



THE BEST AND WORST OF STATE SALES TAX SYSTEMS

DECEMBER 2022

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EXECUTIVE SUMMARY

COST's 2022 Sales Tax Scorecard, "*The Best and Worst of State Sales Tax Systems; COST Scorecard on Sales Tax Simplification, Uniformity & Exemption of Business Inputs*," focuses on specific sales tax administration issues.² All but five states impose sales taxes,³ which in fiscal year 2021 raised over \$466.9 billion in tax revenue for those states (and their localities). This figure represents 21.4 percent of the states' total tax collections.⁴ The goal of this Scorecard is similar to other scorecards issued by COST: to encourage the states' tax policy makers, primarily legislators, to improve their tax administrative practices and therefore ultimately decrease compliance burdens.⁵ In our experience taxpayers are more willing to comply with a tax system they perceive to be balanced, fair, and effective. Sales tax administrative systems that violate basic principles of fairness and efficiency make compliance for sellers and purchasers more difficult and hinder states' efforts to modernize their sales tax systems and facilitate remote seller collection authority.

"The goal of this Scorecard is similar to other scorecards issued by COST ... to improve their tax administrative practices and therefore ultimately decrease compliance burdens."

This Scorecard objectively evaluates state statutes and rules that govern state and local tax departments' administration of their sales taxes. Importantly, we do not evaluate differences in tax rates and the breadth of the tax base (other than taxing business inputs). We also exclude from this Scorecard other important fairness issues such as even-handed statutes of limitations and interest rates that are already addressed in COST's Administrative Scorecard to avoid duplicative scoring of state administrative practices.⁶ This Scorecard evaluates state sales taxes on their effectiveness in exempting business inputs, and on implementing uniform, fair, and centralized administration of their sales taxes. To accomplish

these purposes, we divided the Scorecard into the following categories:

- Exemptions for business inputs;
- Taxation of software and digital products;
- Sales tax simplification and uniformity;
- Centralized sales tax administration;
- Fair sales tax processes;
- Reasonable tax payment/credit administration; and
- Fair audit and refund procedures.

As in other COST scorecards, we also include an "Other Issues" category to capture adverse sales tax administrative practices not directly or sufficiently covered in the above-listed seven categories.

The Following are the Top-Ranked State Sales Tax Systems:

Indiana
Michigan
Ohio
Wisconsin

The Following are the Bottom-Ranked State Sales Tax Systems:⁷

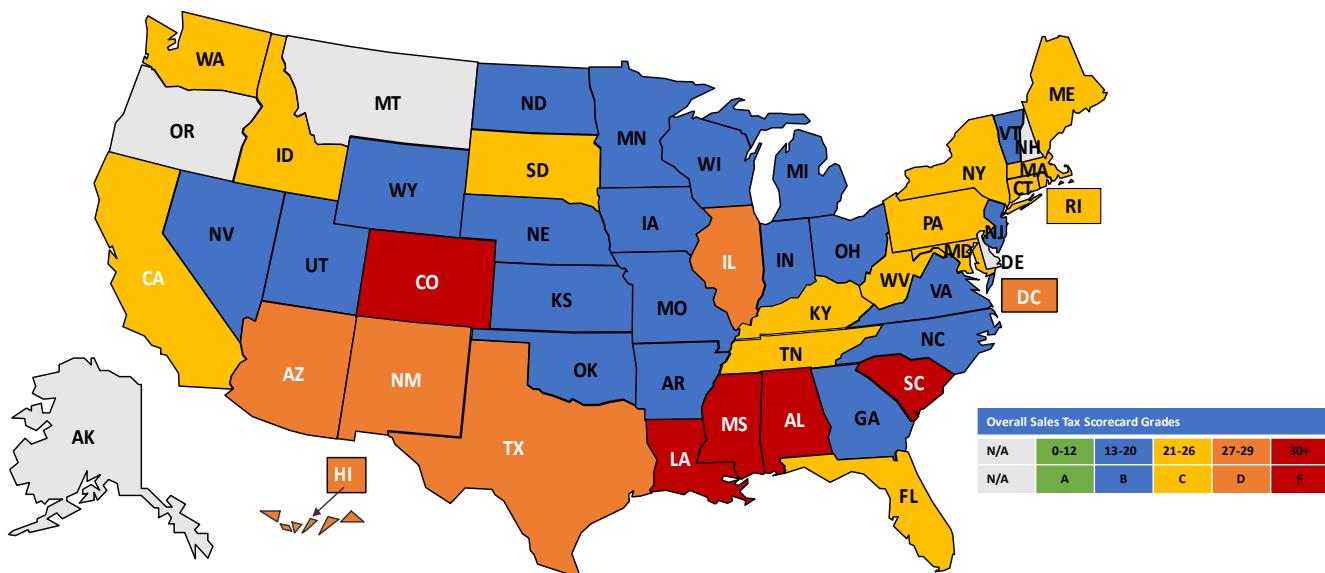
Alabama
Colorado
Louisianaw
Mississippi
South Carolina

The following chart shows the overall grade each state received on this Scorecard. We explain below the criteria used to determine each state's overall grade.

Separating the Top from the Bottom States

The four top states with B+ grades (Indiana, Michigan, Ohio, and Wisconsin) share key elements of sales tax administration that separate them from other states. All are full members of the Streamlined Sales and Use Tax Agreement (SSUTA) and score high on parts of the Scorecard relating to membership in SSUTA (e.g., simplification; exemption certificate administration; current database of rates and boundaries; and central administration). All four states impose less

2022 COST Sales Tax Scorecard: Overall Grades



Note: Because Alaska has no statewide sales tax, it was not given an overall grade.

extensive taxation of business inputs. Finally, all four states score high on fair audit and refund procedures. Conversely, the bottom five states (Alabama, Colorado, Louisiana, Mississippi, and South Carolina) perform poorly across virtually all Scorecard categories. None of the five states are members of SSUTA. All five of these low-performing states receive worse than average scores on the exemption of business inputs. Finally, all five score poorly on taxation of software and digital products, and four of the five states (except Mississippi) earn poor grades on central sales tax administration.

In 2018, COST issued its first scorecard to objectively analyze state and local administration of sales tax systems. This scorecard updates the 2018 Scorecard findings and expands the scope of categories analyzed to include the taxation of digital products, business input exemptions for retailers, marketplace facilitator laws, and remote seller rules.

INTRODUCTION TO COST

COST's membership is composed of over 500 companies engaged in interstate and international business that conduct business in every state. Virtually all COST members are either sellers collecting sales tax on behalf of the states, and/or purchasers accruing sales tax due. COST

members file sales tax returns in every state and the District of Columbia. COST has long supported the states' efforts via the SSUTA⁸ and other government, quasi-government, or public/private organizations to improve the states' administration of their sales taxes.⁹ While the administrative rules which the SSUTA requires its member states to follow have helped simplify and make the sales tax laws more uniform among its members and are included as part of this evaluation, in total, the SSUTA items only cover about one-fifth of the categories in the Scorecard.¹⁰

The issuance of COST's scorecards is only one of the methods COST uses to improve overall state and local tax administration. COST also actively provides education via schools, regional meetings, workshops, and national conferences; provides comments and testimony on state and local tax legislation; and files *amicus curiae* briefs addressing important state and local tax litigation pending before the courts.

GRADING THE SALES TAX STATES

This Scorecard evaluates multiple criteria in seven primary subject areas: 1) exemptions for business inputs; 2) taxation of software and digital products (new); 3) sales tax simplification and uniformity;

4) centralized sales tax administration; 5) fair sales tax processes; 6) reasonable tax payment/credit administration; and 7) fair audit and refund procedures. As indicated above, we also include an “Other Issues” category to address additional sales tax administration issues. Each of these seven categories contain several subcategories. A more detailed explanation of each category and subcategory follows the Summary Grading Chart.

Objectivity of the Scorecard

The primary goal of the Scorecard is to provide a nationwide perspective for state tax policymakers (legislators and executive branch officials) on the best state sales tax administrative practices, and to provide a comparative measure of the fairness and efficiency of their current administrative practices to that of other state sales tax

Summary Grading Chart										
State	Business Inputs Exemption 8 pts	Software & Digital Products 7 pts	Simplification & Uniformity 6 pts	Central Admin. 5 pts	Sales Tax Process 6 pts	Reasonable Payments/Credits 6 pts	Fair Audits/Refunds 5 pts	Other Issues 2 pts	Total Points 45 pts	Grade
Alabama	6	6	5	4	6	4	2	0	33	F
Alaska	6	6	6	5	5	3	3	0	34	n/a
Arizona	4	6	5	3	4	4	2	0	28	D
Arkansas	6	1	3	1	1	4	1	1	18	B
California	7	1	5	1	5	3	3	0	25	C-
Colorado	6	5	4	4	5	3	2	1	30	F
Connecticut	7	4	6	0	5	2	2	0	26	C-
Delaware	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
D.C.	5	5	6	1	6	3	2	1	29	D
Florida	7	2	3	0	6	1	3	0	22	C+
Georgia	4	1	2	1	4	3	2	0	17	B
Hawaii	7	4	6	1	6	1	4	0	29	D
Idaho	3	3	6	2	4	1	3	0	22	C+
Illinois	4	5	6	3	2	5	3	0	28	D
Indiana	2	2	3	0	2	4	2	1	16	B+
Iowa	5	0	3	3	3	4	1	0	19	B-
Kansas	5	2	1	3	3	2	1	0	17	B
Kentucky	7	3	4	0	4	2	2	0	22	C+
Louisiana	6	6	3	5	5	3	2	0	30	F
Maine	4	2	6	0	6	2	2	0	22	C+
Maryland	6	3	4	0	5	3	2	0	23	C
Massachusetts	6	2	4	0	5	4	1	0	22	C+
Michigan	5	2	3	0	1	1	1	0	13	B+
Minnesota	4	1	2	1	4	4	1	0	17	B
Mississippi	7	5	4	2	6	3	3	0	30	F
Missouri	3	1	3	2	2	4	2	0	17	B
Montana	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Nebraska	6	3	3	1	3	2	1	0	19	B-
Nevada	6	1	3	0	2	3	3	0	18	B
New Hampshire	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
New Jersey	4	3	2	0	3	4	1	0	17	B
New Mexico	8	5	5	1	6	1	2	0	28	D
New York	4	4	5	2	5	4	2	0	26	C-
North Carolina	5	3	3	0	3	3	3	0	20	B-

Summary Grading Chart (continued)

State	Business Inputs Exemption 8 pts	Software & Digital Products 7 pts	Simplification & Uniformity 6 pts	Central Admin. 5 pts	Sales Tax Process 6 pts	Reasonable Payments/Credits 6 pts	Fair Audits/Refunds 5 pts	Other Issues 2 pts	Total Points 45 pts	Grade
North Dakota	7	2	2	1	3	3	2	0	20	B-
Ohio	4	4	2	0	0	3	1	1	15	B+
Oklahoma	4	1	2	3	2	4	2	0	18	B
Oregon	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Pennsylvania	4	3	5	1	5	3	2	0	23	C
Rhode Island	6	3	3	0	2	4	3	0	21	C+
South Carolina	6	7	6	3	5	2	1	1	31	F
South Dakota	8	5	3	1	3	3	2	0	25	C-
Tennessee	5	4	1	3	3	3	2	0	21	C+
Texas	7	7	4	2	3	1	4	1	29	D
Utah	6	2	3	1	1	2	2	0	17	B
Vermont	6	2	3	1	3	3	1	0	19	B-
Virginia	6	1	3	2	5	2	1	0	20	B-
Washington	7	3	3	1	4	3	1	0	22	C+
West Virginia	4	7	4	1	3	3	2	0	24	C
Wisconsin	5	3	2	2	1	1	0	0	14	B+
Wyoming	7	2	2	0	3	1	2	0	17	B

"It is our hope that this Scorecard will drive changes to ensure that sales taxes are administered more effectively, fairly, and remove undue administrative burdens."

systems. It is our hope that this Scorecard will drive changes to ensure that sales taxes are administered more effectively, fairly, and remove undue administrative burdens. For virtually all items evaluated in the Scorecard, some (or many) states have adopted an identified “best practice.” While most of the Scorecard is based on a state’s sales tax laws, some subcategories, such as a revenue agency’s effort to impose a tax on digital products, address issues a state revenue agency creates when it attempts to impose a tax on products or services without clear legislative support. Thus, certain issues covered by this Scorecard are evaluated based on legislative action, while other issues are evaluated based on administrative action by a state’s revenue agency.

Scoring System

This Scorecard grades each state based on an accumulated point total which is then converted for each category into a letter grade. For each category, we award only a whole letter grade, while the final grade for a state can have a + or - added on. In general, points for each subcategory are based on COST’s determination of the relative importance of each issue to a fair and efficient sales tax system.

The ultimate grade a state receives is based on the total number of points awarded for all subcategory items and “other issues.” It is not based on grades received for each individual category. The following is the grading by overall points:

- A = 0 to 9 points;
- A- = 10 to 12 points;
- B+ = 13 to 16 points;
- B = 17 to 18 points;
- B- = 19 to 20 points;
- C+ = 21 to 22 points;
- C = 23 to 24 points;
- C- = 25 to 26 points;
- D = 27 to 29 points; and
- F = 30 or more points.

DETAILS OF SALES TAX ADMINISTRATION CATEGORIES

Many metrics can be used to evaluate states' sales tax administration systems. In developing this Scorecard, COST focused on seven categories that reflect a broad spectrum of fair, efficient, and uniform sales tax administration practices. While these categories overlap in part with the rules adopted by the member states of the SSUTA, they encompass a number of additional criteria that define optimal sales tax administration.

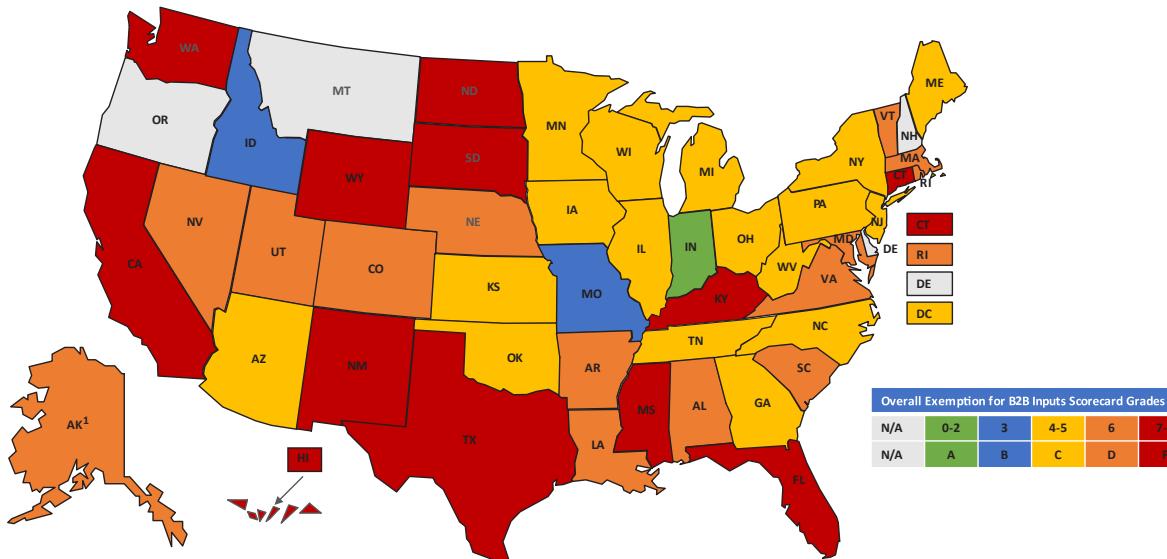
Exemptions for Business Inputs

The business inputs exemption category of the Scorecard reflects the importance of avoiding the pyramiding of taxes that occurs when a state taxes both business inputs and household purchases. This category includes analyses of state sales tax exemptions for business purchases of manufacturing equipment and inputs; equipment for telecommunications, cable and electric/gas service industries; and retail industry inputs. The Map below shows the overall grade each state received for this category.

"States collect, on average, 41.7% of their total sales tax revenue from business inputs. Not a single state has a business share of sales tax lower than 31.8% (Indiana)."

While economists generally agree that the ideal sales tax system would tax final personal consumption and not tax any business-to-business transactions, U.S. state and local sales tax systems significantly violate this principle. States collect, on average, 41.7% of their total sales tax revenue from business inputs.¹¹ Not a single state has a business share of sales tax lower than 31.8% (Indiana).¹² New Mexico has the highest business input share of sales taxes at 60.4%.¹³ The ramifications from taxing business inputs are significant, including inefficient tax "pyramiding," a lack of transparency, higher consumer prices, and/or reduced economic activity (which can result in lower employment and/or wages).

Exemption for Business Inputs: Overall Grades



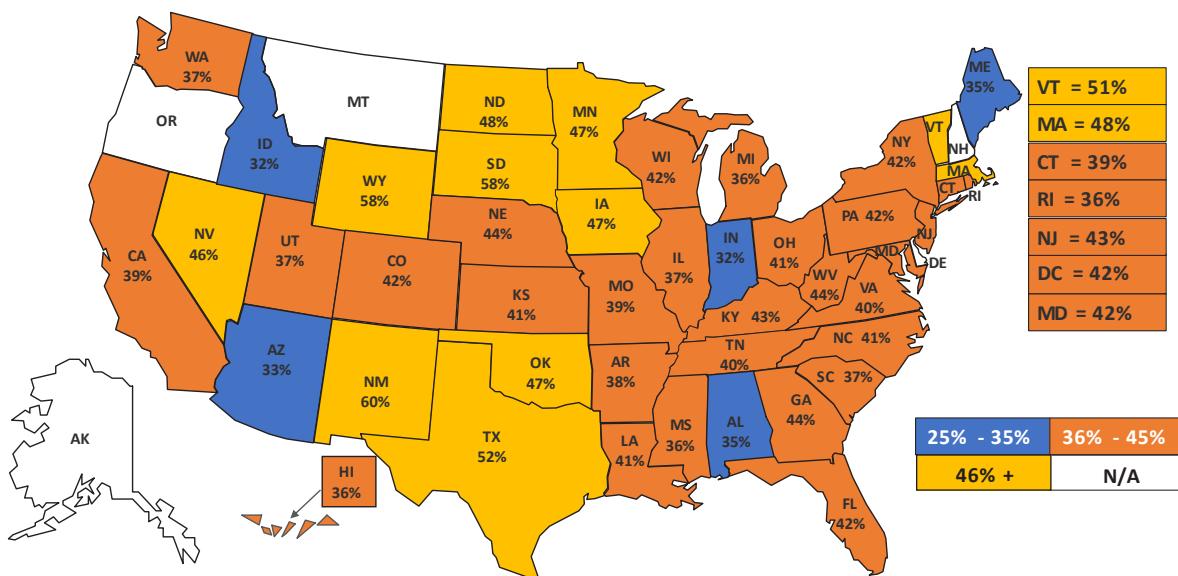
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Source: Council On State Taxation (COST)

¹AK - Data is based on local municipalities since Alaska does not have a state-wide sales tax

Business Inputs Make Up 42% of All State and Local Sales Taxes

Business Inputs Share of Total Sales Tax Collected

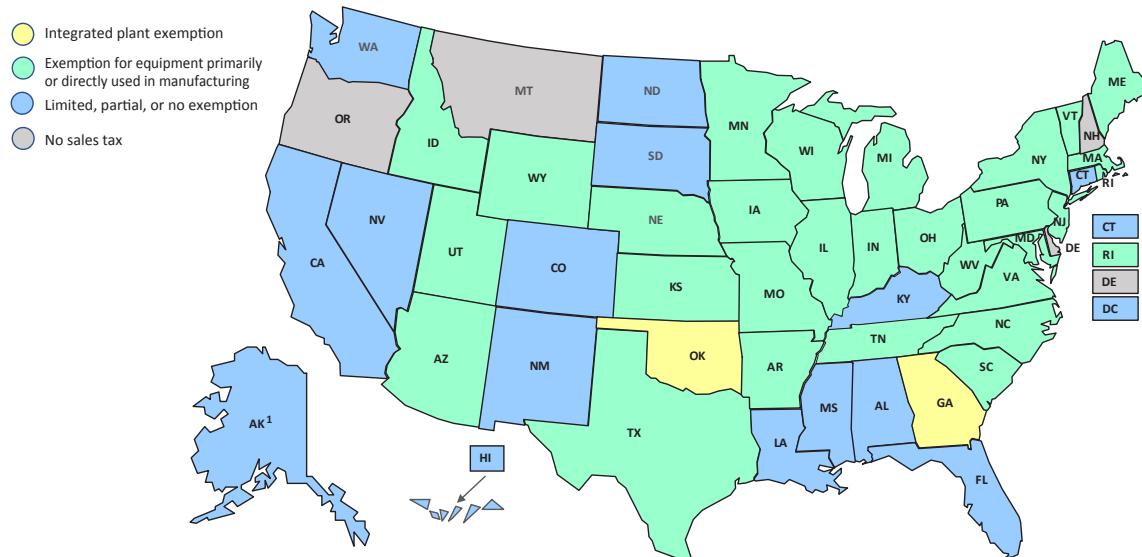


The Impact of Imposing Sales Taxes on Business Inputs, study prepared by Ernst & Young LLP for the State Tax Research Institute and the Council On State Taxation (May 2019)

Manufactured products are typically subject to sales tax at the retail level, so the equipment purchased by a manufacturer for use in a manufacturing operation should be exempt to avoid the pyramiding of sales tax.¹⁴ For example, Georgia does this well, as its manufacturing equipment exemption covers the entire facility under an “integrated plant” theory. Conversely, Kentucky limits the exemption primarily to equipment

used in new or expanded manufacturing, and thus scores poorly in this category. Increasingly, there are concerns with states’ current manufacturing and resale provisions as applied to digital products, and whether the states’ current sales tax laws adequately exempt the creation and/or refabrication of such digital products from sales taxation. Many state laws focus solely on tangible personal property for manufacturing or resale

Breadth of States’ Manufacturing Equipment Exemption



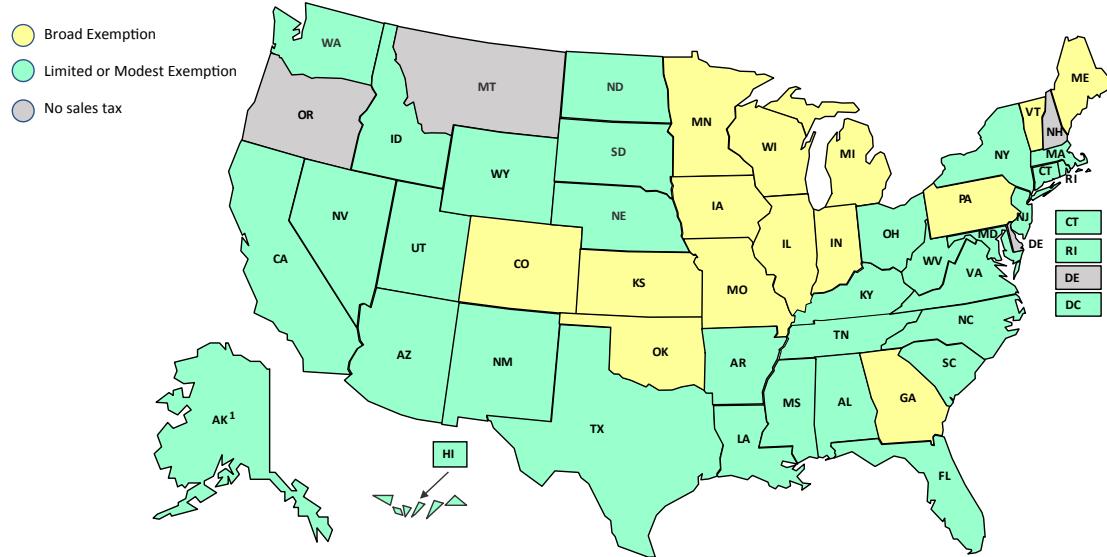
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Source: Council On State Taxation (COST)

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“Increasingly, there are concerns with states’ current manufacturing and resale provisions as applied to digital products, and whether the states’ current sales tax laws adequately exempt the creation and/or refabrication of such digital products from sales taxation.”

Breadth of States’ Manufacturing Inputs Exemption

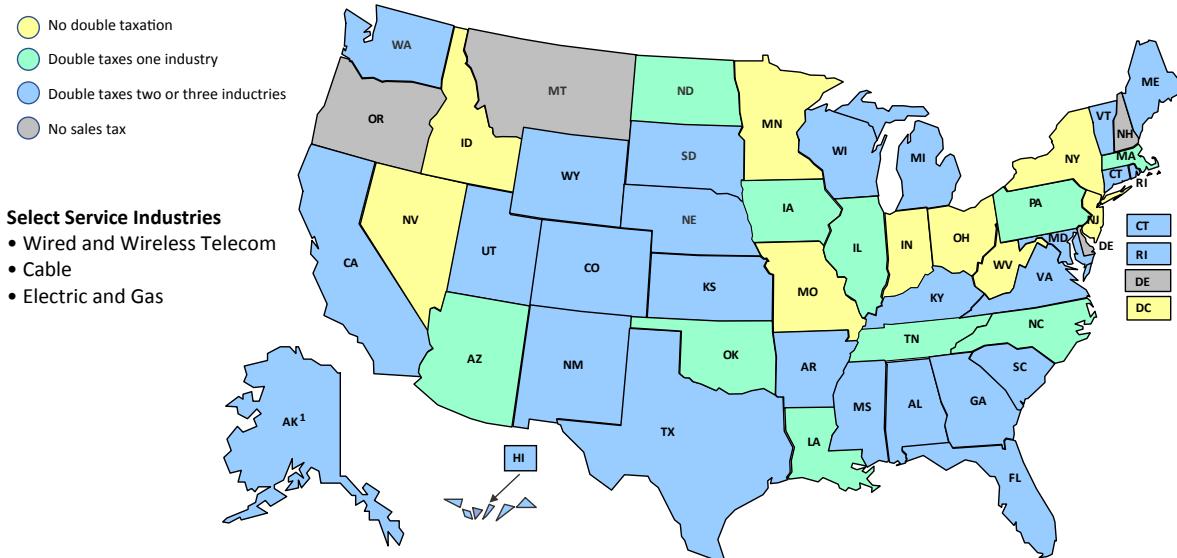


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Double Taxation (Inputs and Outputs) of Select Services



Select Service Industries

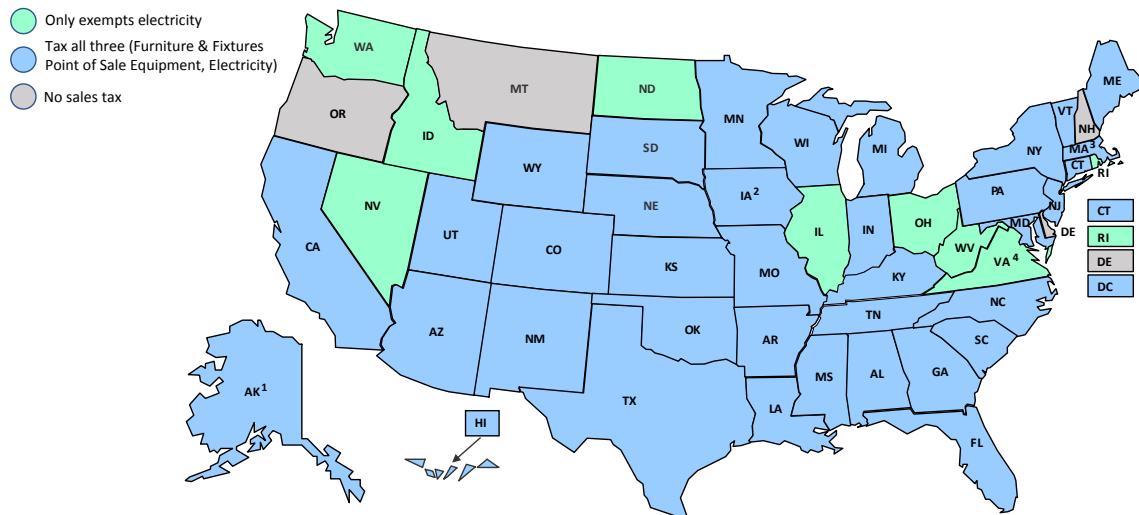
- Wired and Wireless Telecom
- Cable
- Electric and Gas

Disclaimer: This information should be used for general guidance and not relied upon for compliance.

Source: Council On State Taxation (COST)

¹AK - Data is based on local municipalities since Alaska does not have a state-wide sales tax

Retail Industry Exemptions for Business Purchases of Electricity, POS, and Furniture/Fixtures



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Source: Council On State Taxation (COST)

¹AK - Data is based on local municipalities since Alaska does not have a state-wide sales tax

²IA - Electricity is exempt for restaurants

³MA - Electricity may be exempt for restaurants

⁴VA - Electricity is subject to separate electricity consumption tax

when digital products have similar features. The creation, production, or modification of digital products are akin to manufacturing and resale and need expressed exemptions from state sales taxation. This issue is of growing importance to the states and will be addressed in the next edition of the scorecard.

For the same reason, materials and supplies used or consumed in the manufacturing process should be exempt from sales tax. A minority of states have a broad sales tax exemption for ingredients and component parts of a manufactured good and for all materials and supplies consumed in the manufacturing process. Other states exempt materials that become an ingredient or component part of a manufactured good, but place limits on other materials or supplies used or consumed in the manufacturing process.

Additionally, the Scorecard looks at several service industries to evaluate whether a state is double taxing both the production end of providing a service (*i.e.*, the equipment) and the consumption end (*i.e.*, the sale to end-user consumers). If a state only taxes one, but not both inputs and outputs, no penalty is imposed. COST's review of these three industries is by no means an exhaustive list of other industries facing similar double taxation.

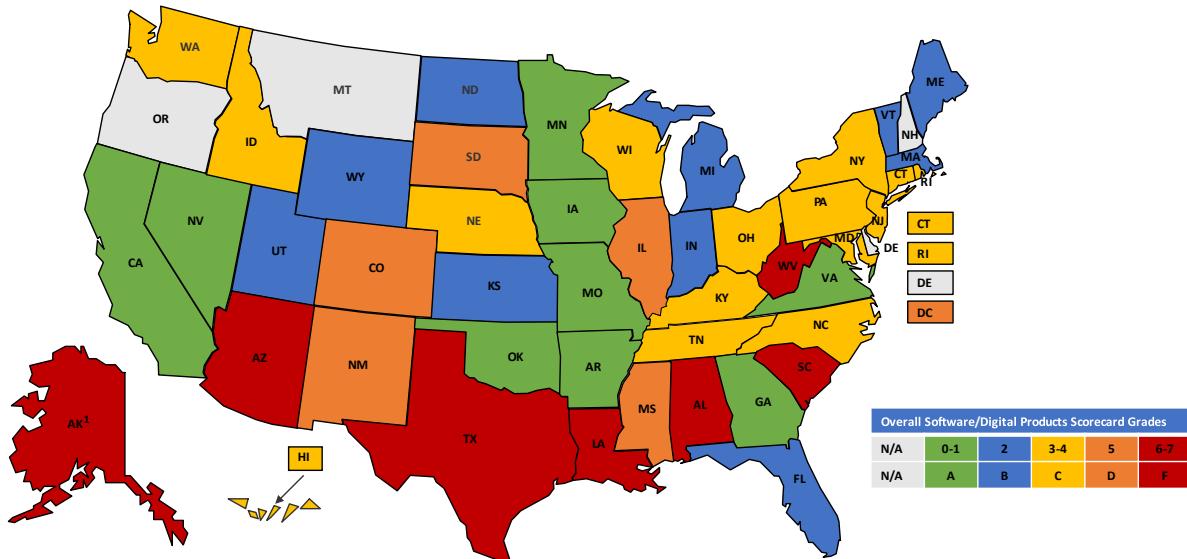
“... no state has a broad exemption for retail establishments covering equipment and property used to make retail sales.”

This year, we also looked at another industry, retail establishments, to determine whether a state provides exemptions for key business inputs (electricity, point of sale equipment, and furnishings and fixtures) purchased by and used at retail establishments. Unfortunately, while some states exempt electricity, no state has a broad exemption for retail establishments covering equipment and property used to make retail sales.

Taxation of Software and Digital Products

This year, we expand the coverage of our Scorecard to provide an in-depth look at the sales tax treatment of software and digital products by the states.¹⁵ We include the following types of digital products in our review: prewritten software (including by electronic delivery); custom

Taxation of Software and Digital Products: Overall Grades



Disclaimer: This information should be used for general guidance and not relied upon for compliance.

Source: Council On State Taxation (COST)

¹AK - Data is based on local municipalities since Alaska does not have a state-wide sales tax

"This year, we expand the coverage of our Scorecard to provide an in-depth look at the sales tax treatment of software and digital products by the states."

software; digital software accessed remotely (SaaS); data processing; digital information services; and specified digital products. The states' taxation of software and digital products purchased by business reflects the importance of avoiding the pyramiding of sales taxes in conjunction with taxing the digital economy. The map above shows the overall grade each state received in this category.

As we evolve into a society more reliant on digital technology, a state's treatment of digital commerce becomes a critical part of an analysis of its sales tax system. Most state sales tax systems initially imposed tax on sales of tangible property, not services and digital products. However, since that time, we have seen an expansion in the taxation of sales of services and the widespread use of computers, including the internet. The taxation

of digital commerce over the last 25 years has taken center stage due in part to the growth in digital commerce and in part to the unique challenges of imposing transaction taxes on sales of non-tangible goods and services.

We examine a number of key software and digital products and look at how they are taxed in a particular state. We do not impose a penalty on a state for imposing a sales tax on household purchases of digital products. However, if a state taxes a digital product but does not exempt business purchases (digital business inputs), we mark them accordingly. Unfortunately, the vast majority of states that tax digital products provide no exemption for business purchases, with Iowa as the rare

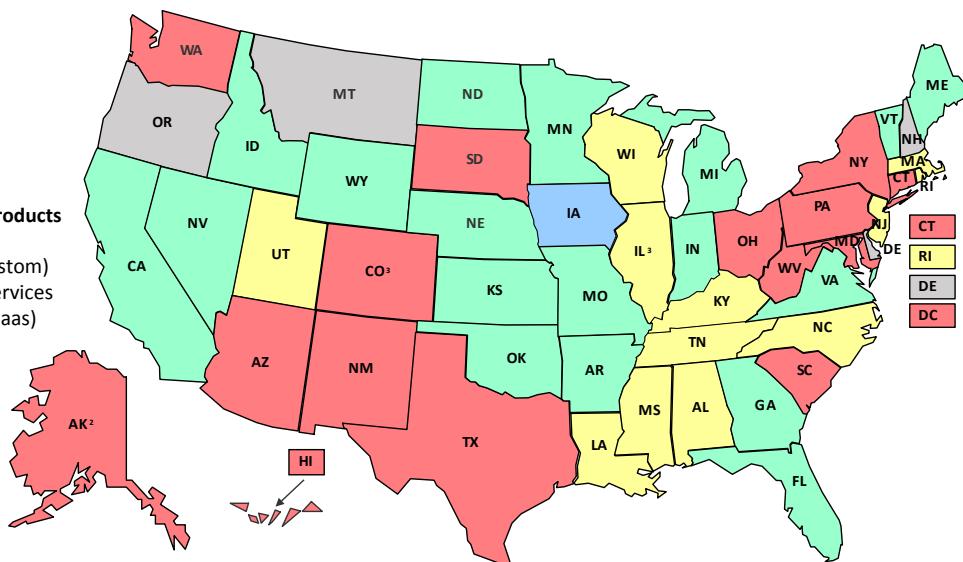
"... the vast majority of states that tax digital products provide no exemption for business purchases, with Iowa as the rare exception with a broad exemption for business purchases of software and digital products."

Tax on Business Purchases of Software and Digital Products¹

- No select products
- 1 select product
- 2 select products
- All 3 select products
- No sales tax

Three Software/Digital Products Tax Types:

- Software (canned or custom)
- Data Processing/Info Services
- Software as a Service (SaaS)



Disclaimer: This information should be used for general guidance and not relied upon for compliance.

Source: Council On State Taxation (COST)

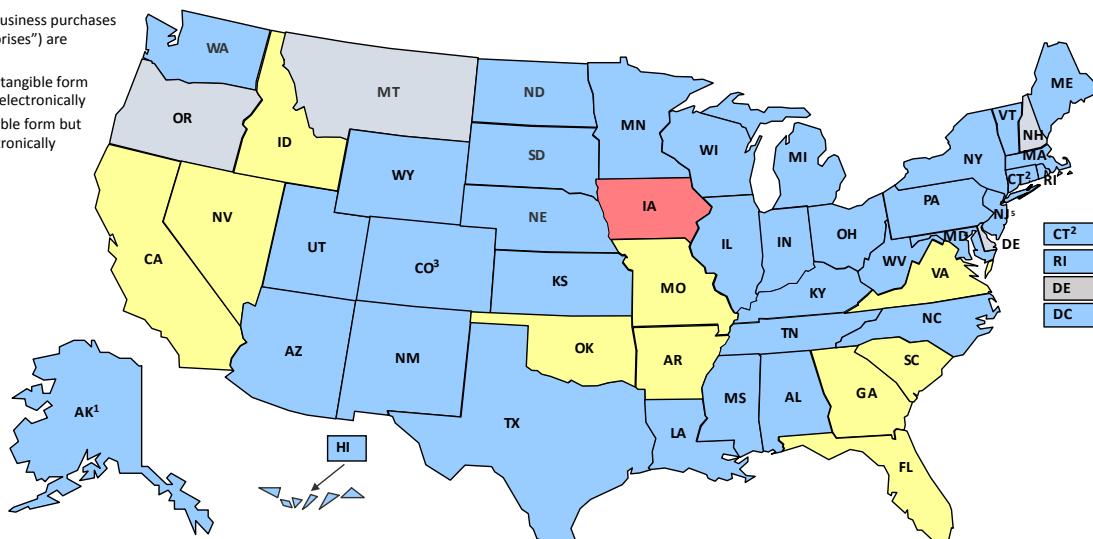
¹The Key indicates the number of software and digital product types subject to sales tax in the state – no state other than Iowa has a broad business exemption

²AK - Data is based on local municipalities since Alaska does not have a state-wide sales tax

³CO/IL - State and local tax bases differ, includes state or local tax on products

Tax on Prewritten Software (Including Electronic Delivery)

- Tax is imposed but business purchases ("commercial enterprises") are exempt in Iowa
- Tax imposed both in tangible form and when delivered electronically
- Tax imposed in tangible form but not if delivered electronically
- No sales tax



Disclaimer: This information should be used for general guidance and not relied upon for compliance.

Source: Council On State Taxation (COST)

¹AK - Data is based on local municipalities since Alaska does not have a state-wide sales tax

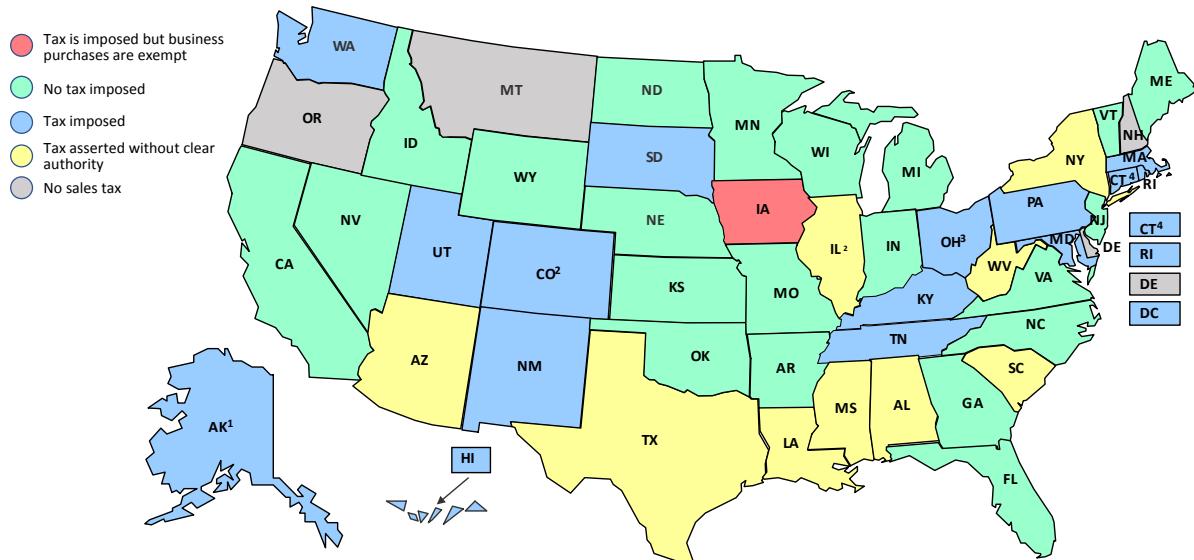
²CO - State and local tax bases differ – tax imposed by some localities on electronic delivery

³CO - State and local tax bases differ, includes state or local tax on products

⁴MD - Some business purchases of electronically delivered software are exempt

⁵NJ - All software is taxable; however, business purchases of electronically delivered software is exempt

Tax on Digital Software Accessed Remotely (SaaS)



Disclaimer: This information should be used for general guidance and not relied upon for compliance.

Source: Council On State Taxation (COST)

¹*AK - Data is based on local municipalities since Alaska does not have a state-wide sales tax

²CO/IL - State does not impose a tax, but tax may be imposed by some localities

³OH - Tax only applies to businesses

⁴CT - Electronically delivered software is taxed at 1% rate for businesses

exception with a broad exemption for business purchases of software and digital products.

We also examined the sales taxation of prewritten software (including by electronic delivery). Most states impose a sales tax on software both in tangible form and when delivered electronically. A substantial minority of states impose a sales tax on software only in tangible form, and not if delivered electronically. However, two states, Iowa and New Jersey, provide some type of exemption for business purchases of prewritten software, and Connecticut provides a reduced tax rate.

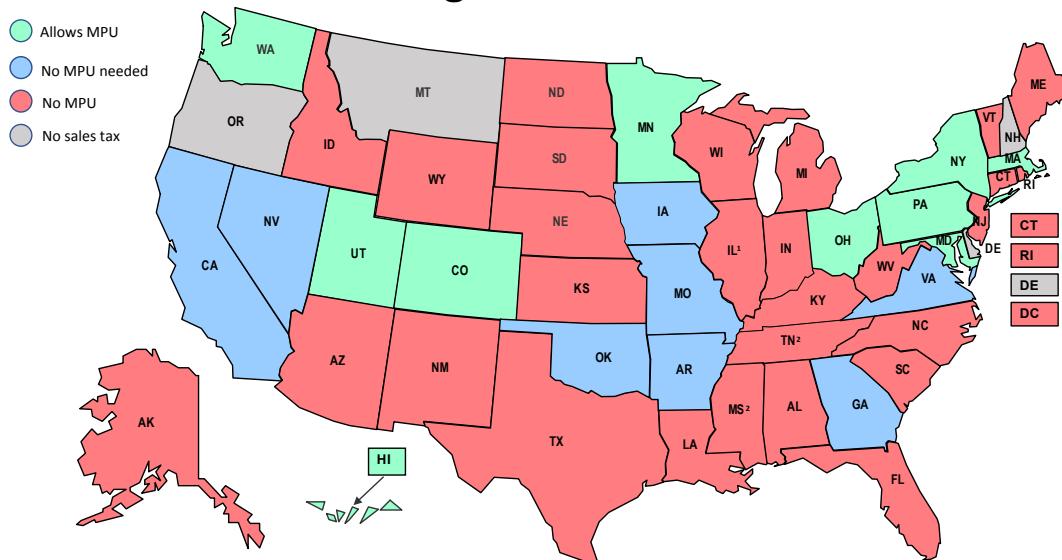
“... while we do not evaluate the breadth of a state’s tax base on (household) consumer purchases, the items in that base should be taxed through clear legislative authority, and business purchases should be exempt.”

In certain cases, we also looked at whether a state’s sales tax on digital products is based on clear statutory authority. Some states impose a sales tax on digital commerce by administrative fiat with no clear legislative authority to do so.

As mentioned before, while we do not evaluate the breadth of a state’s tax base on (household) consumer purchases, the items in that base should be taxed through clear legislative authority, and business purchases should be exempt. About one-half of the states impose a sales tax on digital software accessed remotely (SaaS). Of these, three (Alabama, Arizona, and Louisiana) do so without clear statutory authority. And only one (Iowa) exempts business purchases.

For states that impose a sales tax on some category of digital products purchased by business, we also looked at whether the state allows apportionment of the tax based on use in a particular jurisdiction (multiple points of use or MPU). We found that a minority of states allow some type of MPU apportionment. No MPU is considered necessary if a state does not tax software delivered electronically or other digital products.

Multiple Points of Use (MPU) Apportionment with Digital B2B Purchases



Sales Tax Simplification and Uniformity

The simplification and uniformity category of the Scorecard reflects the participation of states in the SSUTA and the adherence of states to model marketplace facilitator laws. The map on the next page shows the overall grade each state received for this category.

Presently, twenty-four states are active members of the SSUTA, a process that began over twenty years ago. These states have committed themselves to working with other states and the business community to ease the burdens imposed on sellers to collect the states' sales taxes. The Agreement is a living document—it has been

“... while more than half of all states with sales taxes are members of SSUTA, by population, nearly two-thirds of the U.S. population live in states that are not members of SSUTA.”

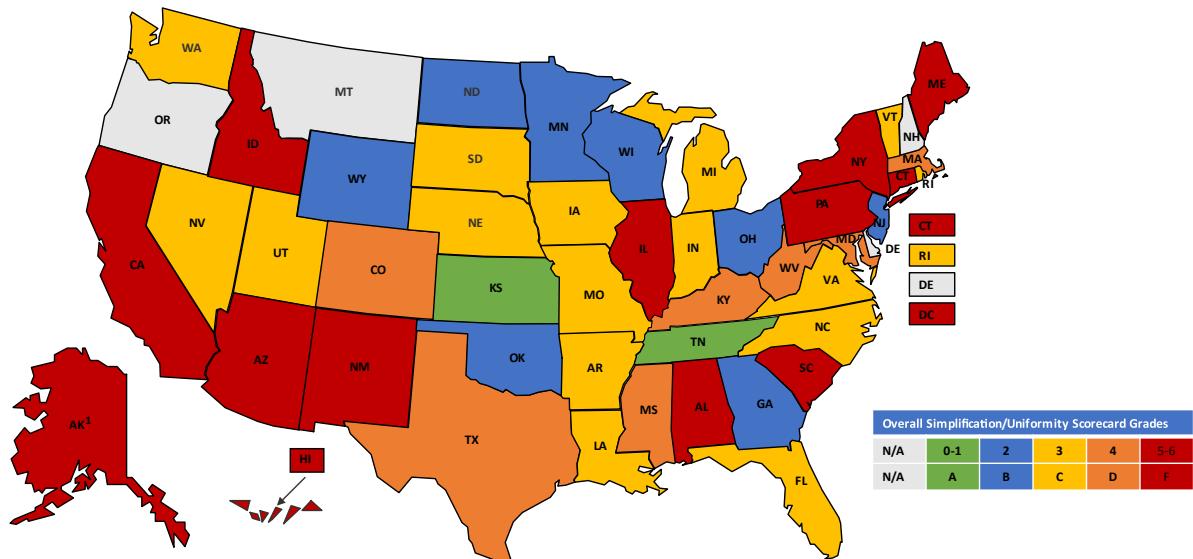
amended at practically every meeting of the Governing Board to address issues raised by the states and the business community.

“This year we also expand the scope of the Scorecard to provide an in-depth analysis of state marketplace facilitator laws.”

Unfortunately, the largest sales tax states by population, including California, Texas, New York, Illinois, and Florida, are not participating in the SSUTA. Indeed, while more than half of all states with sales taxes are members of SSUTA, by population, nearly two-thirds of the U.S. population live in states that are not members of SSUTA. Thus, businesses in these states do not benefit from the extensive uniformity and simplification contained in the 100+ pages of SSUTA language.¹⁶

This year we also expand the scope of the Scorecard to provide an in-depth analysis of state marketplace facilitator laws. All states have enacted

Sales Tax Simplification and Uniformity: Overall Grades

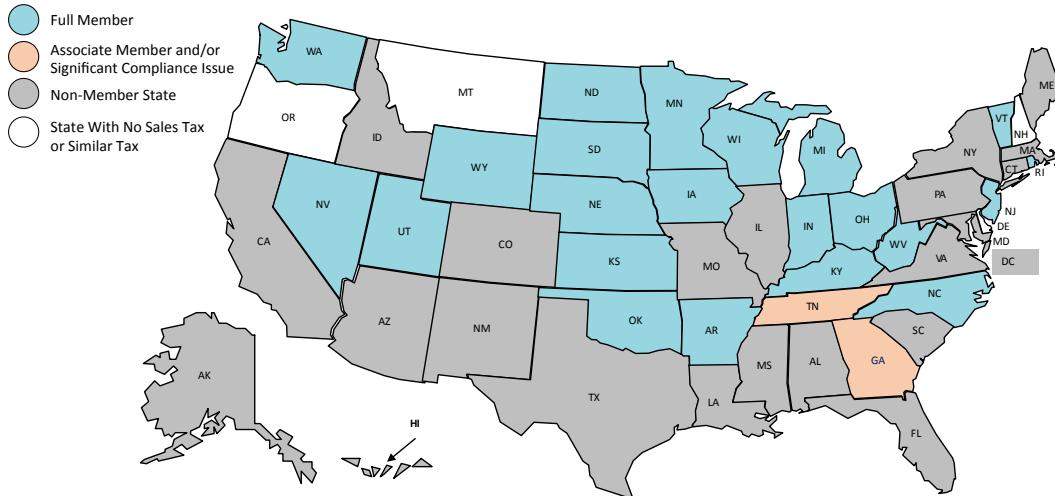


Disclaimer: This information should be used for general guidance and not relied upon for compliance.

Source: Council On State Taxation (COST)

¹AK - Data is based on local municipalities since Alaska does not have a state-wide sales tax

State Membership in Streamlined Sales Tax



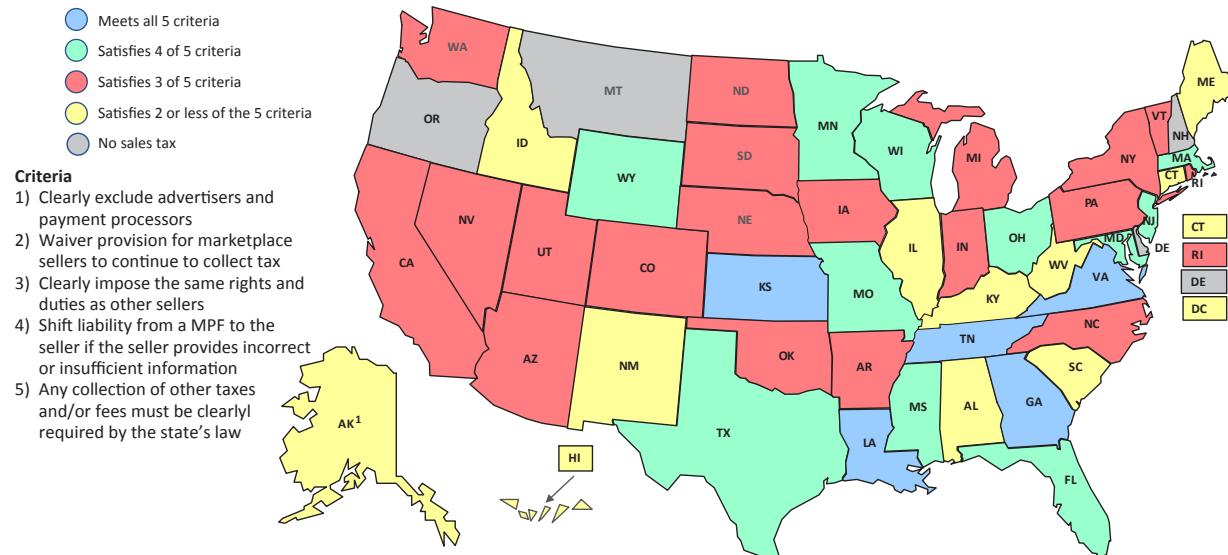
marketplace facilitator legislation. In our analysis of a state's marketplace facilitator law, we looked to the National Conference of State Legislatures model legislation as our guide. While we could not grade a state on each provision contained in the NCSL model legislation, we narrowed our focus to five key provisions. First, we consider whether a state excludes advertising platforms and persons whose principal activity is processing payments from the definition of a marketplace facilitator.¹⁷ By doing so, we identify which states gave careful consideration to the scope of their marketplace facilitator laws. Credit card companies that merely engage in

transactions with sellers to process payments and companies that perform only advertising services do not make sales and should not be included in the definition of a marketplace facilitator. Similarly, waiver provisions that allow a marketplace seller to continue to collect the tax under mutual agreement with a marketplace facilitator also serve a valuable purpose. Many marketplace sellers, such as communications companies, have robust collection systems already in place. As a result, it makes sense that a state allows a marketplace seller and a marketplace facilitator to agree amongst themselves on who bears the collection duty.

Likewise, states should clearly provide marketplace providers the same rights as other sellers in the state, thereby creating a level playing field and giving these marketplace providers access to valuable benefits such as vendor compensation. Liability for tax should also shift to a marketplace seller if it provides incorrect or insufficient information on a product sold on a facilitator's marketplace.

Finally, we evaluate whether a state has adequate authority to require a marketplace facilitator to collect other taxes and fees, such as 911 telecommunication fees. While we do not evaluate a state on whether it requires the collection of other taxes and fees, we do look at whether this requirement is based on statutory authority and not administrative guidance.

State Marketplace Facilitator Laws – Best Practices

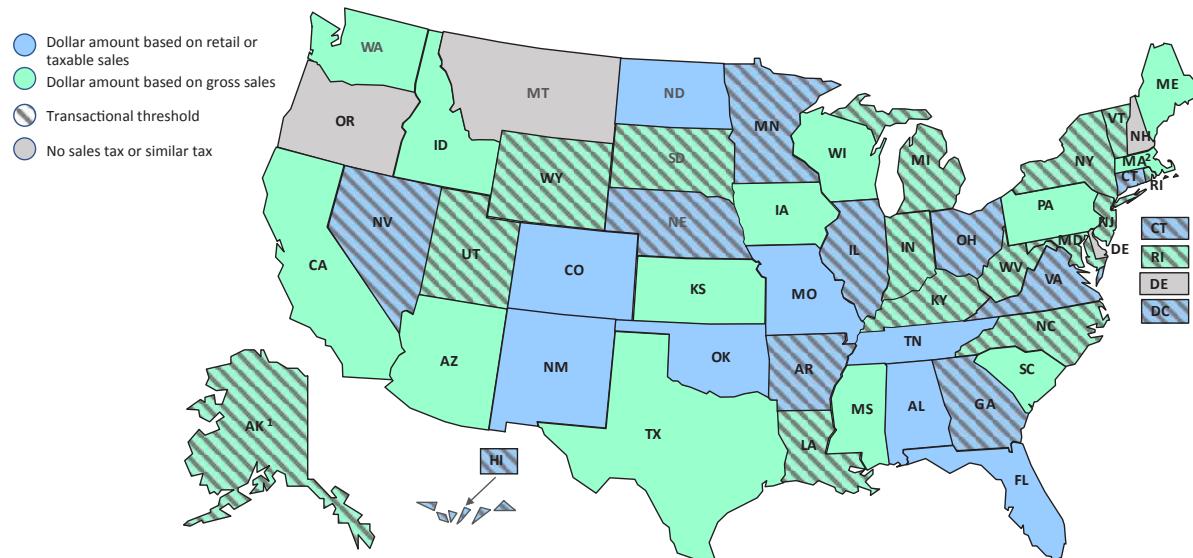


Disclaimer: This information should be used for general guidance and not relied upon for compliance.

Source: Council On State Taxation (COST)

¹AK - Data is based on local municipalities since Alaska does not have a state-wide sales tax

Remote Seller Threshold



Disclaimer: This information should be used for general guidance and not relied upon for compliance.

Source: Council On State Taxation (COST)

¹Data is based on local municipalities since Alaska does not have a state-wide sales tax

²Unless exclusively making sales for sale

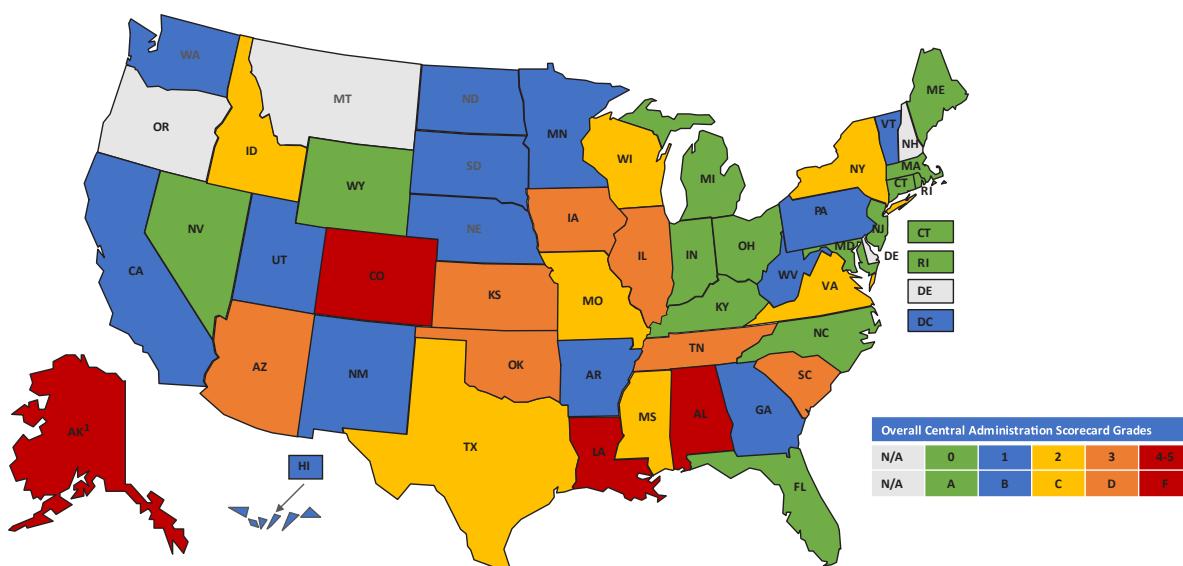
For the first time in this Scorecard, we also look at each state's remote dollar and transaction threshold for imposing a collection responsibility on remote sellers. A dollar threshold should exclude sales for resale —by using retail or taxable sales—and not use gross sales. Gross sales could require wholesalers (and similar sellers) with no taxable sales to register and remit zero dollar returns to a state. A state should also not layer a transaction threshold on top of a dollar threshold, as it creates complexity in the collection process for

both small retailers and tax administrators having to deal with the collection and remittance of *de minimis* tax amounts.

Centralized Sales Tax Administration

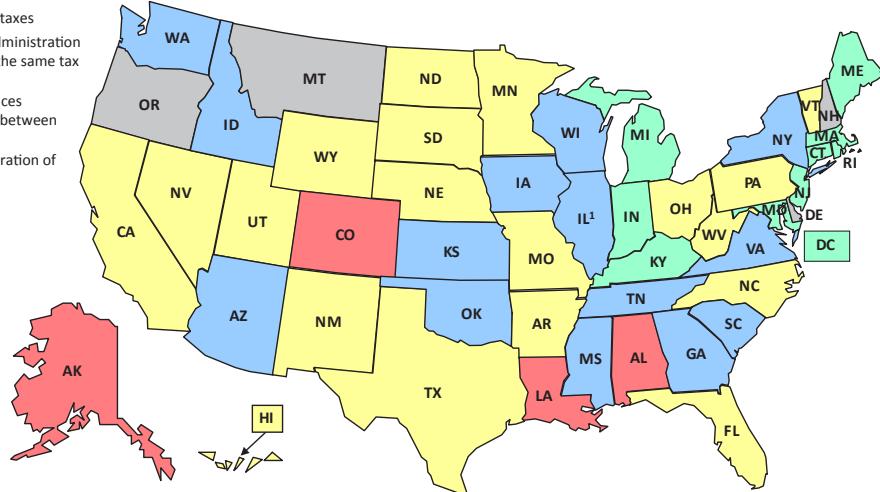
The centralized sales tax administration category of the Scorecard reflects the states having central administration of their sales tax. If a state has local sales tax jurisdictions, the local tax bases should be the same as the state's tax base; it should limit

Centralized Sales Tax Administration: Overall Grades



Central Administration, Local Sales Taxes, and Uniform Bases

- (Green circle) States with no local sales taxes
- (Yellow circle) States with centralized administration of local sales taxes (with the same tax base as the state)
- (Blue circle) States with some differences (or potential differences) between state and local tax bases
- (Red circle) States with local administration of local sales tax bases
- (Grey circle) No sales tax

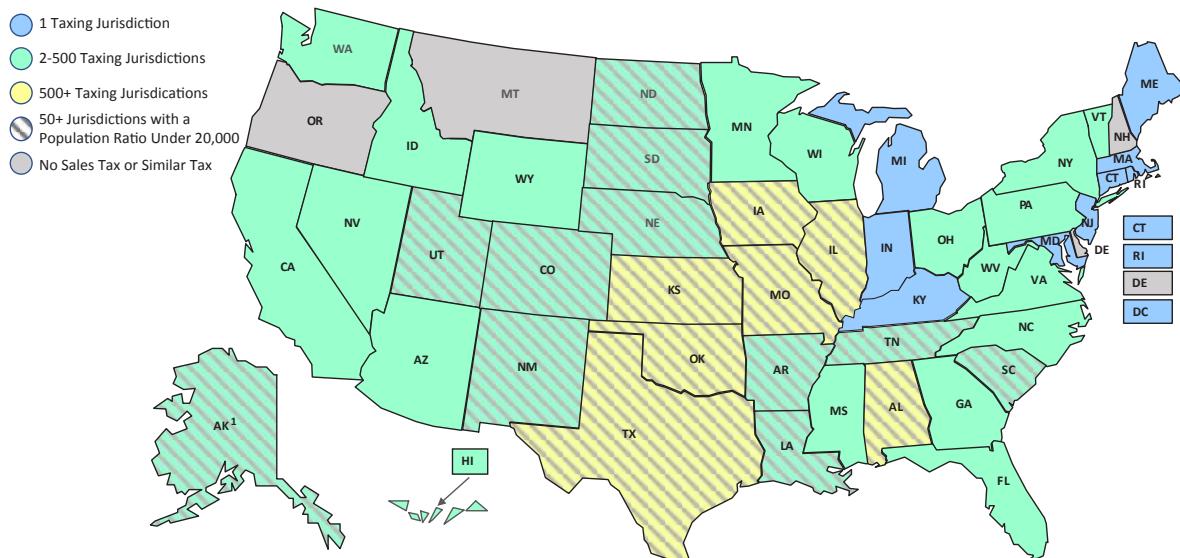


the number of local jurisdictions as compared to a state's population; and it should have a jurisdictional database for sellers and purchasers to determine a jurisdiction's tax rate. The on the previous pages shows the overall grade each state received for this category.

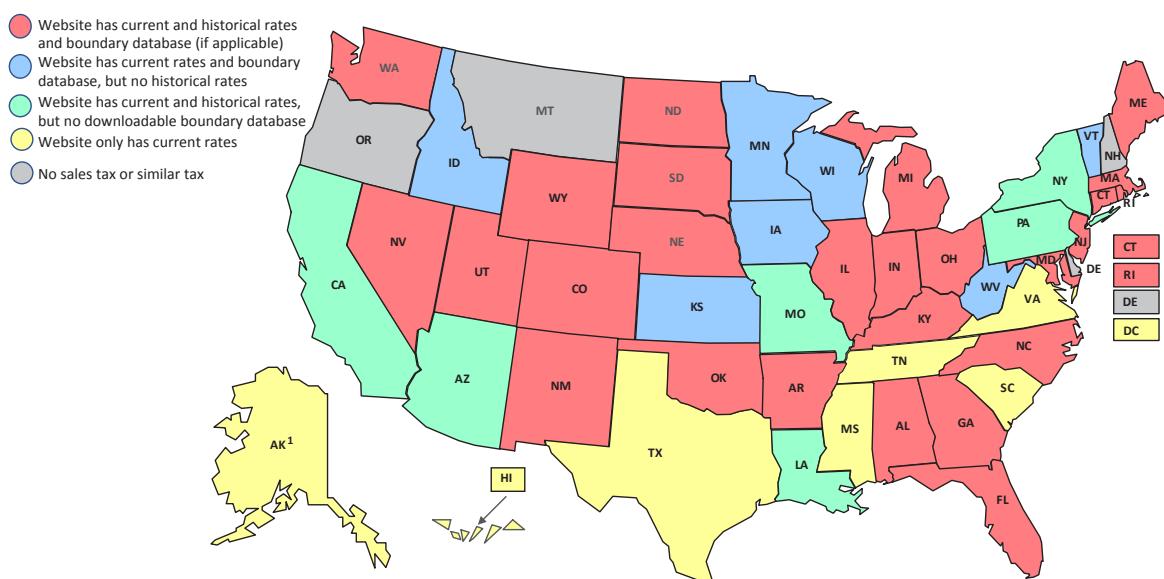
One of the biggest burdens on sellers is the wide divergence among states in tax bases, taxable product definitions, and the rules and

administrative procedures for collection and remittance. This task is compounded by those states that allow local taxing jurisdictions to use a different tax base, separately administer the tax, and/or allow a multitude of local jurisdictions. If a state with local administration of sales taxes, such as Louisiana, switches to central administration (with uniform bases), this change would generally improve their score by at least one grade.

Excessive Number of Local Sales Tax Jurisdictions



Jurisdictional and Tax Rate Databases



“... an excessive number of jurisdictions relative to a state’s population creates more chances for errors with diminishing benefits for a state’s local governments.”

Because zip codes rarely follow local sales tax jurisdictional boundaries, all states with local sales tax jurisdictions inherently make compliance more difficult for sellers and purchasers. Further, an excessive number of jurisdictions relative to a state’s population creates more chances for errors with diminishing benefits for a state’s local governments. Any state with over 50 local jurisdictions and a population ratio of less than 20,000 people per jurisdiction on average was used as the threshold for determining where any benefit of local taxes is outweighed by the overall cost imposed on taxpayers. Iowa and Missouri both fare poorly in this category because Iowa has 1,044 local sales tax jurisdictions with a population ratio of 3,100 and Missouri has 2,091 local sales tax jurisdictions with a population ratio of 2,900. On the other hand, states like Connecticut, Kentucky, and Rhode Island have no local sales

tax jurisdictions at all. It is also critical for efficient administration that the state administer all local sales taxes, including all audits, appeals, payments, refunds, exemptions, etc.

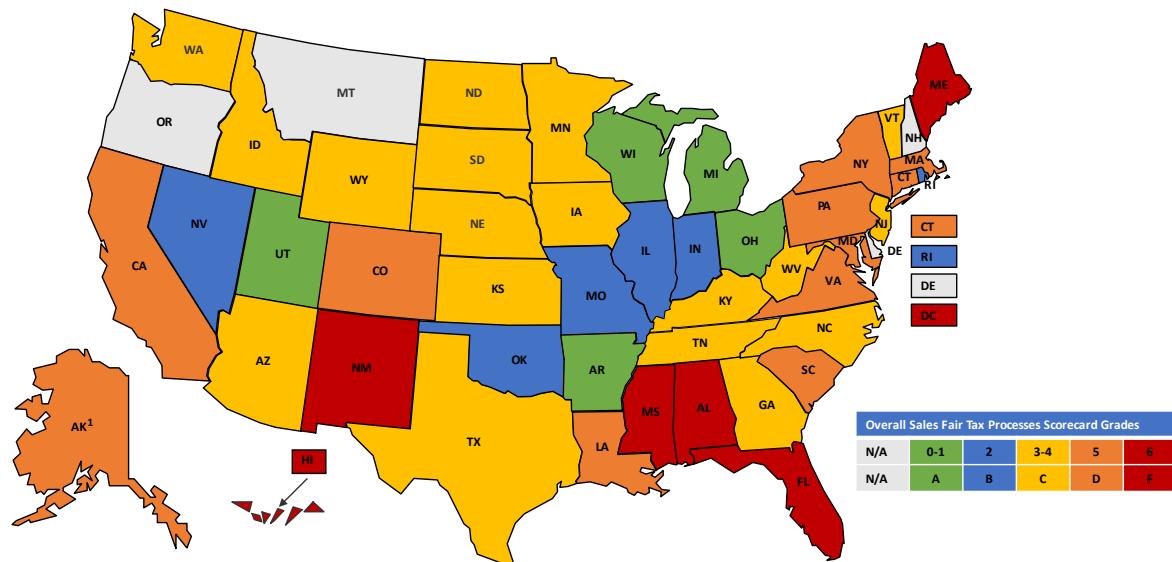
Lastly, any state that enacted a tax change in the past five years at the state and/or local level should provide notice of the different tax rates, including the effective date of the rate change(s), on their revenue agency’s website. And, if the state has local jurisdictions, a current tax rate and boundary database accessible and downloadable by taxpayers is essential.

Fair Sales Tax Processes

The fair sales tax processes category of the Scorecard reflects the states’ acceptance of uniform exemption certificates, the provision of reasonable seller compensation, the ability for certain purchasers to use direct pay provisions to self-accrue the tax, and liability relief. The map below shows the overall grade each state received for this category.

With 45 individual states (and the District of Columbia and Alaska municipalities) imposing their own versions of a sales tax, both sellers and purchasers can be burdened with numerous unfair administrative practices. One way to improve the administration of a state’s sales tax is

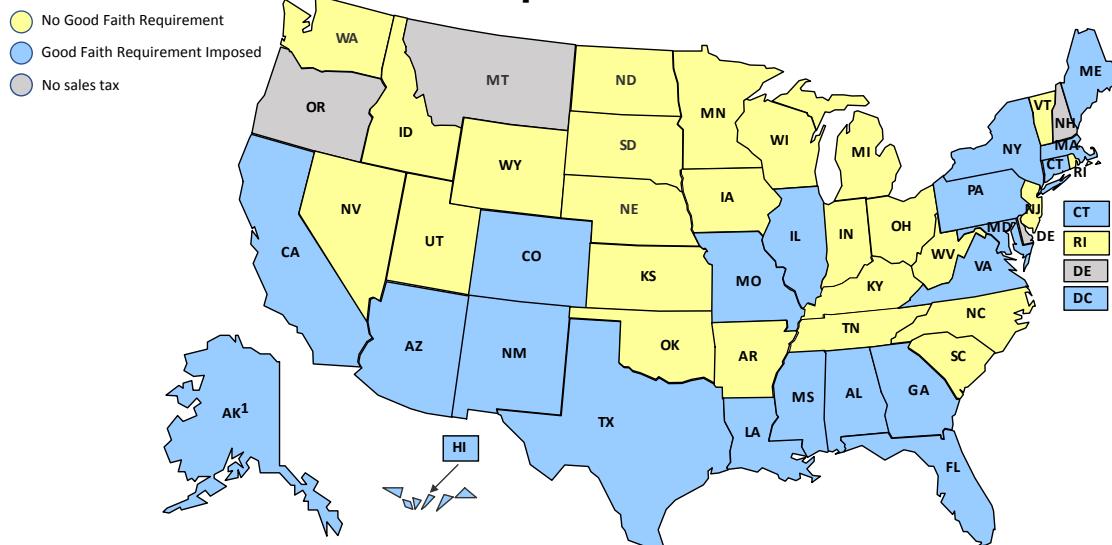
Fair Sales Tax Processes: Overall Grades



Disclaimer: This information should be used for general guidance and not relied upon for compliance.
Source: Council On State Taxation (COST)

¹AK - Data is based on local municipalities since Alaska does not have a state-wide sales tax

Good Faith Requirement on Sellers Accepting Exemption Certificates



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Source: Council On State Taxation (COST)

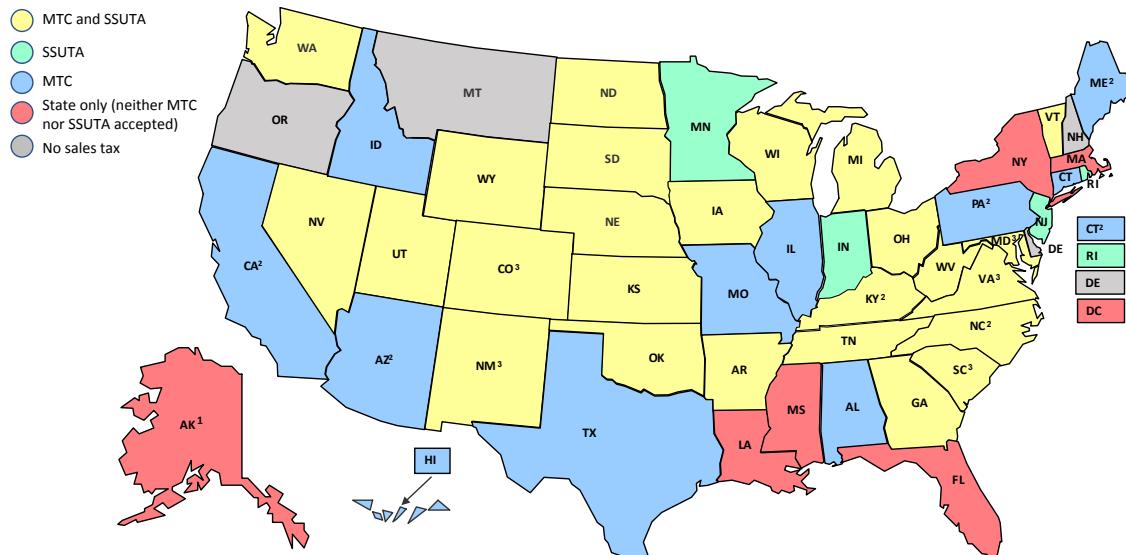
¹AK - Data is based on local municipalities since Alaska does not have a state-wide sales tax

to avoid burdening sellers with the task of policing whether purchased items are exempt from tax under a purchaser exemption or exclusion. Absent fraud by a seller, states affording exemptions to purchasers should audit the purchasers themselves to determine whether their purchases are exempt from a state's sales tax, and not impose

a "good faith" requirement on sellers to police such purchasers.

A seller should only be required to obtain and retain completed exemption/resale certificates. States should also allow sellers to use either the MTC uniform exemption certificate¹⁸ or the SSUTA exemption certificate.¹⁹ Lastly, when auditing a

Acceptance of MTC/SSUTA Exemption Certificates



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Source: Council On State Taxation (COST)

¹AK - Data is based on local municipalities since Alaska does not have a state-wide sales tax

²AZ/CA/CT/KY/ME/NC/PA - Allows limited use of MTC certificate

³CO/MD/NM/SC/VA - Allows limited use of MTC and SSUTA certificates

seller and determining whether an exemption certificate is complete, a state should allow sellers at least 120 days to capture and obtain information from its purchasers to demonstrate the sales were exempt from tax. Ohio does well in this category because it doesn't require a "good faith" standard when accepting exemption certificates, allows sellers 120 days to obtain valid certificates on audit, allows use of uniform MTC and SSUTA certification, and does not require sellers to verify exemption account numbers. Maryland, on the other hand, scores poorly because it requires "good faith" policing, allows sellers only 60 days to obtain valid certificates on audit, allows only a limited use of MTC and SSUTA certificates, and requires sellers to capture and verify account numbers.

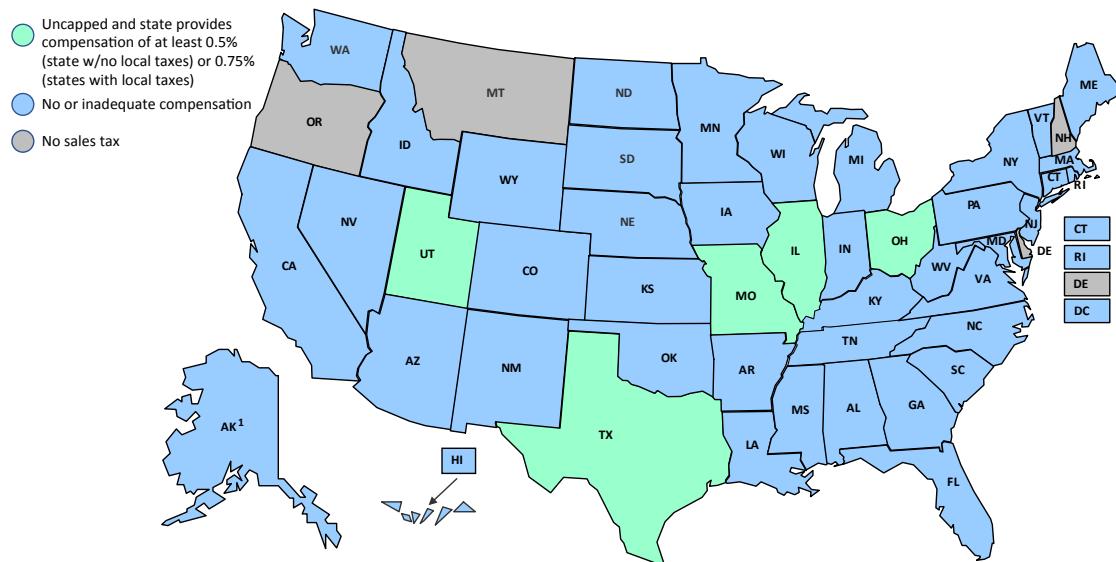
States should also provide compensation to vendors for the collection and remittance of sales

"As forced collection agents for the state, it is inequitable for a state to fail to reimburse sellers for some of their costs to collect and remit state and local sales taxes."

taxes. For purposes of this Scorecard, COST uses a 0.5% compensation threshold for single rate states and a 0.75% threshold for states with local jurisdictions. These thresholds are primarily based on a former Streamlined Sales and Use Tax Agreement provision that generally calls for states to provide compensation at that level.²⁰ This level of compensation is still far below the level identified in a study compiled by PricewaterhouseCoopers in 2006 for the Streamlined Sales Tax Governing Board that noted sellers under \$1 million had average compliance costs of 13.47%, sellers from \$1 million to \$10 million averaged compliance costs of 5.2% and sellers over \$10 million incurred compliance costs of 2.17%, with a weighted average for all sellers of 3.09%.²¹ As forced collection agents for the state, it is inequitable for a state to fail to reimburse sellers for some of their costs to collect and remit state and local sales taxes. States such as Massachusetts and Minnesota score poorly in this category because they offer no vendor compensation.

Lastly, states should provide a broad direct pay provision that allows business purchasers to acquire property or services without paying the sales tax to a seller when the taxability of a product is unknown by the purchaser because it could be used in a taxable or non-taxable manner. Such a provision is economically necessary

Adequate Vendor Compensation



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Source: Council On State Taxation (COST)

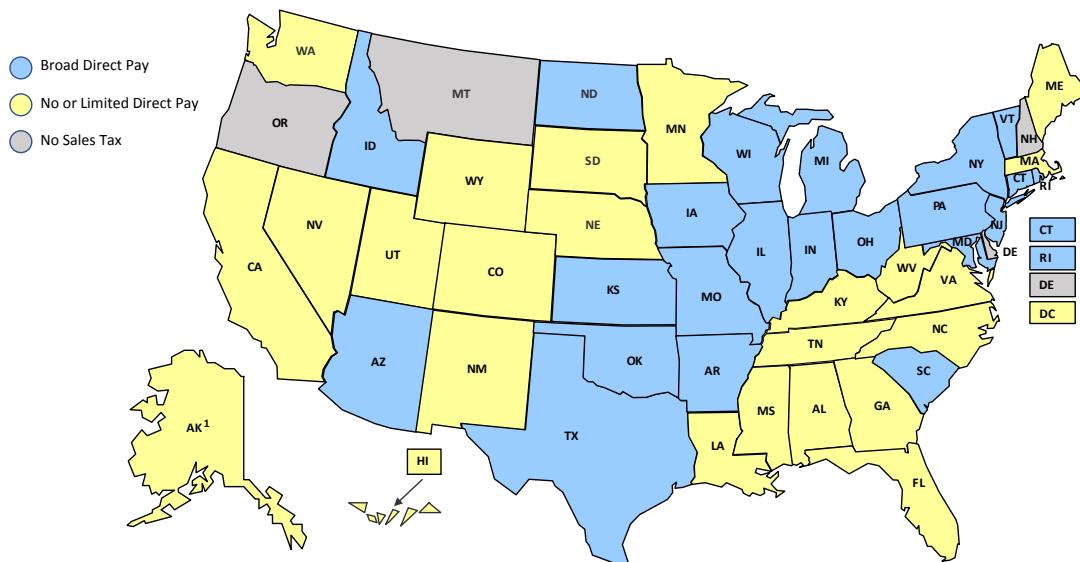
¹AK - Data is based on local municipalities since Alaska does not have a state-wide sales tax

for many businesses, and it often makes audits of such purchasers easier for the state. While states may choose a reasonable threshold for purchases before granting a direct pay permit, blanket exclusions preventing certain industries from obtaining such a permit or an excessive threshold reflects poor sales tax administration. South Carolina does well in this category because it has a broad-based direct pay provision, while the District of

Columbia does poorly because it does not directly allow any direct pay permits.

Another important criterion is assuring that both sellers and customers can rely on written guidance provided by a state tax agency. This relief should be broad and not confined to limited types of written guidance. Connecticut does poorly in this category because it offers no liability relief to sellers or purchasers relying on DOR guidance.

Broad Direct Pay Permits

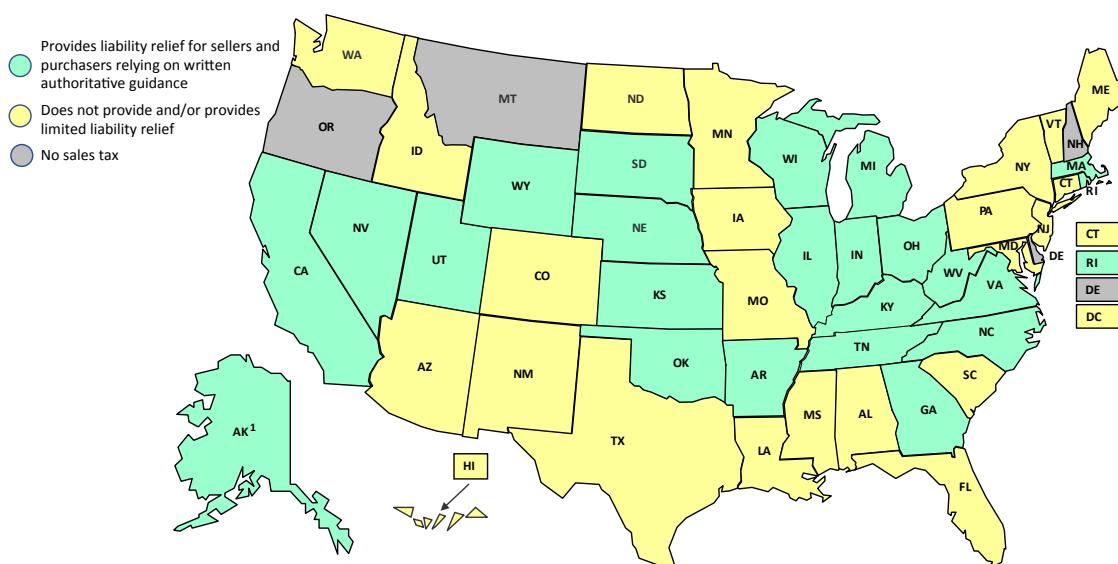


Disclaimer: This information should be used for general guidance and not relied upon for compliance.

Source: Council On State Taxation (COST)

¹AK - Data is based on local municipalities since Alaska does not have a state-wide sales tax

Liability Relief for State Provided Information



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Source: Council On State Taxation (COST)

¹AK - Data is based on local municipalities since Alaska does not have a state-wide sales tax

Meanwhile, Illinois scores well because it offers liability relief to sellers and purchasers relying on DOR guidance.

Reasonable Tax Payment/ Credit Administration

The reasonable tax payment and credit administration category of the Scorecard reflects the states' best practices to avoid utilizing advance payments; to allow credits for similar taxes paid to another state/jurisdiction; and to provide a bad debt deduction for private label credit cards. The map below shows the overall grade each state received for this category.

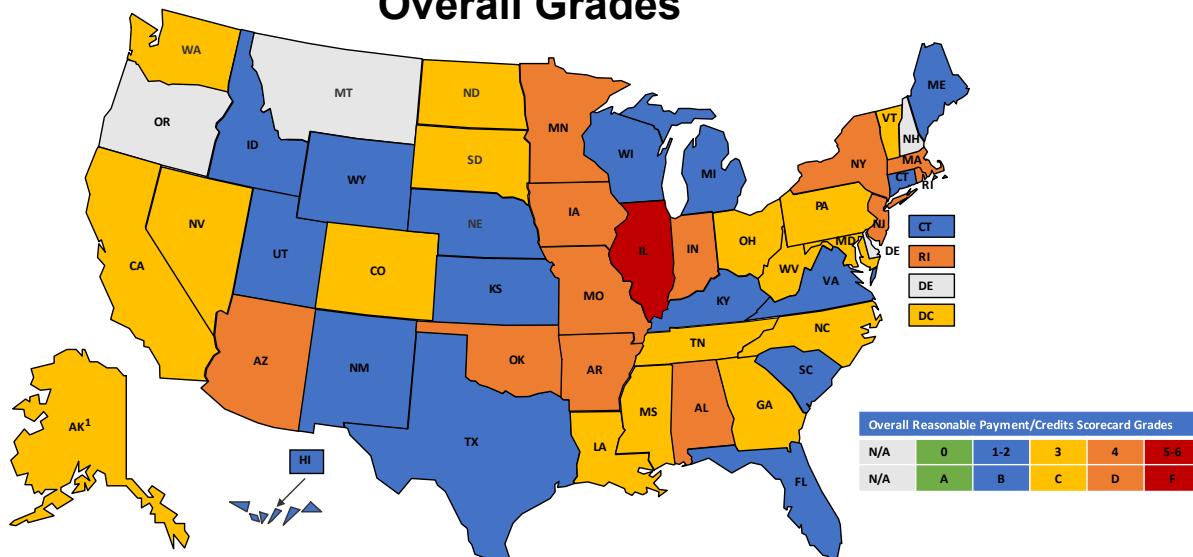
The timing of a seller's remittances is a key issue for fair tax payment administration. Some states require the tax to be paid in advance of the return, while other states require multiple advance payments. It is much more efficient for sellers to make just one payment per filing period when they file tax returns because it eliminates "guesstimates" and allows the bulk of purchasers' returns to be adjusted on the sellers' tax returns for taxes the sellers refunded to purchasers.²² States like Hawaii and Nebraska do not require advance payments and thus do well in this category. On the other

hand, states like Illinois and Missouri require sellers to make multiple advanced payments.

Another growing problem is that some states improperly assert they are imposing a "sales tax" and not a "use tax" on some transactions. While this usually does not create an issue if the tax rates are the same, some states locate their credit for purchasers who paid tax on a product to another state in their "use tax" section of the law.²³ Some states post-*Wayfair* (e.g., South Dakota) are asserting remote sellers are subject to the state's sales tax, rather than the state's use tax, which can impose problems for purchasers when claiming credit for tax paid to another state. Thus, if the state's revenue agency asserts it is imposing its sales tax, there is no credit allowed in that situation. In this

"... purchasers should not be prevented from obtaining full credit for tax legally due and paid to another state that had the first right to impose such tax."

Reasonable Tax Payment/Credit Admin.: Overall Grades

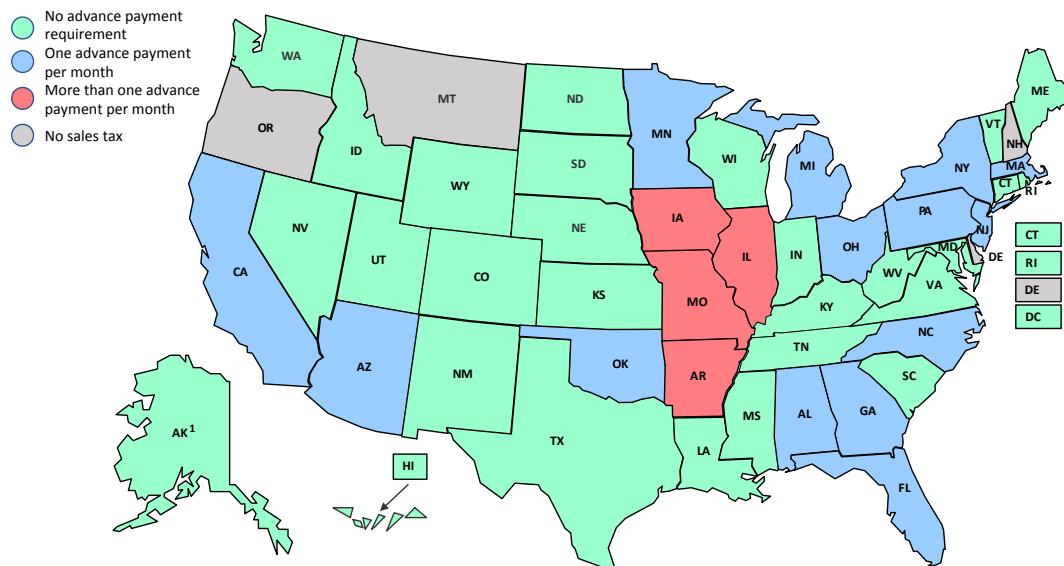


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Source: Council On State Taxation (COST)

¹AK - Data is based on local municipalities since Alaska does not have a state-wide sales tax

Advanced Payment Requirements



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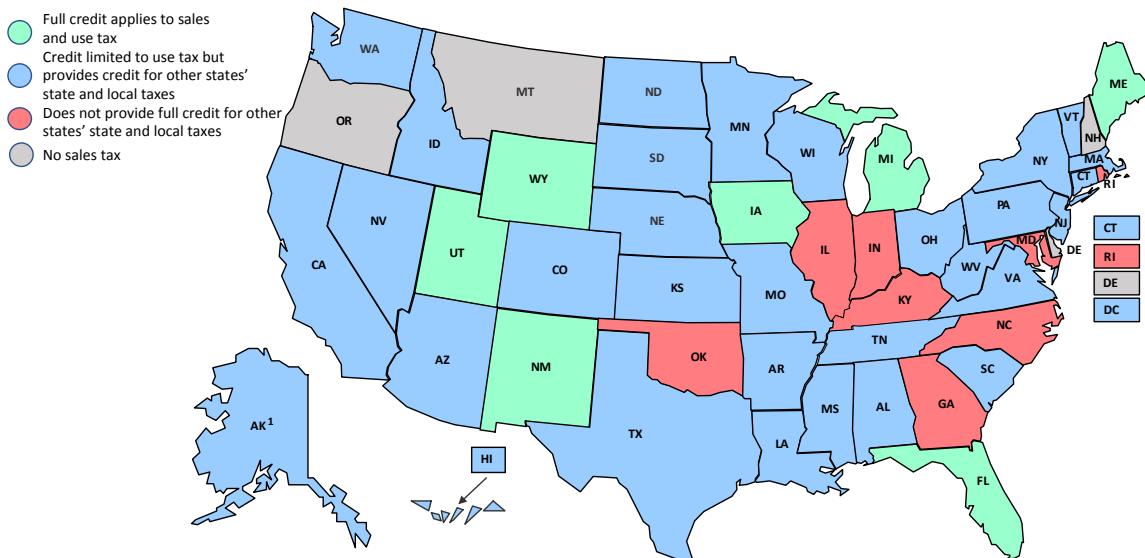
Source: Council On State Taxation (COST)

¹AK - Data is based on local municipalities since Alaska does not have a state-wide sales tax

Scorecard no position is taken on the problems with some states' reciprocity provisions; however, purchasers should not be prevented from obtaining full credit for tax legally due and paid to another state that had the first right to impose such tax. Another issue is that some states limit credits to just the state's sales tax if they have no local taxes, or they limit credit for taxes paid at the state level but not those at the local level. This type

of limitation itself is administratively unfair and it also raises constitutional issues regarding fair apportionment and internal consistency under the Commerce Clause.²⁴ Florida does well in this category because its credit is not limited to use tax and it gives full credit for other states' state and local taxes. Conversely, Indiana does poorly because its credit is limited to use tax and it does not provide credit for other states' local taxes.

Credit for Tax Paid to Other States



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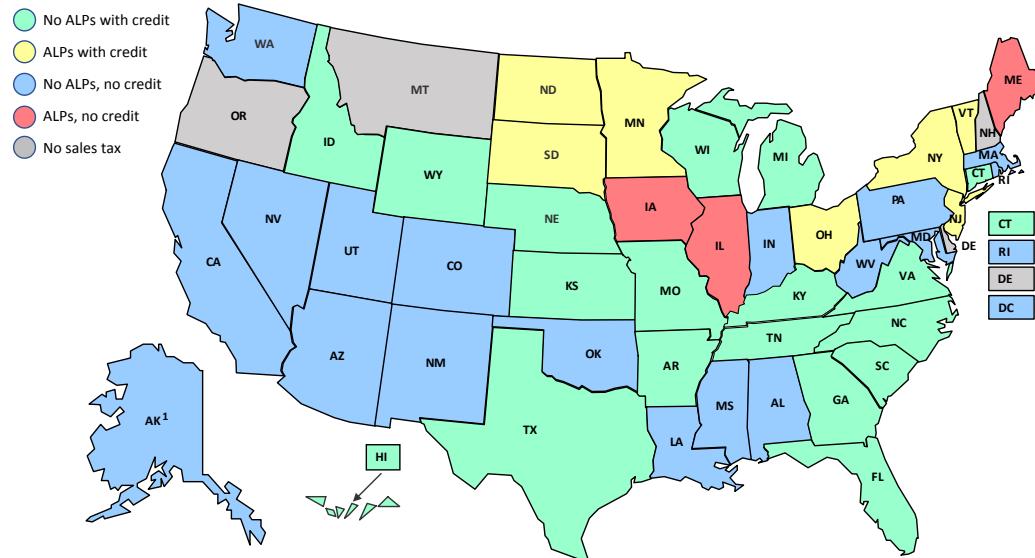
Source: Council On State Taxation (COST)

¹AK - Data is based on local municipalities since Alaska does not have a state-wide sales tax

Another concern is the different methods that states use to impose their sales taxes, particularly relating to the taxation of leases (and to high-price items such as motor vehicles). COST believes the best approach for the imposition of periodic lease payments is for the tax to be imposed on each payment based on where the leased property was primarily located when the periodic lease payment was made. For example, Arkansas has no accelerated lease payments. Unfortunately, several states,

including Iowa and New York, impose their sales tax on the total periodic lease payments upfront or continue to tax periodic leased property even though the property is no longer located in that state. Compounding the problem, several state tax agencies assert they will not (or legally cannot) provide credit for the sales tax paid to another state in that situation. Unfortunately, this problem exists for member states of the SSUTA and non-member states alike, and much more uniformity is needed.²⁵

Accelerated Lease Payments (ALPs) & Credits

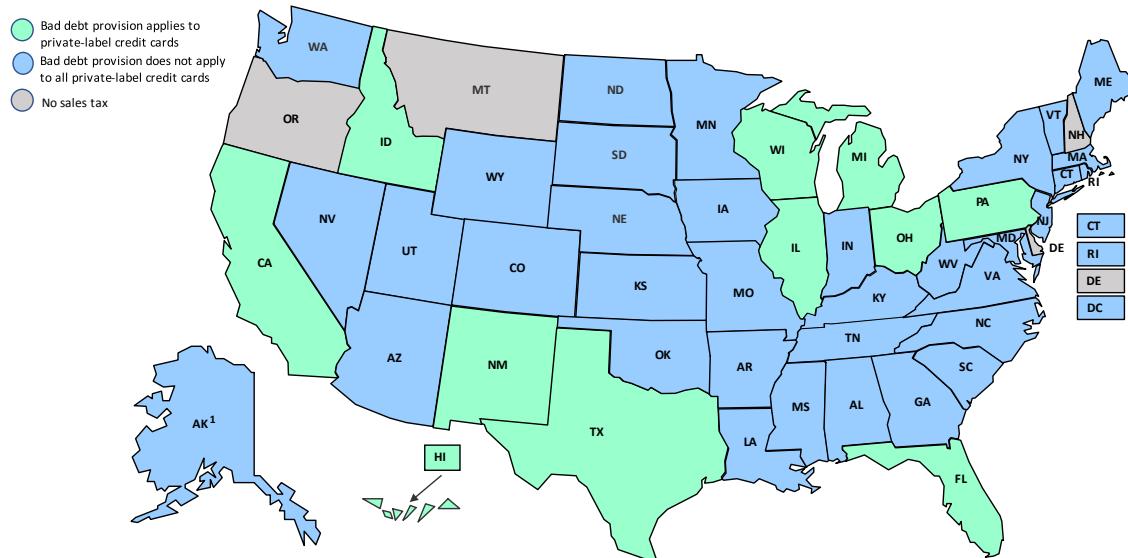


Disclaimer: This information should be used for general guidance and not relied upon for compliance.

Source: Council On State Taxation (COST)

¹AK - Data is based on local municipalities since Alaska does not have a state-wide sales tax. Unknown if ARSSTC members allow credit against accelerated lease payments.

Bad Debt Application to Private Label Credit Cards



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Source: Council On State Taxation (COST)

¹AK - Data is based on local municipalities since Alaska does not have a state-wide sales tax

Finally, state treatment of bad debts is invariably distorted because sellers that issue private-label credit cards are generally denied a bad-debt deduction on such cards. The clear purpose of the bad debt deduction is for sellers to recoup taxes paid to the state that subsequently are not recovered from consumers due to non-payment. Private-label credit cards dominate over retailer-issued credit cards based on advantages afforded to both retailers and financial institutions. Despite similarities between private-label credit cards and retailer-issued credit cards, the tax consequence of obtaining a bad-debt deduction often differ.²⁶ Pennsylvania scores well because its bad debt deduction provision applies to private-label credit cards. Ohio also recently joined the ranks of providing a bad debt provision with H.B. 223 (2022). Maine scores poorly because its bad debt deduction does not apply to private-label credit cards. Allowing a bad-debt provision for private-label cards is necessary because it ensures that the states' sales tax bad-debt provisions are applied in a fair and neutral manner irrespective of the type of credit card used.

Fair Audit and Refund Procedures

The fair audit and refund procedures category of the Scorecard reflects the states' use of even-handed sampling procedures; avoidance of

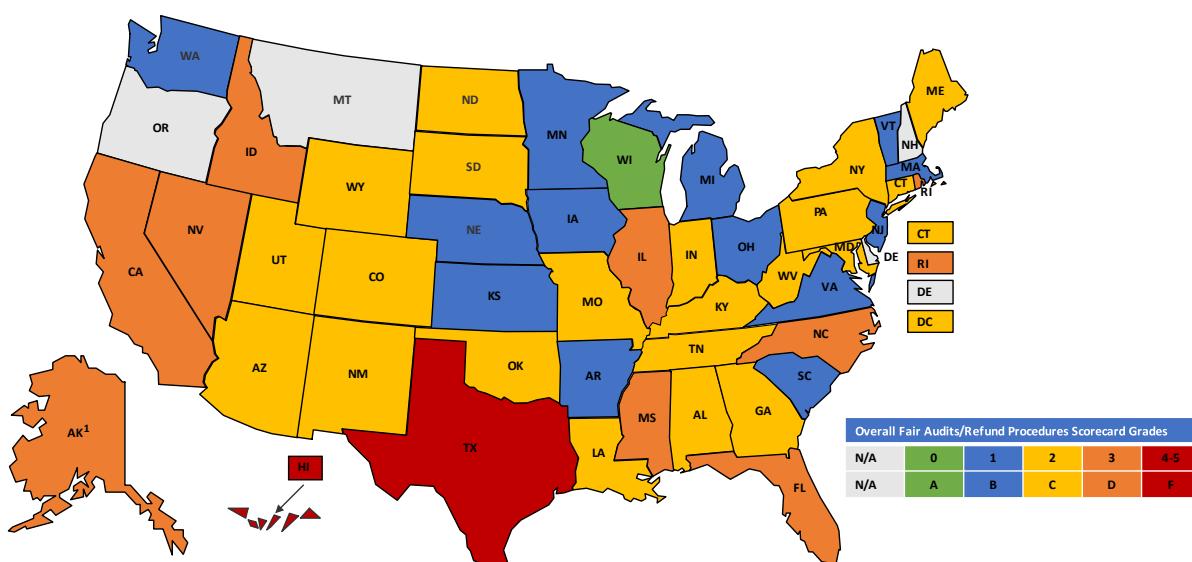
contingent fee and/or private auditing; allowance for purchasers to directly file refunds claims; and an exclusion for sales taxes from false claims act laws and/or class action suits. The map below shows the overall grade each state received for this category.

A state should have a law, regulation, or written policy that allows taxpayers to reasonably use sampling. While all the states use sampling for audits, unfortunately, the states often lack an even-handed procedure for taxpayers to use sampling for refunds. This is an area where all states could improve their sampling processes to allow equal use of sampling for both tax due and refunds.

Contingent fee auditing places too much incentive on maximizing the auditor's fee to the detriment of determining the correct amount of tax owed. Similarly, private contract auditing suffers from inconsistencies and the lack of direct control by the revenue agency. While a state is not penalized for the absence of a law prohibiting the use of private and contingent fee auditors, such states are strongly encouraged to enact a law that clearly prohibits the use of these types of audits. Both North Carolina and Virginia have prohibited contingent fee and private-contract auditing.

Sellers and purchasers need fair refund procedures to level the playing field between

Fair Audit and Refund Procedures: Overall Grades

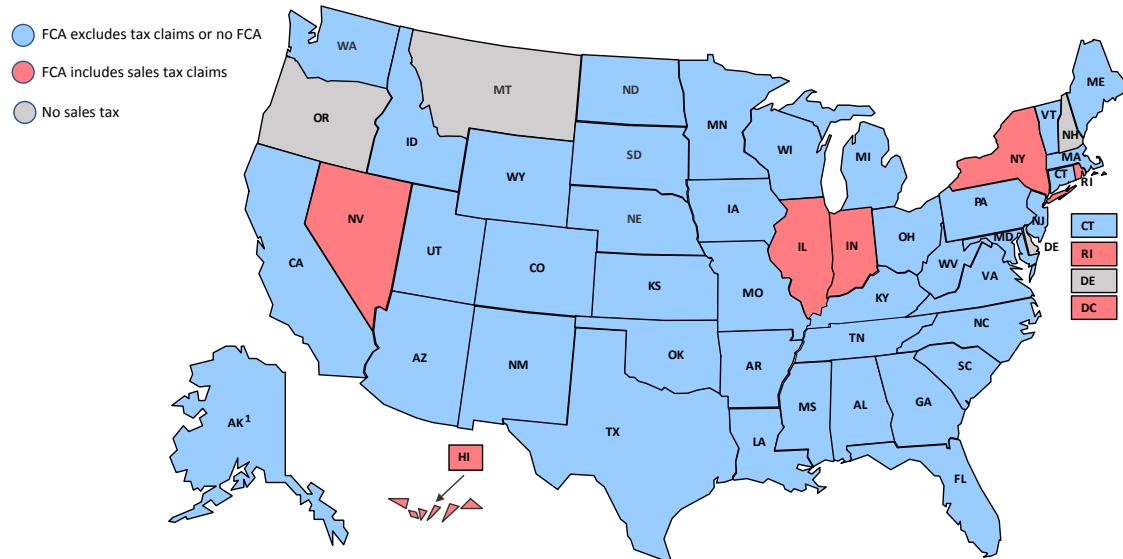


Disclaimer: This information should be used for general guidance and not relied upon for compliance.

Source: Council On State Taxation (COST)

¹AK - Data is based on local municipalities since Alaska does not have a state-wide sales tax

False Claims Act (FCA) Applied to Sales Taxes

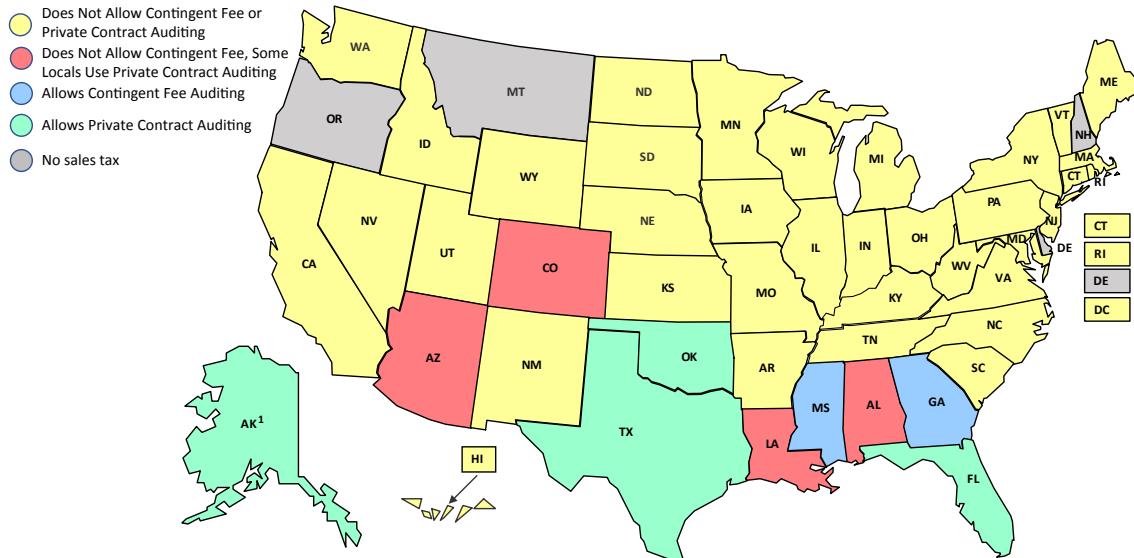


Disclaimer: This information should be used for general guidance and not relied upon for compliance.

Source: Council On State Taxation (COST)

¹AK - Data is based on local municipalities since Alaska does not have a state-wide sales tax

Contingent Fee/Private Contract Auditing



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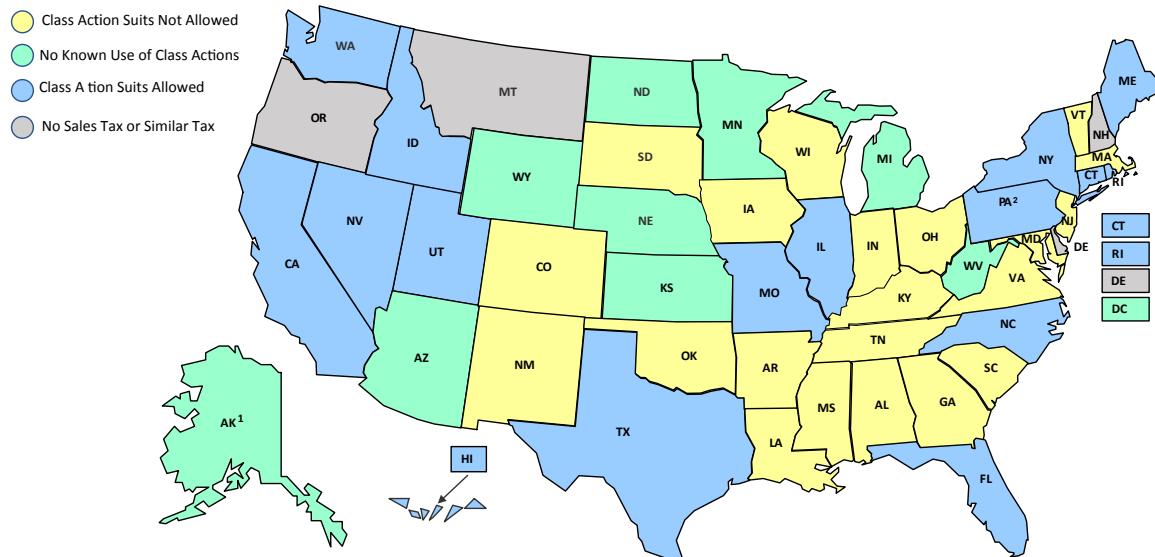
Source: Council On State Taxation (COST)

¹AK - It is unclear if Alaska localities use contingent fee auditing; however, some compliance operations are outsourced (attributed to private contract auditing).

overpayments and underpayments. A state should provide a written process (e.g., a law, regulation, and/or assignment provision) that allows a purchaser to obtain a refund directly from the state in situations where a seller is unwilling or unable to file a refund on behalf of a purchaser. For example, in Nebraska, purchasers can fill out a form to obtain refunds from the state without contacting the seller. Conversely, Florida has no

“Illinois is a poster child of what can go wrong when a state allows both false claims act lawsuits and class action lawsuits instituted by third parties.”

Class Action Suits Applied to Sales Taxes



Disclaimer: This information should be used for general guidance and not relied upon for compliance.

Source: Council On State Taxation (COST)

¹AK - Data is based on local municipalities since Alaska does not have a state-wide sales tax

²PA - Litigation pending in PA using consumer protection law

written process for purchasers to obtain refunds directly from the state. State revenue agencies should also be the only entity authorized to audit taxpayers. False claims acts allowing third parties to allege additional tax due, or class action suits seeking refunds by third-party litigants are inappropriate. Illinois is a poster child of what can go wrong when a state allows both false claims act lawsuits and class action lawsuits instituted by third parties.²⁷

Notably, in 2011, the American Bar Association adopted a model act, the *Transaction Tax Overpayment Act*, to limit the use of class action lawsuits.²⁸ The Act provides procedures purchasers can use to seek a refund of overpayments of state and local taxes and limits a purchaser's ability to assert claims against a seller for an overpayment.²⁹ While no state has adopted the Model Act as of yet, the Multistate Tax Commission in 2015 endorsed the Model Act and "encouraged" states to consider its adoption.³⁰

Other Issues

Certain state tax administration issues do not fit in any of the above categories or are unique to one or just a few states. One such issue is the burdensome requirement of including corporate officers' social security numbers and/or home addresses

on each tax return filed with the state. While this information is useful in situations where a company is insolvent, this is a rare instance and other sources of information are available to tax agencies to obtain this information as needed.

SCORING SYSTEM EXPLANATION

Below is a brief explanation of categories and subcategories reviewed by COST, along with the points structure for each category and the resulting grade for each category. As a general matter across all categories, a greater accumulated point total corresponds to a lower letter grade.

Exemptions for Business Inputs (total of 8 points)

Excessive taxation of business inputs violates the principle that consumption taxes should be imposed only on end-user consumption, and not on intermediate business inputs. The following subcategories were used to evaluate a state's taxation of business inputs:

Percentage of Tax Derived from Business-to-Business Transactions ("B2B"): (two points). A state with a business share of total sales tax of more than 35 percent is assessed one point. A

“Excessive taxation of business inputs violates the principle that consumption taxes should be imposed only on end-user consumption, . . .”

state with a business share of total sales tax of more than 45 percent is assessed two points.³¹

Manufacturing Equipment Exemption: (two points) A state with a true integrated plant exemption is not assessed any points. A state with an exemption for equipment primarily or directly used in manufacturing is assessed one point. A state with a partial tax exemption, limited exemption (e.g., only new equipment), or no exemption is assessed two points.

Manufacturing Inputs/Materials Exemption: (one point) A state that exempts almost all materials and supplies used in the manufacturing process is not assessed any points. A state with a limitation on the inputs/material exemption (e.g., must become part of the manufactured product) is assessed one point.

Service Provider Taxation on Inputs & Outputs: (maximum of two points) A state that both taxes the equipment used by wired and/or wireless service providers and which subjects those services to tax is assessed one point. A state that both taxes the equipment used by cable companies and subjects the service to tax is assessed one point. Lastly, a state that both taxes the equipment used by gas and/or electric service providers and subjects those services to tax is assessed one point. However, a state is assessed a maximum of two points in this category.

Business Inputs – Retail Establishments: (new - one point) A state that imposes its tax on point of sale (POS) terminals, retail store furnishing and fixtures (e.g., shelving), and/or electricity used by retail establishments is assessed one point.

Category Grading: 0-2 points A, 3 points B, 4-5 points C, 6 points D, and 7-8 points F

Taxation of Software and Digital Products (total of 7 points)

Over the last quarter century, the sales taxation of digital commerce has come to the forefront of state taxation. One central problem, however, regarding the sales taxation of digital commerce has been generally ignored or underreported – the extent to which the digital sales tax base includes not only business-to-consumer (B2C) transactions but also business-to-business (B2B) transactions. The following subcategories are used to evaluate a state's taxation of software and digital products:

Prewritten and Custom Software: (new - two points) A state that taxes prewritten software without providing a business input exemption is assessed one point. A state that taxes custom software without providing a business input exemption is assessed one point.

SaaS: (new - two points) A state that taxes Software as a Service (SaaS), e.g., remote access to software, without clear legislative authority is assessed one point. Also, a state imposing a tax on SaaS without a business inputs exemption is assessed one point.

Data Processing and Digital Information Services: (new - one point) A state that taxes data processing and/or digital informational services without a business inputs exemption is assessed one point.

Specified Digital Products: (one point) A state that imposes a tax on specified digital products (e.g., streaming of books, audio, and audio-visual) without clear legislative authority is assessed one point.

MPU: (new - one point) A state imposing a tax on business purchases of software, SaaS, or any other digital products/services that does not allow apportionment of the tax based on use in a jurisdiction (multiple points of use (MPU)) is assessed one point. While some states have unpublished or inconsistent guidance to allow some use of an MPU, only those states that broadly allow the use of an MPU are given no points. However, a state that taxes only software as tangible personal

property and no other digital products is given no points even though it does not have an MPU.

Category Grading: 0-1 points A, 2 points B, 3-4 points C, 5 points D, and 6-7 points F

"The complexity of sales and use tax administration in the U.S.—with over 10,000 state and local taxing jurisdictions and expanding remote seller commerce—impedes efforts to make sales tax administration simpler ..."

Sales Tax Simplification and Uniformity (total of 6 points)

The complexity of sales and use tax administration in the U.S.—with over 10,000 state and local taxing jurisdictions and expanding remote seller commerce—impedes efforts to make sales tax administration simpler and more uniform while preserving a state's autonomy to tax (or not tax) certain defined products. This year, we expanded this category to address a state's marketplace facilitator laws and nexus thresholds. The following subcategories are used to evaluate a state's laws in these three areas:

SSUTA State: (two points) A full member SSUTA state in compliance with the SSUTA is assessed no points. A SSUTA state not in full compliance or with substantial compliance issues (Georgia) is assessed one point. All other states are assessed two points. Note, a state in full compliance with the SSUTA also benefits in other areas of this Scorecard (e.g., exemption certificate administration, current database, and aspects of central administration).

Marketplace Facilitator (MPF) Laws: (new - maximum of three points) A state's MPF law should clearly exclude advertisers and payment processors, include a waiver provision for certain marketplace sellers to continue to collect the tax, impose the same rights and duties on an MPF

that other sellers have, and shift liability from an MPF to the marketplace seller if the seller provides incorrect or insufficient information. Also, any collection of other taxes and/or fees should be clearly required by the state's law and not done by administrative fiat. One point is assessed for a deviation from each of these best practices. However, a state is assessed a maximum of three points in this category.

Sales Tax Thresholds: (new - maximum of one point) Remote seller sales tax thresholds should be based on retail sales (excluding sales for resale) or taxable sales. States using "gross" sales are assessed one point as are states using a transactional threshold (e.g., 200 transactions). However, a state is assessed a maximum of one point in this category.

Category Grading: 0-1 points A, 2 points B, 3 points C, 4 points D, and 5-6 points F

"... any collection of other taxes and/or fees should be clearly required by the state's law and not done by administrative fiat."

Centralized Sales Tax Administration (total of 5 points)

Over two-thirds of the states allow local jurisdictions to impose a sales tax. If such local taxes are imposed, the number of jurisdictions (based on population) should be reasonable, and the taxes should be centrally administered.

Excessive Local Jurisdictions: (one point) A state with over 50 local tax jurisdictions that, based on the estimated 2021 U.S. Census figures, has an average population-to-jurisdiction ratio of less than 20,000 people is assessed one point.³²

Central Administration: (three points) A state is assessed one point if some or all local jurisdictions administer their sales tax. A state is also assessed one point if the local tax base differs from the state tax base. Lastly, a state is assessed one point if local jurisdictions can exercise other

autonomy in their administration of the tax (*e.g.*, separate appeals).

Current & Historical Rate/Jurisdiction Database: (one point) A state with no local jurisdictions and no tax rate changes in the past five years is assessed no points. A state with tax rate changes in the past five years and/or local jurisdictions that lack a current and historical rate and jurisdictional database is assessed one point.

Category Grading: 0 points A, 1 points B, 2 points C, 3 points D, and 4-5 points F

Fair Sales Tax Processes (total of 6 points)

Sellers should not have excessive burdens imposed on them when purchasers claim exemptions from the tax. Additionally, sellers are required by a state to act as agents in collecting the sales tax from purchasers and should be compensated. Finally, businesses that purchase products and do not know at the time of sale whether those products will be used in a taxable or exempt manner should be able to obtain direct pay permits from the state to self-accrue the tax. The following sub-categories are used to evaluate the fairness of a state's sales tax administration.

Exemption/Resale Certificate: (maximum of two points) A state that does not impose a good faith requirement upon a seller when accepting a certificate (absent fraud), allows at least 120 days on audit to perfect a certificate, allows for the full use of the MTC and/or the SSUTA certificate, and does not require sellers to capture/verify exemption account numbers is not assessed any points. Any state that fails one of the above criteria is assessed one point for each issue, with a maximum of two points.

Seller Compensation: (two points) A state with no seller compensation or *de minimis* compensation (*e.g.*, less than \$1,000 per month or \$12,000 per year) is assessed two points. A state with no local taxes that provides at least 0.5% seller compensation or a state that has local tax jurisdictions with at least 0.75% seller compensation is assessed no points. A state between those two thresholds is assessed one point.

Broad Direct Pay Permit: (one point) A state that does not have a broad direct pay permit issuance (*e.g.*, not limited to specific industries) and/or has a high threshold (*e.g.*, over \$1 million per year) for use of such a permit is assessed one point.

Liability Relief: (one point) A state that does not provide broad liability relief for sellers and purchasers relying on written authoritative guidance from the state's revenue agency is assessed one point.

Category Grading: 0-1 points A, 2 points B, 3-4 points C, 5 points D, and 6 points F

Reasonable Tax Payment/Credit Administration (total of 6 points)

A state should implement reasonable payment procedures and provide full credit for taxes first imposed and legally paid to another state, regardless of whether the state asserts it is imposing a sales or use tax on a transaction.

Advance Payments: (two points) A state that requires no advance payments before the sales tax return due date is assessed no points. A state that has only one advance payment before the sales tax return date is assessed one point, including states that only require the advance payment once a year. A state that requires more than one advance payment per month is assessed two points.

Credit for Sales Tax Paid to Other States: (two points) A state that limits its credit paid to another jurisdiction to tax imposed under its use tax (*i.e.*, no credit if the state revenue agency asserts its sales tax is being imposed) is assessed one point. In addition, a state that limits how it applies the credit (*e.g.*, credit for state tax only or credit limited to state-to-state and local-to-local taxes) is assessed one point.

Periodic Lease Treatment: (one point) A state that accelerates certain types of periodic lease payments (*e.g.*, motor vehicles) and/or continues to tax certain types of periodic leases when the product purchased for the entire lease payment is not located in that state (*e.g.*, continued use of origin-based sourcing) is assessed one point. A

state that does not give full credit to states using such a periodic lease payment structure is also assessed one point. However, a state is assessed a maximum of one point in this category.

Bad Debt Application to Private-Label Credit Cards: (one point) A state with a bad debt provision that does not also apply to private-label credit cards is assessed one point.

Category Grading: 0 points A, 1-2 points B, 3 points C, 4 points D, and 5-6 points F

Fair Audit and Refund Procedures (total of 5 points)

A state should have a written policy that allows taxpayers to reasonably use sampling. A state should allow a purchaser to claim a refund without having to go through a seller. Additionally, the state revenue agency, and not private and/or contingent fee auditors/litigants, should audit taxpayers and make determinations on under or over collected tax. To avoid undermining revenue agencies, false claims acts and class action lawsuits should not apply to state and local sales taxes.

Sampling: (one point) A state that does not have a clear law, regulation, or written policy that allows sampling for taxpayers is assessed one point.

Written Process for Purchaser to Claim Refund Directly from State: (one point) A state that does not have a law or a written process allowing purchasers to claim a refund directly from the state revenue agency is assessed one point.

No Private or Contingent Fee Auditing: (one point) A state that currently uses private and/or contingent fee auditors is assessed one point.

No False Claims Act: (one point) A state that allows false claims acts (*e.g., qui tam* actions) to apply to state and local sales taxes is assessed one point.

Class Action Suits: (one point) A state that allows class action suits to apply to state and local sales taxes is assessed one point.

Category Grading: 0 points A, 1 point B, 2 points C, 3 points D, and 4-5 points F

SCORECARD QUESTIONS AS INITIALLY PRESENTED TO TAXPAYERS, PRACTITIONERS & GOVERNMENT OFFICIALS³³

The questions we initially provided to taxpayers, practitioners, and government officials to evaluate each jurisdiction are provided below.³⁴

Exemptions for Business Inputs

1. Does your State have a manufacturing equipment exemption?
2. Does the exemption cover the entire facility (integrated plant); or provide a more limited exemption (e.g., only equipment used directly in manufacturing)?
3. Does your State exempt manufacturing inputs (e.g., materials, energy and items incorporated, used, and/or consumed in the manufacturing process)?
4. With respect to the following three service industries, Wired and Wireless Telecommunication Service Providers, Cable Service Providers, and Electric and Gas Products/Services, does your State:
 - a. tax the purchase of equipment by the service provider; and
 - b. impose a sales tax or similar excise tax on the provider's services?
5. Does your State exempt the following business inputs purchased by and used at retail establishments:
 - a. point of sale terminals, retail store furnishing and fixtures (e.g., shelving), and electricity?

Taxation of Software and Digital Products

1. Does your State tax purchases of prewritten software and custom software?
 - a. If yes, are business purchases exempt?
2. Does your State impose a tax on digital software used as a service (e.g., SaaS)?

- a. If yes, is there an exemption for these services when purchased by a business?
- b. If yes, is it based on the enactment of a specific law to tax such software (not an administrative position)?
3. Does your State impose a tax on data processing services, and/or digital informational services?
 - a. If yes, is there an exemption for these services when purchased by a business?
4. Does your State impose a tax on digital products (*i.e.*, digital audio, video, and books)?
 - a. If yes, is the tax on digital products based on the enactment of a specific law to tax such products (not an administrative position)?
5. Does your State have an apportionment process for software used in multiple jurisdictions (e.g., MPU)?

If yes, indicate the methodology used.

Sales Tax Simplification and Uniformity

1. Is the State a full member of the Streamlined Sales and Use Tax Agreement?
2. Does your State's marketplace facilitator law have the following provisions (based primarily on the NCSL model)?
 - a. Advertising platforms and persons whose principal activity is processing payments are excluded from the definition of a marketplace facilitator/provider;
 - b. A waiver/exception to collection is allowed (by approval or automatically) for the marketplace seller to continue to collect the tax under a mutual agreement with a marketplace facilitator/provider (with or without a threshold requirement);
 - c. A marketplace facilitator/provider has the same rights and duties as other sellers in your State; and
 - d. Liability shifts to a marketplace seller if it provides incorrect or insufficient information to the marketplace facilitator/provider.

3. Does your State require marketplace providers to collect other taxes/fees imposed on the transaction at the time of sale; and, if so, are such taxes specifically identified in the State's law (*e.g.*, lodging taxes and/or 911 charges)?
4. What is your State's remote dollar and transaction threshold?
 - a. Are the thresholds based on gross sales, retail sales (excludes sales for resale) or taxable sales?

Centralized Sales Tax Administration

1. Does your State have local sales tax jurisdictions; and, if so, approximately how many local sales tax jurisdictions are there?
 - a. If yes, is the local sales and use tax centrally administered?
 - b. If yes, do all the local sales tax jurisdictions have to use the same tax base as the state?
2. Does your State provide both a current and historical tax rate and boundary database on its website in a format that can be uploaded for use by sellers in their POS systems?

Fair Sales Tax Process

1. Does your State impose a "good faith" requirement on sellers accepting exemption certificates (*e.g.*, the seller can be held responsible for determining whether a purchaser qualifies for an exemption even if the exemption certificate is properly completed)?
2. Does your State allow a seller at least 120 days during an audit to obtain valid exemption certificates (please provide number of days)?
3. Can multistate exemption certificates (MTC and SSUTA) be used to claim an exemption?
4. Are sellers required to capture and verify exemption account numbers?
5. Does your State provide vendor compensation to some or all sellers?

6. Does your State have a broad-based direct pay provision (*i.e.*, not limited to certain types of manufacturers)?
7. Does your State provide broad liability relief to sellers and purchasers when they rely on the tax agency's guidance, including the rate and boundary database?

Reasonable Tax Payment/Credit Administration

1. Does your State require sellers to make accelerated payments (*e.g.*, payments of the tax prior to the due date of the return)?
 - a. If so, when are the payments required to be made?
2. Does your State provide credit for sales, use, and similar taxes (*e.g.*, motor vehicle excise tax) imposed by another state?
3. Is the credit for another state's tax allowed regardless of whether your state is imposing its sales tax or use tax?
4. Does your State allow a full credit for other states' state, local and similar taxes (*e.g.*, not limited to state-to-state or local-to-local taxes)?
5. Does the credit against sales tax paid include tax paid to another state on accelerated lease payments (*e.g.*, sales tax must be paid upfront for all lease payments)?
6. Does your State have a bad debt provision?
 - a. If yes, is the provision based on IRC Sec. 166?
 - b. Does the bad debt provision apply to private-label credit cards?

Fair Audit and Refund Procedures

1. Does your State have a written policy that clearly allows taxpayers to use sampling to the same extent the tax agency can use it?
2. Does your State prohibit the use of both private-contract auditing and contingent fee auditing?

3. Does your State have a written process that allows purchasers to obtain refunds from the State without going through the seller?
4. Does your State preclude or have a process that curtails the application of a false claims act?
5. Does your State preclude or have a process that curtails the application of class action lawsuits to sales and use taxes?

Other Issues

1. Are officers' SSNs and/or home addresses required on registration forms or returns? If so, is there an exception to that requirement (e.g., for publicly traded companies)?
2. Other issues impacting fair sales tax administration.

Endnotes

¹ Karl Frieden is COST's Vice President and General Counsel; Fred Nicely is COST's Senior Tax Counsel; and Priya D. Nair is COST's Legislative Tax Counsel. The authors would like to express their gratitude to Megan Wilson, recipient of the 2021-2022 Georgetown University Law Center Fellowship at COST for her dedicated research on this report.

² Since 2001, the Council On State Taxation (COST) has issued scorecards reviewing the states' overall tax administration. More recently, first in 2007 with its issuance of an unclaimed property laws scorecard and in 2009 with its issuance of a property tax administrative scorecard, COST has conducted a more detailed review of administrative practices in select areas of state law. COST Studies (and those of our research arm, the State Tax Research Institute ("STRI")) are available at: <http://cost.org/state-tax-resources/cost-studies-articles-and-reports/>.

³ As used in this Scorecard, unless it is clearly meant to be used in a different context, "sales tax" also includes the states' compensatory "use taxes" and states that use nomenclature such as gross receipts, excise or privilege taxes that are the functional equivalent of a sales tax (e.g., the tax has a sale for resale provision). Alaska, Delaware, New Hampshire, Montana, and Oregon are the five states without state-level sales taxes. Note, however, that over 100 local governments in Alaska impose a sales tax and most of these five states have state and local excise taxes on lodging, etc. Alaska's local sales tax system is covered in this edition of the Scorecard.

⁴ See EY/STRI/COST "Total State and Local Business Taxes" study issued in December 2022, available at: https://www.cost.org/globalassets/cost/state-tax-resources-pdf-pages/cost-studies-articles-reports/2209-4097478_50-state-tax-2022-final-e-file.pdf.

⁵ The U.S. Supreme Court in *South Dakota v. Wayfair*, 585 U.S. ___ (2018), only addressed the substantial nexus requirements (using an economic or virtual presence standard). The Court remanded the case back to South Dakota to address issues such as undue burdens. Because the case was settled, the undue burdens issue was not addressed.

⁶ COST's most recent version of its "Best and Worst of State Tax Administration Scorecard" is available at: <https://www.cost.org/globalassets/cost/state-tax-resources-pdf-pages/cost-studies-articles-reports/admin-scorecard-final-may-2020.pdf>.

⁷ Alaska is excluded from the list of bottom-ranked states due to the unique local nature of its local sales tax system. While Alaska will not be given an overall grade, it is graded on the individual scorecard categories. Alaska's local sales tax system has many deficiencies; however, COST applauds the many local jurisdictions participating in the Alaska Remote Seller Sales Tax Commission.

⁸ More information on the SSUTA is available at: <http://www.streamlinedsalestax.org/>.

⁹ For example, COST participates in meetings at the National Conference of State Legislatures (NCSL), the Multistate Tax Commission (MTC), and other similar government, quasi-government or public/private organizations. COST also has a policy statement on Congress providing certain states with remote seller collection authority, "Simplification of the Sales, Use, or Similar Transaction Tax System," is available at: <https://www.cost.org/globalassets/cost/state-tax-resources-pdf-pages/cost-policy-positions/simplification-of-the-sales-and-use-and-similar-transaction-tax-system---final-revised-june-2021.pdf>.

¹⁰ Additionally, for the SSUTA states, selected information provided in the disclosed practices on their taxability matrices was used to evaluate those states' administrative practices. Available at: <http://www.streamlinedsalestax.org/otm/>.

¹¹ See EY/STRI/COST "Total State and Local Business Taxes" study issued December 2022, available at: https://www.cost.org/globalassets/cost/state-tax-resources-pdf-pages/cost-studies-articles-reports/2209-4097478_50-state-tax-2022-final-e-file.pdf.

¹² Percentages are based on the 2019 EY/STRI/COST Study on the taxation of business inputs, "The impact of imposing sales taxes on business inputs" available at: https://www.cost.org/globalassets/cost/state-tax-resources-pdf-pages/cost-studies-articles-reports/1903-3073001_cost-ey-sales-tax-on-business-inputs-study_final-5-16.pdf.

¹³ *Id.*

¹⁴ Most states require any manufactured products not sold and used by the manufacturer in providing services to others to self-remit the tax on those products (which should also be exempt if the service is taxable).

¹⁵ States, such as South Carolina, that impose similar "sales taxes" under "communication services" or similar services are also taken into consideration.

¹⁶ Non-SSUTA states also have the option to participate in the SSUTA without being full or associate members. Model Act available at: https://www.streamlinedsalestax.org/docs/default-source/miscellaneous/model-act-for-nonmember-state-participation.pdf?sfvrsn=1b4714ce_8.

¹⁷ Note, some states use the term marketplace provider instead of facilitator. The two terms are interchangeable.

¹⁸ See <http://www.mtc.gov/Resources/Uniform-Sales-Use-Tax-Exemption-Certificate>.

¹⁹ See http://www.streamlinedsalestax.org/uploads/downloads/Forms/F0003%20Fill%20in%20Exemption%20Certificate%20Form_9_18_09.pdf.

²⁰ See former Section 608 of the Streamlined Sales and Use Tax Agreement.

²¹ The PwC 2006 "Retail Sales Tax Compliance Costs" study is available at: http://www.streamlinedsalestax.org/uploads/downloads/JCCS_Part_I__Final_Report_Vol_I_20060407.pdf.

²² Even more troubling is recent lobbying for states to go to "real-time remittance" by requiring credit card processors to remit the tax on credit/debit transactions. The myriad of problems with that approach is addressed in COST's Policy Statement "Daily Sales Tax Remittance" available at: <https://www.cost.org/globalassets/cost/state-tax-resources-pdf-pages/cost-policy-positions/daily-sales-tax-remittance-policy-statement--final.pdf>. See also "Daily Sales Tax Remittance Policy Toolkit" available at: <https://www.cost.org/state-tax-resources/policy-tools/daily-sales-tax-remittance-policy-toolkit/>.

²³ See *Exxon Corporation v. Wyoming State Board of Equalization*, 783 P.2d 685 (Wyo. 1989).

²⁴ See *Comptroller of the Treasury of Maryland v. Wynne*, 135 S.Ct. 1787 (2015) and *Matkovich v. CSX Transportation*, 793 S.E.2d 888 (W. Va. 2016); cert. denied *Steager v. CSX Transp., Inc.*, No. 16-1251 (2017).

²⁵ This Scorecard does not address issues arising when states impose their sales tax on motor vehicles to be titled in another state based on the lower of the taxing state's tax rate or the state where the vehicle will be titled.

²⁶ See William F. Fox, "Sales Tax Policy Considerations for Private Label Credit Card Defaults" (State Tax Research Institute; 2015) for more detail. Available at: <http://cost.org/globalassets/cost/state-tax-resources-pdf-pages/cost-studies-articles-reports/sales-tax-policy-considerations-for-private-label-credit-card-defaults.pdf>.

- ²⁷ See Taxpayers' of Federation of Illinois, *Tax Facts*, December, 2018, available at: <https://www.illinoistax.org/wp-content/uploads/2018/12/December-2018-Tax-Facts.pdf>.
- ²⁸ American Bar Association, *Transaction Tax Overpayment Act* (Feb. 2011). Available at: <https://www.americanbar.org/content/dam/aba/administrative/taxation/policy/papers/model-transaction-tax-overpayment-act.pdf>.
- ²⁹ *Id.*
- ³⁰ Multistate Tax Commission, *Resolution No. 2015-02: Resolution Recommending to States the ABA Model Transactional Tax Overpayment Act* (July 2015), available at <https://www.mtc.gov/The-Commission/Policy-Statements-Resolutions>. The 2015 resolution was set to expire at the MTC's 2020 Annual Business Meeting. In 2020, the MTC updated the resolution to extend it for five years. See Multistate Tax Commission, *Resolution No. 2020-1: Resolution Recommending All Tax Issues Be Specifically Carved Out of State False Claims Acts* (July 2020) available at: <https://www.mtc.gov/The-Commission/Policy-Statements-Resolutions>.

³¹ Percentages are based on the 2019 EY/STRI/COST Study on the taxation of business inputs, "The impact of imposing sales taxes on business inputs" available at: https://www.cost.org/globalassets/cost/state-tax-resources-pdf-pages/cost-studies-articles-reports/1903-3073001_cost-ey-sales-tax-on-business-inputs-study_final-5-16.pdf.

³² The number of local jurisdiction data was obtained from Avalara. The population data was obtained from 2021 U.S. Census Bureau data.

³³ This Scorecard could not have been completed without the assistance of the state tax administrators and practitioners that responded to our questionnaires. The uncompensated time they put into reviewing our analysis of each state's sales tax law and providing us with feedback is deeply appreciated. Additionally, COST members provided comments to finalize this Scorecard.

³⁴ Note, not all the questions were used in the final version of this Scorecard.

Combined Sales Tax

Alabama	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/Credits	Fair Audits/Refunds Procedures
<p>Exemption for Business Inputs</p> <p>B2B Sales Tax Percentage: 35%.</p> <p>Mfg. equipment taxed at reduced 1.5% rate. Most local rates also reduced. AC § 40-23-2(3).</p> <p>Mfg. inputs exemption limited to materials that become an ingredient or component part of the finished product. AC §§ 40-23-1(a)(10), 40-23-60(5).</p> <p>Data processing & info services are not taxed. AC § 40-23-1.</p> <p>Wired and Wireless Equip.: taxed w/reduced rate of 1.5%, depending on use. AC §§ 40-23-2(3), -61(b); AAC r.810-6-5-.36.01(4). Both services taxed at consumer level. AC § 40-21-82(b), -121.</p> <p>Cable Service: Equip.: taxable, however broadcasting equip. has reduced 1.5% rate. AAC r.810-6-2-.98 & 810-6-1-04(2).</p> <p>Services not taxed. AC § 40-23-1(a)(6).</p> <p>Electric and Gas: Equip.: Taxable w/reduced rate. AAC r.810-6-2-, 101. Both services taxed at consumer level. AC §§ 40-21-82 et seq., -100 et seq.</p> <p>Retail Est.: electricity, POS & F&F; taxable. AC § 40-21-82, - 102.</p>	<p>Not a SSUTA member.</p> <p>MPF law: (1) no exclusions for advertisers or payment processors; (2) no waiver provision; (3) MPF does not have the same rights and duties as other sellers; and (4) no provision that shifts liability to a marketplace seller if it provides incorrect or insufficient information. AC § 40-23-199.2.</p> <p>MPFs are not required to collect other taxes. AC §§ 40-23-191, -199.2.</p> <p>Digital Products taxed with unclear statutory authority based on TPP. AAC § 810-6-1-37.</p> <p>No MPU.</p>	<p>822 local sales tax jurisdictions; ratio of 6,100.</p> <p>Some central admin., but most local jurisdictions either self-administer or contract out that function.</p> <p>In addition, some locals don't use the state appeals process. AC §§ 11-3-11.2(a), 11-51-200 et seq.</p> <p>Generally, same base, but some locals have different tax base. AC § 11-51-201(q).</p> <p>Website has current and historical tax rates and boundary database. http://revenue.alabama.gov/salestax/staterec.cfm.</p> <p>AAC § 810-6-2-.90.03); Sales and Use Tax Guidance for Online Sellers Use Tax FAQs.</p>	<p>"Good faith" req., imposed when accepting certs. AAC § 810-6-5-.02(13). No 120-day provision for sellers to obtain valid certs. on audit.</p> <p>MTC exemption cert. may be used.</p> <p>Sellers must annually capture/verify exemption account numbers. AAC r.810-6-4-10.</p> <p>Vendor comp.: 5% of the first \$100 tax due, and 2% of remaining tax due (capped at \$400 per month). AC § 40-23-36; AAC § 810-6-4-.03.</p> <p>AAC § 810-6-2-.90.03); Sales and Use Tax Guidance for Online Sellers Use Tax FAQs.</p>	<p>"Good faith" req., imposed when accepting certs. AAC § 810-6-5-.02(13). No 120-day provision for sellers to obtain valid certs. on audit.</p> <p>Due w/ tax return on or before the 20th day of the month.</p> <p>Allows credit for other states taxes; however, limited to AL's use tax. AC § 40-23-65. Full credit for other states' state and local taxes. AAC § 810-6-5-.04.</p> <p>No accel. lease payments. No credit against other states' tax on accel. lease payments. AC § 40-27-1, Art. V.</p> <p>Direct pay permits limited to certain industries, includes mfg., transportation, and mining. AC § 40-23-31; AAC r.810-6-4-.14.</p>	<p>No written policy allowing taxpayers to use sampling.</p> <p>Contingent fee auditing is prohibited by statute. Many locals use private contractor auditing firms. AC § 40-2A-6.</p> <p>Purchasers can obtain refunds from state and local governments; AC § 40-24-7.</p> <p>False claims act excludes taxes.</p> <p>Class action suits not allowed; Patterson v. Gladwin Corp., 835 So. 2d 137 (Ala. 2002).</p>	<p>No written policy allowing taxpayers to use sampling.</p> <p>Contingent fee auditing is prohibited by statute. Many locals use private contractor auditing firms. AC § 40-2A-6.</p> <p>Purchasers can obtain refunds from state and local governments; AC § 40-24-7.</p> <p>False claims act excludes taxes.</p>

Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/ Credits	Fair Audits/Refunds Procedures
B2B Sales Tax Percentage: unknown. Mfg. equipment generally taxable, with local differences. In general, limited mfg. input exemption. Each ARSSTC member has a resale exemption which only exempts materials or other goods that are incorporated in the final manufactured item. Wired and Wireless: Equip.: taxed by all ARSSTC members. Otherwise, no specific exemption. Services: Varies, most ARSSTC members tax these services.	Prewritten and custom software taxed by ARSSTC members. No business exemption. SaaS: Taxed by all ARSSTC members as a service. No business exemption. Data processing & info services taxed by ARSSTC members. No business exemption. Digital products taxed by all ARSSTC members. Tax based on broad definition of "property" which includes both tangible and intangible property. No MPU.	Not a SSUTA member. MPF law (ARSSTC members): (1) no exclusions for advertisers or payment processors; (2) no waiver provision; (3) MPF has the same rights and duties as other sellers; and (4) no provision that shifts liability to a marketplace seller if it provides incorrect or insufficient information. ARSSTC members do not require MPFs to collect other taxes.	107 local tax jurisdictions, ratio of 6:600. Taxes are not centrally administered. However, sales tax on remote sales are centrally administered for ARSSTC members. Localities have different tax bases.	"Good faith" req. can be imposed when accepting certs, no 120-day provision for sellers to obtain valid certs. on audit. ARSSTC does not address acceptance of SSUTA or MTC certs. Sellers are required to capture/ document exemption numbers. Compensation varies by locality. No direct pay.	No advance payments required by ARSSTC members. Credit only applies to use tax. ARSSTC members apply credit to other states' state and local taxes. AS §§ 29.45.650(c), 29.45.700. Unknown if ARSSTC members allow credit against accelerated lease payments. Most ARSSTC members have a bad debt provision, but it does not apply to private label credit cards. ARSSTC members provide liability relief to sellers and purchasers relying on local guidance.	No written policy for sampling. ARSSTC outsources compliance. Limited, a purchaser can contact the ARSSTC to facilitate a refund of sales tax a remote seller paid in error. False claim act does not apply to sales taxes. No known class action suits allowed.

Arizona						
Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/ Credits	Fair Audits/Refunds Procedures
B2B Sales Tax Percentage: 33%.	Prewritten computer software is taxable. No business exemption. ARS §§ 42-5061, -5071. Custom computer software is not taxed. ARS §§ 42-5061(B)(1), 51.59(B)(1).	Not a SSUTA member. MPF Law: (1) partial exclusion for payment processors (ARS § 42-5001); (2) no waiver provisions (ARS § 42-5044(A)); (3) MPF has the same rights and duties as other sellers (ARS § 42-5001); (4) provision allows liability to shift to a marketplace seller that provides incorrect or insufficient information (ARS § 42-5043).	120 local sales tax jurisdictions; ratio of 60,600. Central administration of the local taxes; however, locals can conduct audits. ARS § 42-6001(A). Each municipality determines its tax base but must post changes in the Model City Tax Code maintained by DOR. ARS §§ 42-6002(A), -6053.	"Good faith" req'd, imposed when accepting certs. ARS § 42-5009(O); Arizona Transaction Privilege Tax Procedure TPP 17-1. No 120-day provision for sellers to obtain valid certs. on audit.	Adv. payment for sellers owing over \$3.1M per year in 2022, \$4.1 per year in 2023 and thereafter. Payments due each June. ARS § 42-5014(D).	Statistically valid sampling method allowed during an audit (limited). ARS § 42-1108(A).
Mfg. equip. exemption limited to M&E directly used in mfg. ARS §§ 42-5061(B)(1), 51.59(B)(1).	Mfg. inputs exemption limited to TPP directly entering (physically incorporated) into products. ARS §§ 42-5061(V)(4), -5159(A)(4); AAC R15-5-122.	SaaS: DOR asserts SaaS is taxable as TPP. No business exemption.	Website has current and historical tax rates but no boundary database. https://www.azdor.gov/TransactionPrivilegetax(TPT)/Whats-New/Itabid/421/cmd802/arch/Default.aspx.	Limited use of MTC exemption certs. for resale (otherwise, it may not be accepted as an exemption cert.). Sellers must capture/ verify exemption account numbers. ARS § 42-5022.	No accel. lease payments. AAC R15-5-1503(H).	Purchasers cannot obtain refunds w/out going through the seller. AAC R42-1118(E).
Wired and wireless Equip.: exempt. ARS § 42-5044, -5061(B)(3); Both services are taxed at consumer level. ARS § 42-5064(A).	Cable Service: Equip.: taxable. ARS § 42-5061(B)(5)(g). Services are not taxed. ARS § 42-5064(A).	Data processing services are not taxable. ARS § 42-5061. DOR takes an aggressive position that some digital information services are taxable. No business exemption. ARS § 42-5061.	Threshold: \$100,000 based on gross sales. ARS § 42-5044(A).	Bad debt provision does not generally apply to private-label credit cards. AAC R15-5-2011(A); Home Depot USA, Inc. v. Arizona Dep't of Revenue, 230 Ariz. 498, 287 P.3d 97 (Ct. App. 2012).	Vendor comp.: 1% of tax due (for paper filers, capped at \$10,000 per calendar year). 1.2% of tax due (for electronic filers capped, capped at \$12,000 per calendar year). ARS § 42-5017(A).	No known use of class action suits. See <i>Karbal v. Arizona Dep't of Revenue</i> , 215 Ariz. 114, 158 P.3d 243 (Ct. App. 2007).
Electric and Gas: Equip.: taxable (electric distribution taxable). ARS §§ 42-5061(B)(4), &(B)(7). Services, electricity/gas taxed, except qualified mfg. or smelters. ARS §§ 42-5063(A), (C).	Retail Est: electricity, POS & F&F: taxable. ARS § 42-5063.	No formal MPU provision. ARS § 42-5040.	Direct pay allowed to persons purchasing \$500,000 or more of TPP per year. ARS § 42-5167(A).	Limited liability relief. Arizona Transaction Privilege Tax Procedure GTP 08-1.		

Arkansas					
Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/ Credits
Fair Audits/Refunds Procedures					
B2B Sales Tax Percentage: 38%. Mfg. equip. exemption limited to M&E directly used in mfg., including certain inputs (steam, power, poll. control, etc.). AC §§ 26-52-402(q)(1)(A), (a)(3)(A). Mfg. inputs exemption includes materials "recognizable integral part" of finished products, chemicals, catalysts, reagents and solutions consumed or used in the mfg. process, including electricity, gas, and coal; except a 62.5% levy on energy. AC §§ 26-52-319, -401(12)(B).	Prewritten software is taxable, but not if delivered electronically. No business exemption. Rule GR-25: Custom software is not subject to tax. AC §§ 26-52-304(a), 26-53-109; Rule GR-25, (a)(3)(A). Data Processing & info services are not taxable. AC § 26-52-301.	Full SSUTA member. MPF Law: (1) no exclusions for payment processors and advertisers; (AC § 26-52-103(2)(1)); (2) no waiver provisions (See AC § 26-52-111); (3) MPF has the same rights and duties as other sellers (AC § 26-52-103); (4) provision allows liability to shift to a marketplace seller if it provides incorrect or insufficient information (AC § 26-52-111). Tax imposed on specified digital products based on statutory provision. AC §§ 26-52-103(34), 26-52-301(1)(B), (3)(C)(iii).	437 local sales tax jurisdictions; ratio of 6,900. Central admin. of the local taxes. Locals have same tax base. AC §§ 26-74-212(a), -407. Website has current and historical tax rates and a boundary database. https://www.dfa.arkansas.gov/images/uploads/exciseTaxOffice/TaxRateFile.txt .	No "good faith" req. imposed when accepting certs. AC § 26-21-107; AC r.79(E)(2). Sellers allowed at least 120 days to obtain valid certs. on audit. AC r.79(E)(4).	Sellers with > \$200,000 in sales per month must make bimonthly advance payments (amounting to 80 percent of tax due). AC § 26-52-512; AC r.77(D). Credit limited to use tax (limitations for motor vehicles). AC § 26-53-131(a)(1). Full credit for other states' state and local taxes.

California					
Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/ Credits
Fair Audits/Refunds Procedures					
B2B Sales Tax Percentage: 39%.	Prewritten software is taxable, but not if it is delivered electronically. No business exemption. Custom software is not taxable. CRTC § 6010.9; 18 CCR § 1502.	Not a SSUTA member. MPF Law: (1) partial exclusions for advertisers (CRTC §§ 6041.1., 6041.5); (2) no waiver provisions; (3) MPF has the same rights and duties as other sellers (CRTC § 6042); (4) provision allows liability to shift to a marketplace seller if it provides incorrect or insufficient information (CRTC § 6046).	434 local sales tax jurisdictions; ratio of 90,400. Yes. Central admin. of local taxes. CRTC §§ 7202(d), 7270. Locals have same tax base. CRTC §§ 7202(b), (c).	"Good faith" req. imposed on tax payers to use sampling, but may allow it for managed audits. CRTC § 7076 et. seq.	No written policy for taxpayers to use sampling, but may allow it for managed audits. CRTC § 7076 et. seq.
Mfg. equipment taxable w/reduced 3.3125% rate, limited to TPP purchased for use primarily in any stage of mfg. CRTC § 1527.1(a)(1). 18 CCR § 1525.4.	Partial mfg. inputs exemption limited to TPP purchased for primary purpose of incorporating it into a manufactured article. 18 CCR § 1525(b).	Beginning January 1, 2022, MPFs are required to collect and remit other taxes by statute. CRTC § 6041.2.	Website has current and historical tax rates but no boundary database. However, CDFTA offers a tax rate lookup tool by address (GIS) at: https://maps.cdtfa.ca.gov	Credit limited to use tax. Full credit for other states' state and local taxes. CRTC § 6406.	Purchasers can only obtain use tax (not sales tax) refunds from state w/out going through the seller. CRTC § 7087.
Wired and Wireless Equip.; taxable. Wired services not taxed. Surcharges apply. Wireless services subject to utility taxes. CRTC §§ 6006, 42100.	Data Processing & info services are not taxable. CRTC § 6006	Threshold: \$500,000 of gross sales. CRTC § 6203(c) (4); Use Tax Collection Requirements Based on Sales into California Due to the Wayfair Decision.	Sellers not required to capture/verify exemption account numbers. Sales and Use Tax reg. 1667(c)(1). No vendor comp.	No accel. lease payments but continues tax on certain lease payments using origin location. No credit against other states' tax on accel. Lease payments. 18 CCR § 1660(c)(8); CRTC § 6406.	False claims act excludes tax claims. CGC § 12651(f).
Cable Service: Equip. taxable. Services not taxed, but local utility taxes may apply. CRTC § 6006.	No tax imposed on digital products. CRTC § 6006; Pub. 109, Internet Sales (December 2021) https://www.cdtfa.ca.gov/forms-pubs/pub109 . No MUU necessary.	Bad debt provision applies to private-label credit cards. CRTC §§ 6055(a), (b), 6203.5(q). Regulation 1642.	Limited, written auth. required to be part of class action suit.	CRTC § 6904(b); Loefvler v. Target Corp. (2014) 58 Cal.4th 1081; City of San Jose v. Super. Ct., 525 P.2d 701 (Cal. 1974).	
Electric and Gas: Equip. taxable w/limited exemptions (electric lines, poles, towers, & conduits). CRTC § 6016.5. Electricity/gas subject to excise taxes & surcharges. CRTC § 6353.	Retail Est.: Electricity subject to utility user taxes. CRTC § 6353; POS & F&F: taxable.	Tax liability relief for sellers and purchasers relying on DFA guidance. 18 CCR § 1705. CRTC § 6596.			

Colorado						
Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/ Credits	Fair Audits/Refunds Procedures
B2B Sales Tax Percentage: 42%.	Prewritten software for State and State-administered local jurisdictions is taxable, but not if delivered electronically. Most home-rule cities tax all pre-written software. No business exemptions. Custom software is not taxed by the State or State-administered local jurisdictions. Many home-rule cities tax custom software. No business exemptions. CRS §§ 39-26-104, -102(15)(c).	Not a SSUTA member. MPF Law: (1) limited exemption for advertisers (CRS § 39-26-102(5.9)(b)); (2) no waiver provisions; (3) MPF has the same rights and duties as other sellers (CRS § 39-26-105(1.5)); (4) provision allows liability to shift to a marketplace seller if it provides incorrect or insufficient information (CRS § 39-26-105(1.5)).	334 local sales tax jurisdictions (including 70 home-rule cities); ratio of 1/7,400. Home-rule local taxes are not centrally administered. Most home-rule localities define their own tax base. Colo. Const. State-administered localities have the option to tax certain property and services exempt from state sales tax. CRS §§ 29-2-105(1)(d)(I).	"Good faith" req'd, imposed when accepting certs. DR 0563 (08/13); 1 CCR § 201-4, Rule 39-26-105-3. No 20-day provision for sellers to obtain valid certs. on audit.	No advance payments. Credit limited to use tax. CCR § 39-26-713.2(F). Full credit for other states' state and local taxes. CCR § 39-26-713.	No written policy for tax-payers to use sampling.
Mfg. machinery exemption limited to machinery used directly and predominantly in mfg., of ITP, with 1+ yr. useful life, costing \$500+. CRS § 39-26-709. Some local jurisdictions do not provide any mfg. machinery exemption.	Mfg. inputs generally exempt to the extent inputs enter into the processing of or becoming an ingredient or component part of the product. CRS §§ 39-26-102(20)(a), [21](a).	MPFs are required to collect other taxes. CRS §§ 29-25.1(12)(3), 39-26-715(1)(b), 29-11-102.5(3)(a), 39-28.8-201, 40-17.5-104, 43-4-218(6)(a); SB21-154; SB21-260.	Businesses may look up the specific sales tax rate for an address or map location at: https://colorado.rrt.services/ . Limited rate history is available in this application. If supported by the retailer's system, the GIS information can be accessed through an API.	Bad debt provision does not apply to private-label credit cards. CRS § 39-26-102(5); CCR §§ 39-26-102(5)(a)(4), -111.	False claims act does not apply to taxes. CRS § 26-1-127 et seq.	
Wired and Wireless Equip.: generally, taxable (limited refund available to broadband providers). CRS § 39-26-129. Instate telephone services taxed. CRS §§ 39-26-104(1)®, -105(1)(a).	Data processing and digital information services are not taxable by the State or State-administered local jurisdictions. However, some home-rule cities, such as Denver, tax these services. No business exemption. 1 CCR § 201-5; SR-40; DRMC § 53-54(a)(6).	Threshold: \$100,000 based on retail sales. CRS § 39-26-102(3)(c); CCR § 39-26-102(3).	Class action suits not allowed. CRS § 39-26-703(2.5)(c).	Other Issues	2022 leg. imposes unclear criminal penalties for underpayments. H.B. 22-1118 (2022 Laws).	
Cable Service: Cable services not taxed at state level, but some locals tax. CRS § 39-26-105.	Digital goods taxed as TPP. See CRS § 39-26-102(1)(b)(5). Many home-rule cities also impose tax.	Allows MPU. CRS § 39-26-102(15)(c)(IV).	Direct pay limited to applicants making > \$7M taxable annual purchases, plus other statutory requirements. CRS § 39-26-103.5(1).	Limited tax liability relief if rely on GIS data for rate and jurisdiction info. CRS § 39-26-105.3.		
Retail/Est: electricity, POS & F&F; taxable.						

Connecticut						
Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/ Credits	Fair Audits/Refunds Procedures
B2B Sales Tax: 39%. Mfg. equip. exemption limited to machinery used directly in mfg. CGS § 12-41(34); 50% exemption for M&E used primarily in mfg., processing, or fabricating. CGS § 12-41(2i). Mfg inputs exemption limited to materials, tools, and fuels used directly in an industrial plant in the fabrication of a finished product. CGS § 12-41(18). 50% exemption for materials, tools, and fuels otherwise consumed in mfg. CGS § 12-41(2i).	Prewritten software is taxed; custom software not taxed; No business exemption, but electronically delivered taxed at 1% rate. SaaS: taxed by statute. CGS § 12-407(q)(13). No business exemption, but taxed at reduced 1% rate. Data processing and information services taxed under computer and data processing. No business exemption, but those services are taxed at 1%, w/no CGS § 12-407(a)(37)(A).	Not a SSUTA member. MPF law: (1) no exclusions for payment processors and advertisers (CGS § 12-408e); (2) no waiver provision; (3) MPF has the same rights and duties as other sellers (CGS § 12-407); (4) no provision for shifting liability to marketplace seller providing incorrect or insufficient information. CGS § 12-408e MPFs are required to collect other taxes by statute: E911 fee. CGS § 12-408e, 12-407; CT DOR, OCG-8	No local sales tax jurisdictions. Website has current tax rate and no tax rate change w/past 5 years. http://askdts.ct.gov/Scripts/dsrightnow.cfc?php_ex=/enduser/std_adp.php?cp_facid=398 .	"Good faith" req'd-imposed when accepting certs; No 120-day provision for sellers to obtain valid certs, on audit. CGS § 12-410(2). Limited use of MTIC exemption certs. No accel. lease payments. Credits other states tax on accel. lease payments. Policy Statement 96(10).	No advance payments. Credit limited to use tax. Full credit for other states' state and local taxes. CGS § 12-430(5)	No written policy for taxpayers to use sampling, but may allow it in managed audits. CGS § 12-420c(a)(2). PS 98(5), Sales and Use Tax Refund Policy.

District of Columbia					
Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/Credits
Fair Audits/Refunds Procedures					
B2B Sales Tax Percentage: 42%. Mfg. equip., taxable. DCC § 47-2002. Mfg. inputs exemption limited to inputs used or incorporated into other TPP for sale. DCC §§ 47-2001(n)(1), -2005(1) and (11A)(A) and (B). Wired and Wireless Equip.: exempt. DCC §§ 47-2005(5)(B), (C). Both services are taxed. DCC §§ 47-2001(n)(1)(G), -2002, -3902. Cable Service; Equip.: exempt. DCC § 47-2005(5)(D). Services taxed. DCC § 47-2005(26).	Prewritten and custom software are taxed. DCMR 9 § 474.4; D.C. Office of Tax & Revenue, Taxation of Digital Goods in the District of Columbia (Jan. 2019). No business exemption. SaaS: Tax imposed by statute on SaaS. No business exemption. DCC § 47-2001(n)(1)(N); DCMR 9 § 47-4.4; DCC § 47-2001(d-1); D.C. Office of Tax and Revenue, Taxation of Digital Goods in the District of Columbia (Jan. 2019)	Not a SSUTA member. MPF law: (1) no exclusions for payment processors and advertisers (DCC § 47-2001(g-5)); (2) no waiver provisions (DCC § 47-2002.01(a); (3) MFP has the same rights and duties as other sellers (DCC § 47-2001(1)); (4) no shifting liability to a marketplace seller if it provides incorrect or insufficient information (DCC § 47-2002.01(a)). Data Processing & info services are taxed. No business exemption. DCC §§ 47-2001(n)(1)(N)(i)-(iii); DCMR 9 §§ 474.6-475.7, 475, 474.	No local sales tax jurisdictions. Website has current tax rates but no historical tax rates. Does not accept MTC or SSUTA certificates. Sellers must capture registration numbers. DCC § 47-2010; DCMR 9 § 417.	"Good faith" req'd-imposed when accepting certs. DCC § 47-2010; DCMR 9 §§ 417.2, 417.1. No 120-day provision for sellers to obtain valid certs. on audit. DCC § 47-2206(3).	No advance payments. Credit limited to use tax. DCC § 47-2006. Full credit for other states' state and local taxes. DCC § 47-2206(3).

Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/Credits	Fair Audits/Refunds Procedures
B2B Sales Tax Percentage: 42%. Mfg. equip., exemption exempts all M&E purchases with a 3-year life or longer that are determined to be integral to the mfg. process. FS §§ 212.08(5), (7)(iii). Mfg. inputs exemption limited to raw materials that become a component part of a product produced for sale or for purposes of R&D, product packaging, various boiler fuels, and electricity used by specific industries. FS §§ 212.052, 212.08.	Prewritten computer software is taxable (but not if delivered electronically). No business exemption. Custom software not taxed. FAC § 12A-1.032(4) SaaS: not taxable. Technical Assistance Advisement 14A-001 (1 / 14). Data processing & info services are not taxable. FS § 212.08; FAC § 12A-1.062. Certain digital products, such as streaming video services, taxed by statute via the communications services tax. FS §§ 202.11, 202.12.	Not a SSUTA member. MPF Law: (1) partial exclusion for payment processors; (2) marketplace sellers meeting certain thresholds can collect based on a mutual agreement with MPF; (3) MPF has the same rights and duties as other sellers (FS, § 212.06); and (4) provision allows liability to shift to a marketplace seller if it provides incorrect or insufficient information. FS § 212.05965; S.B. 50 (Laws 2021).	67 local sales tax jurisdictions; ratio of 325. 100. Central administration of the local taxes. FS § 212.054(4)(a). Locals have same tax base. FS § 212.054.	"Good faith" req'd, imposed when accepting certs. for resale. FAC r.12A-1.039(5). No rule allowing sellers at least 120 days to obtain valid certificates on audit, but sellers may provide certs. any time during an audit. FS § 212.07(1)(b).	Sellers must make advance payments. FS § 212.11. Payment is due with the return for the prior month. Credit applies to sales and use tax. FS § 212.06(7). Full credit for other states' state and local taxes. Florida Tax Information Publication No. 00A01-36.	Law allows limited use of sampling to establish refund amount. FS § 212.12(6)(c)(3.a).

Georgia						
Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/ Credits	
Fair Audits/Refunds Procedures						
B2B Sales Tax Percentage: 44%. Mfg. equip. exemption includes M&E necessary and integral to the mfg. of TPP, industrial materials, or packing supplies. GC § 48-8-3.2(l). This exemption covers the entire facility (integrated plant theory). Mfg. inputs exemption includes consumable supplies, industrial materials which become part of the component product, supplies for packing TPP, and energy necessary & integral to mfg. (except certain local taxes). GC §§ 48-8-3.2.	Prewritten computer software is taxable, but not if delivered electronically. No business exemption. GCR&R § 560-12-2-111(3) (a); OCGA § 48-8-30. Custom computer software is not taxed. GCR&R § 560-122-111(3)(g). SaaS is not taxable. Georgia Dept. of Revenue, No. LR SUT-2014-01 ; No. LR SUT-2014-05 Data processing & info services are not taxable. GCR&R § 560-12-2-111 No tax imposed on digital products. L.R. SUT 2014-05 (6/14).	Full SSUTA member but with significant compliance issues. MPF Law: (1) exemption for advertisers and payment processors (OCGA § 48-8-2(18.1)(A)); (2) allows marketplace sellers > \$500 million US Sales annually to collect if agreed to by MPF (GC § 48-8-30(c.2)) (1.1); (3) MPF has the same rights and duties as other sellers (GCA § 48-8-2); (4) provision allows liability to shift to a marketplace seller if it provides incorrect or insufficient information (GCA § 48-8-30). MPFs are required to collect other taxes by statute. See H.B. 317 (2021); H.B. 105 (2020) GC § 48-8-2; GC § 48-8-2(8)(M.3); Policy Bulletin SUT-2020-01; MPF; Fees and Excise Tax Bulletin - Changes to the State Hotel-Motel Fee – Eff. July 1, 2021.	215 local sales tax jurisdictions; ratio of 50,200. Central admin. of the local taxes. GC § 48-8-110.1(c). To a limited extent, the tax base for locals can differ from the state tax base. Website includes current and historical tax rates, and a boundary data-base. https://dor.georgia.gov/documents/sales-tax-rate-chart .	"Good faith" req'd- imposed when accepting certs. GC § 48-8-38. By ruling, allows sellers at least 120 days to obtain valid certs. on audit. L.R. SUT-2013-06-13-03.	Sellers owing \$60,000 or more in the prior year, excluding local sales taxes, must make advance payments of 50% each month by the 20th day of period. GC § 48-8-49(b)(2). Credit not limited to use tax. GC § 48-8-42. Credit applies to sales and use tax. However, tax credit limited state to state and local to local. GCR&R § 560-12-1-32(5).	Sellers owing \$60,000 or more in the prior year, excluding local sales taxes, must make advance payments of 50% each month by the 20th day of period. GC § 48-8-49(b)(2). Purchasers can obtain refunds from the state w/out going through the seller. File forms ST-12 (7/1/6) and ST-12B (1/12).

Hawaii					
Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/Credits
Fair Audits/Refunds Procedures					
B2B Sales Tax Percentage: 3.6%. No mfg. equip. exemption. HRS § 237-13(2)(A). A wholesale 0.5% tax imposed on materials sold to mfg. and incorporated into finished TPP for sale. HRS § 237-4(a) (2).	Prewritten and custom computer software are taxable. No business exemption. HRS § 237-13(2)(A); HRS § 237-13(6)(A); Tax Facts 37-1; TIR 2021-06. SaaS: is taxed by statute. HRS § 237-23(9). No business exemption. Data Processing & info services are taxable. No business exemption. HRS § 237-13(6)(A)	Not a SSUTA member. MPF Law: (1) no exclusions for payment processors and advertisers (HRS § 237-1); (2) no waiver provision; (3) MPF has the same rights and duties as other sellers HRS § 237-4.5; and (4) no provision that shifts liability to a marketplace seller if it provides incorrect or insufficient information (HRS § 237-4.5).	4 local sales tax jurisdictions; ratio of 360,400. Central admin. of local taxes. HRS § 46- 16.8(b); 237-8.6. Locals have the same tax base.	"Good faith" req; not imposed on exemption certs but imposed on resale certs. HAR § 18-237-13-02(d)(4). No 120-day provision for sellers to obtain valid certs. on audit.	No advance payments. HRS §§ 237-30, 237-33 Credit limited to use tax. Full credit for other states' state and local taxes. HRS §§ 237-22, 238-3(i).
Electric and Gas: Equip.: taxable. HRS § 237-13(2). Both services are taxed. HRS §§ 237-13(6), (D)	Tax imposed on digital products as IPP. HRS §§ 237-13(2). -13(9); IR 2021-06. GET is a broad-based tax on all sales unless specifically exempted.	MPU apportionment allowed for intangibles and services. HAR §§ 18-237-29-53-11(b) Example 7, 18-237-29-53-02(b), 18-237-29.57-01.	Website has current tax rates but no historical tax rates or a boundary database. http://tax.hawaii.gov/geninfo/get/ .	Bad debt provision applies to private-label credit cards. HRS §§ 237-3(b), 241-4(b)(3).	2019 changes to FCA could apply to tax claims (State ex rel. Metrose, 2022 Haw. Trial Order LEXIS 238). See also HRS § 231-36 (false and fraudulent statements).
Cable Service: Equip.: taxable. HRS § 237-13(2). Services are taxed. HRS § 237-13(6)(C)-(D).	MPU apportionment allowed for intangibles and services. HAR §§ 18-237-29-53-02(b), 18-237-29.57-01.	Threshold: \$100,000 or 200 transactions based on gross sales. HRS § 237-2.5; Announcement No. 2018-10.	Class action suits allowed.		
Retail Est.: electricity, POS & F&F; taxable. HRS § 239-5(c); § 237-13(9).					

Idaho		Fair Audits/Refunds Procedures			
Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/ Credits
B2B Sales Tax Percentage: 32%. Exempts TPP primarily and directly used or con- sumed in or during a mfg., processing, mining, or fabricating operation. IC §§ 63-3622D(a), (b); IDAPA 35.01.02.079.03.	Prewritten software tax- able unless delivered elec- tronically. No business ex- emption. IC § 63-3616(b); IAR §§ 35.01.02.027(03), 35.01.02.027(04). Custom software is not taxable. IC § 63-3616(b); IAR § 35.01.02.027(11).	Not a SSUTA member. MPF Law: (1) no exclusions for payment processors and advertisers [IC § 63-3605E]; (2) no waiver provisions; (3) MPF does not have the same rights and duties as other sellers [IC § 63-3605E]; and (4) provision allows liability to shift to a marketplace seller if it provides incorrect or insufficient information [IC § 63-3620E].	11 local sales tax jurisdi- ctions; ratio of 172:800. Central admin. of local taxes, except a tourism tax. Locals have the same tax base w/ limited excep- tions. https://tax.idaho.o- gov/i-117.cfm.	No 'good faith' req. imposed when accepting certs. IC § 63-3622. No 120-day provision for sellers to obtain valid certs. on audit, but flexible on audit. IDAPA 35.01.02.128(09).	No advance payments Credit limited to use tax. IC § 63-3621(l). Full credit for other states' local and sales taxes. https://tax.i- idaho.gov/i-1018.cfm.

Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/Credits	Fair Audits/Refunds Procedures
B2B Sales Tax Percentage: 37%. Mfg. equip., exemption limited to M&E used primarily in mfg., 35 ILCS §§ 120/2-5(14), 105/3-5(18), 110/2, 115/2(e). Mfg. inputs exemption includes inputs that go into and form a part of TPP. 35 ILCS § 120/1; 86 IAC §§ 130/1(b), 130/215(b). The mfg. inputs exemption includes catalysts that change a product. 35 ILCS § 120/2-45(4); 86 IAC § 130/330(d).	Prewritten software is taxable. No business exemption. 35 ILCS § 130/1935; DOR Q&A. Custom software is not subject to tax. 35 ILCS § 120/2; IAC § 130.1935; DOR Q&A.	Not a SSUTA member. MPF Law: (1) partial - exclusion for advertisers. 35 ILCS. § 120/1; 86 IAC 131.130; (2) no waiver provision; (3) MPF has the same rights and duties as other sellers; (4) provision allows liability to shift to a marketplace seller if it provides incorrect or insufficient information (35 ILCS §§ 105/2d, 110/2d).	1661 local sales tax jurisdictions; ratio of 7,600. Central admin. of local taxes. However, Chicago has separate lease transaction and amusement taxes, which are roughly equivalent to local sales taxes. These taxes are onerous and have a different tax base from the state. Otherwise, locals have the same tax base.	"Good faith" req'd. not generally imposed when accepting certs. for services, not ITP. 86 IAC § 130.1405. Sellers only have 60 days to obtain valid certs. on audit.	Sellers owing > \$20,000 per month must make advance payments four times per month. 35 ILCS § 120/3; 86 IAC § 130.535. Sellers owing > \$20,000 per month must make advance payments on the 7 th , 15 th , 22 nd and last day of the month during which such liability is incurred. 35 ILCS § 120/3; 86 IAC § 130.535.	No written policy for tax-payers to use sampling. No private-contract or contingent fee auditing. Purchasers cannot obtain refunds from the state w/out going through the seller. ST 13-0029 (GIL) (6/10/2013).

Indiana					
Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/Credits
Fair Audits/Refunds Procedures					
B2B Sales Tax Percentage: 32%.	Prewritten computer software is taxable. No business exemption. Indiana Information Bulletin No. S18; IC §§ 6-2.5-1-27, 6-2.5-4-1. Custom computer software is not taxed. IN Info Bull. No. ST8; IC §§ 6-2.5-1-24; 6-2.5-1-27.	Full SSUTA member. MPF Law: (1) exemption for payment processors but not advertisers (IC. § 6-2.5-1-21.9); (2) no waiver provisions; (3) a marketplace facilitator has the same rights and duties as other sellers (IC § 6-2.5-4-8); (4) provision allows liability to shift to a marketplace seller if it provides incorrect or insufficient information (IC § 6-2.5-9-3).	No local sales tax jurisdictions. Website has current and historical state tax rates. https://www.in.gov/dor/business-tax/tax-rates-fees-and-penalties/corporate-tax-and-sales-tax-history .	No 'good faith' req. imposed when accepting certs. IC § 6-2.5-8-8(a). Sellers allowed 120 days to obtain valid certs. on audit. IC § 6-2.5-8(e).	No advance payments. Credit limited to use tax. IC § 6-2.5-3. Does not provide full credit for other states' local taxes.
Mfg. equipment exemption limited to M&E directly used in mfg. IC § 6-2.5-3(b).	SSUTA exemption certs. may obtain refunds from the state w/out going through the seller. IC § 6-2.5-6-13.	No accel. lease payments. Unclear if credits other states' tax on accel. lease payments.	Purchasers may obtain refunds from the state w/out going through the seller. IC § 6-2.5-6-13.	Purchasers may obtain refunds from the state w/out going through the seller. IC § 6-2.5-6-13.	No written policy for tax-payers to use sampling.
Mfg. inputs exempted includes TPP incorporated as a material part, as well as TPP consumed in the direct production of other IP. IC §§ 6-2.5-6.. 5-1; 45 (IC § 2.2-5-14(d); 2.2-5-12(a)).	MPFs are required to collect other taxes by statute. IC §§ 6-2.5-4-18, 6-9-29-5-2, 6-9-29-6, 6-7-4-9, 6-2.5-4-18; IN DOR Marketplace Facilitators; Sales Tax Information Bulletin #89; Sales Tax Information Bulletin #89; Sales Tax Information Bulletin #47; Auto Rental Excise Tax, Marion County Supplemental Auto Rental Excise Tax, and Vehicle Sharing Excise Tax.	Bad debt provision does not apply to private-label credit cards. Home Depot U.S.A., Inc. v. Indiana Dep't of Rev., Case No. 49110-0703-TA-11 (July 28, 2008); IC § 6-2.5-6-9.	Vendor comp.: 0.73% for sellers < \$60,000 in tax liability in prior year, 0.33% for sellers with tax liability between \$60,000 to \$600,000, and 0.26% for sellers > \$600,000. IC § 6-2.5-6-10(b).	False claims act does not apply to income taxes but does not expressly exclude sales/use taxes. IC § 5-11-5.5-2(a)(1).	No current contingent fee or private-contract auditing.
Wired and Wireless Equip.: Exempt. IC § 6-2.5-5-13; Information Bulletin #517 (Sep. 2010). Intrastate services are taxed at consumer level. IC § 6-2.5-4-6, 6-2.5-5-13.	Data processing & info services are not taxable. IC § 6-2.5-4-1.	Direct pay allowed for mfg., retailing, and wholesaling. IC § 6-2.5-8-9; 45 IAC § 2.2-8-15	Tax liability relief for sellers and purchasers relying on DOR guidance. IC §§ 6-2.5-11-11, 6-8-1-33	Class action suits not allowed unless a person has previously filed a valid refund claim. IC §§ 6-8-1-9-7, 6-8-1-9-1(a).	Purchasers may obtain refunds from the state w/out going through the seller. IC § 6-2.5-6-13.
Cable Service: Equip.: exempt. Information Bulletin #17 (9/09).	Tax on digital products by statute. IC §§ 6-2.5-1-26.5, -2-1, -4- 16.4(b).	No MU.	Threshold: \$100,000 or 200 transactions based on gross sales. IC § 6-2.5-2-1(d); Remote Seller Info. Bulletin #89 (Jun. 2020).	Other Issues	Generally, SSN and home addresses are required for registrations and returns, including E-registration.
Services are taxed at consumer level. IC § 6-2.5-4-11; 45 IAC 2.2-4-30.	Services are taxed at consumer level. IC § 6-2.5-4-11; 45 IAC 2.2-4-30.	Threshold: \$100,000 or 200 transactions based on gross sales. IC § 6-2.5-2-1(d); Remote Seller Info. Bulletin #89 (Jun. 2020).	Tax liability relief for sellers and purchasers relying on DOR guidance. IC §§ 6-2.5-11-11, 6-8-1-33	http://www.in.gov/dor/4324.htm	No current contingent fee or private-contract auditing.
Electric and Gas: Equip.: exempt. IC §§ 6-2.5-5-10, -11. Electricity/gas is taxed. IC §§ 6-2.5-1-27, 6-2.5-4-5.	Retail Est: electricity, POS & F&F: taxable. IC §§ 6-2.5-4-5(b), 6-2.5-1-27. Info Bulletin #60 (7/21).			http://in.gov/dor/3504.htm.	

Iowa					
Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/Credits
Fair Audits/Refunds Procedures					
B2B Sales Tax Percentage: 47%.	Prewritten computer software is taxable. Business purchases are exempt for electronically delivered software. Sec. 423.3(104) for "commercial enterprises."	Full SSUTA member. MPF Law: (1) no exclusions for payment processors and advertisers [IC § 423.14A]; (2) no waiver provision; (3) MPF has the same rights and duties as other sellers [IC § 423.14A]; (4) provision allows liability to shift to a marketplace seller if it provides incorrect or insufficient information [IC § 423.14A(3)].	No 'good faith' req. imposed when accepting certs. IC § 423.45(4); IAC r.701-15.3(1)(b). Sellers allowed 120 days to obtain valid certs. on audit. IC § 423.51(3)(b).	Advance payments must be made depending on filing frequency (more than \$60k per year requires 2 monthly payments) between \$6,000 and \$60,000 requires monthly payments). IC § 423.31	No written policy for tax-payers to use sampling. No current contingent fee or private-contract auditing.
Mfg. equip. exemption includes property directly and primarily used in processing. "Processing" is broadly defined. IC §§ 423.1(7); expanded to food for human consumption; IC § 423.3(49).	MPFs are not required to collect other taxes. SF Chapter 215; IA DOR Marketplace Facilitators; Food Delivery Services as MPFs.	Website has current tax rates and a boundary database. It also has historical state tax rates, but not local tax rates. https://tax.iowa.gov/iowa-local-operation-tax-information	Website has current tax rates; ratio of 3,100. Central admin. of local taxes. IC § 423B.6; IAC r.701-107.13. With limited exceptions, locals use the same tax base as the state. IC § 423B.5; IAC r.701-107.6; IAC r.701-107.7	No vendor comp.	Purchasers can obtain refunds from the state w/out going through the seller. IC §§ 423.45, 423.47; IA 843 Claim for Refund (7/15).
Mfg. inputs exemption includes TPP that becomes an integral part or consumed during use. IC §§ 423.3, 423.6(3). Fuel/electricity used by qualifying equipment is exempt; see IC § 423.3(47).	IA DCR Specified Digital Products, Software, and Related Services.	Direct pay limited to applicants with at least \$4,000 of tax liability in a semimonthly period. IC § 423.36(9); IAC r.701-12.3(2).	Historical state tax rates: https://tax.iowa.gov/ia-tax-rate-history	State accelerates certain lease payments. No credit for other states' tax on accel. lease payments. IAC r.701-30.7.	False claims act excludes tax claims. IC § 685.2(5).
Wired and Wireless: Equip.: exempt. IC § 423.3(47A). Services are taxed. IC §§ 423.2(2), (9). Certain "interstate" telecom. Services exempt.	Data processing services are not taxable in Iowa. IC § 423.1(22A); "information services" are taxable; however, there is an exemption for sales to "commercial enterprises." IC § 423.2(6)(b); Taxation of Specified Digital Products.	Tax liability relief limited to SSUTA reqs. IC § 423.52.	Bad debt provision does not apply to private-label credit cards. IC § 423.21; Letter of Findings, Document Reference: 0230051.	Historical state tax rates: https://tax.iowa.gov/documents/status-all-ia-jurisdictions.	Class actions suits not allowed; refund claim must be filed with state. IC § 421.71; Bass v. J.C. Penney Co., Inc., 880 N.W.2d 751 (Iowa 2016).
Cable Service Providers: Equip.: exempt. IC § 423.3(47A); IAC r.701-224.9. Services are taxed. IC §§ 423.2.	"Specified digital products" taxed; however, there is an exemption for sales to "commercial enterprises."	No MPU necessary.			
Electric and Gas: Equip.: Limited exemptions. IC §§ 423.3(10), 423.3(54), 423.3(90). Comm. Electricity/gas taxed. IC §§ 423.3. Residential sales not subject to local option sales tax. IC § 423.3(84).	"Specified digital products" taxed; however, there is an exemption for sales to "commercial enterprises."	Retail Est.: electricity: Only restaurants exempt. IC § 423.3. POS & F&F: taxable. IC § 423.3(47).			

Kansas					
Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/Credits
Fair Audits/Refunds Procedures					
B2B Sales Tax Percentage: 41%. Mfg. equip. exemption includes most M&E that is an integral or essential part of a production operation by a mfg. facility. KS §§ 73-3606(m), (n). (Kk)(1).	Prewritten computer software is taxable. No business exemption. KS §§ 79-3602(g), (cc), 3603(s). Custom software is not taxed. KS § 79-3603(s). SaaS; not taxed. Kansas Dept. of Revenue, Opinion Letter No. O-2012-001.	Full SSUTA member. MPF Law: (1) exemption for advertisers and payment processors (see Notice 21-14 Nov. 1, 2021); (2) allows marketplace sellers to continue to collect based on a mutual agreement with a MPF; (3) MPF has the same rights and duties as other sellers; (4) provision allows liability to shift to a marketplace seller if it provides incorrect or insufficient information (S.B. 50).	686 local sales tax jurisdictions; ratio of 4,300. Central administration of the local taxes. KS §§ 12-189, 12-198(a), (b); KAR 92-21-6. Locals can vary from the state's tax base. KS § 12-189(a)(1)-(C); KAR 92-21-6.	No 'good faith' req. imposed when accepting certificates. KS § 79-3651. Sellers allowed 120 days to obtain valid certificates on audit. KS § 79-3609(a)(2).	As of July 2022, no advance payments. KS § 79-3607(a).
Mfg. inputs exemption covers TPP consumed in production, or that becomes an ingredient or component of a manufactured item. KS §§ 79-3606(m), (n).	Data processing and info services are not taxable. KS Info. Guide No. EDU-71R (July 23, 2010); KS § 79-3603; KS Info. Guide No. EDU-71R (July 23, 2010).	MPFs are required to collect other taxes by statute. S.B. 50 (see also Notice 21-14 Nov. 1, 2021).	Website has current tax rates. Website has boundary database. http://www.kcrevenue.org/salesratechanges.html ; KS § 79-3667. Limited historical rate database.	Credit limited to use tax. KS § 79-3705. Full credit for other states' state and local taxes.	Credit for others states' tax on accel. lease payments. Credit cards. KS § 79-355b(b)(5).
Wired and Wireless Equip.: Services are taxed. KS § 79-3603(b).	No tax imposed on digital products, however litigation pending on whether streaming services are a subscriber television service. KS Info. Guide EDU-71R(III)(e); KS § 79-3603(k).	Threshold: \$100,000 based on gross sales. S.B. 50.	No vendor comp.	Bad debt provision does not apply to private-label credit cards. KS § 79-3674(a); KAR 92-19-3b(c), -3b(d)(1).	No known use of class action suits.
Cable Service; Equip.: Services are taxed. KS § 79-3603(k).	No MPU.		Has a broad-based direct pay provision. KS § 79-3619(b).	Tax liability relief for sellers and purchasers relying on DOR guidance. KS § 79-3667.	
Electric and Gas; Equip.: Partially taxed (litigation on taxability of trans./dist.). KS § 79-3606(k)(D). Electricity/gas is taxed, w/ exemptions for noncommercial, ag. use, and production. KS §§ 79-3606(c), (n).				Retail Est.: electricity, POS & F&F; taxable. KS § 79-3603(c).	

Kentucky					
Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/Credits
Fair Audits/Refunds Procedures					
B2B Sales Tax Percentage: 43%. Mfg. exemption only covers machinery directly used (not replacement mach. or repair parts) for new or expanded mfg. KRS §§ 139.010(15), 139.480(10); 103 KAR 30:120, § 2.	Prewritten computer software is taxable. No business exemption. KRS §§ 139.010 (22) (29), 139.200(1) (q); KY Sales Tax Facts. Custom software is not taxed. KRS § 139.010(29); Kentucky Sales Tax Facts.	Full SSUTA member. MPF Law: (1) no exemptions for advertisers and payment processors; (2) no waiver provisions; (3) MPFs are retailers for KY sales and use tax purposes; (4) no provision under which liability shifts to a marketplace seller if it provides incorrect or insufficient information; KRS §§ 139.010, 139.340, 139.450(5).	No local sales tax jurisdictions. There are no local taxes, and the state rate has not changed since 1990.	No 'good faith' req. imposed when accepting certs. KRS § 139.270(1). Sellers allowed 120 days to obtain valid certs. on audit. KRS § 139.270(3)(a). Allows use of SSUTA certs. Limits use of MTC exemption certs. for resale. KRS § 139.270(1). Sellers not required to capture/verify exemption account numbers but must obtain an identification number.	No advance payments. Credit not limited to use tax. KRS § 139.510(1). Credit applies to sales and use tax. Does not provide credit for other states' local taxes. KRS § 139.510. No accel. lease payments. Credits other states' tax on accel. lease payments. Bad debt provision does not apply to private-label credit cards. KRS § 139.350.
Mfg. inputs exemption limited to raw materials, supplies, and industrial tools which become an ingredient or component part of the manufactured product. KRS § 139.470(10). Partial energy exemption for mfg. based upon cost of production. KRS §§ 139.480(3), 160.613(1).	Data processing and info services are not taxable. KRS §§ 139.195, §139.200. Digital products taxed. KRS § 139.200(1). No MPU.	MPFs are not required to collect other taxes. H.B. 354; KRS §§ 139.010, 139.450; Kentucky DOR MPF Frequently Asked Questions. Threshold: \$100,000 or 200 transactions based on gross sales. KRS § 139.340; Remote Retailers and Marketplace Providers FAQs.	Limited vendor comp.: 1.75% < \$1,000, then 1.5% of the remainder on each return \$50 cap per reporting period. KRS § 139.570. Direct pay limited to certain industries and at least \$10 million of TPP. 103 KAR 31:030.	Tax liability relief for sellers and purchasers relying on DOR guidance. KRS § 139.795(g).	
Wired and Wireless Equip.: taxable. Services are taxed and also subject to GRT. KRS § 139.200	Cable Service: Equip.: taxable. KRS § 139.200. Services subject to excise tax and GRT. KRS § 136.604, 136.616.				
Retail Est.: electricity, POS & F&F: taxable. KRS § 139.470(7)(q).	Electric and Gas: Equip.: taxable. Exemption limited to mfg. KRS § 139.480(3). Services are taxed. KRS § 139.200.				

Louisiana					
Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/Credits
Fair Audits/Refunds Procedures					
B2B Sales Tax Percentage: 41%. Mfg. equip., taxed w/reduced rate of 1-2%; limited to equip. predominately & directly used in mfg. LS §§ 47:301(3)(i)(ii), (13)(k), (28)(g). Mfg. inputs exemption limited to materials for further processing into TPP. LS §§ 47:301(10) (c)(i) (aa), (18)(d)(i). Such TPP subject to state tax rate of 2%. Limited mfg. exclusion w/NAICS codes 3211-3222 and 1133.1. LS § 47:301(3). Wired and Wireless Equip.: taxable. Services taxed. LS §§ 47:301(14)(i), 47:302(C), 47:331(C).	Prewritten and custom software are taxable. No business exemption. LRS § 47:301(16)(h); LAC § 61:14301; H.B. 10 (Laws, 2018). SaaS: DOR's position is unclear but apparently some locals assert SaaS is taxable. No business exemption.	Not a SSUTA member. MPF Law: (1) exclusions for payment processors and advertisers (LS § 47:340.1); (2) provision allows marketplace sellers to continue to collect based on a mutual agreement; (3) MPF has the same rights and duties as other sellers; (4) provision allows liability to shift to a marketplace seller if it provides incorrect or insufficient information w/cap (LS § 47:340.1).	431 local sales tax jurisdictions; ratio of 10,700. Local authorities self-administer the taxes. LSA § 47:337.13. Local authorities have autonomy in interpreting what is subject to tax separate from the state. LS § 47:338.54(A)(1).	"Good faith" req-imposed when accepting certs. LAC § 61:1.4311(E). No 120-day provision for sellers to obtain valid certs. on audit.	No advance payments. Credit not limited to use tax. DOR is asserting that it only applies to the use tax. Full credit for other states' state and local taxes. LS §§ 47:303(A) (3), 47:337.86.
Cable Service: Equip.: taxable. Services are not taxed. LRS §§ 47:305.16, 47:301(14), 47:301(29)(x). Electric and Gas: Equip.: exempt under the mfg. exclusion. LRS § 47:301(3)(i) (ii). (i)(ii). Commercial and industrial use taxed at 2%; LRS § 47:305(D)(1)(h).	Retail Est: electricity, POS & F&F: taxable. LRS § 47:305(D)(1)(d).	DOR website has current state tax rates, and some historical state tax rates, but no boundary data-base. See http://www.revenue.louisiana.gov/SalesTax/SalesTaxRates and https://www.revenue.louisiana.gov/SalesTax/GeneralSalesAndUseTax .	Vendor compensation: 0.84% of the tax due (capped at \$1,500 per month). LS § 47:306(A)(3) (a).	Bad debt provision does not apply to private-label credit cards. LS § 47:315(B); 61 LAC § I.4369 (B).	No accel. lease payments. Unclear if LA credits against other states' tax on accel. lease payments.
		MPFs are not required to collect other taxes. LS § 47:340.1; Louisiana Sales and Use Tax Commission for Remote Sellers. Remote Sellers Information Bulletin No. 20-003	Direct pay limited to qualifying mfg. with taxable purchases or leases of at least \$5M over the last 3 years. LS § 47:303.1	False claims act does not apply to taxes. LSA § 46:439.3 et seq.	Class action suits not allowed. <i>Clark v. State</i> , 30 So. 3d 812 (La. App. 1st Cir. 2009).
		Threshold: \$100,000 or 200 transactions based on gross sales. LRS § 47:301(4) (m); Frequently Asked Questions Louisiana Sales and Use Tax on Remote Sales.	No tax liability relief for sellers or purchasers relying on DOR guidance.		

Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/Credits	Fair Audits/Refunds Procedures
B2B Sales Tax Percentage: 35%. Mfg. equip., exemption covers machinery used directly and primarily to produce TPP for sale, or for R&D. 36 MRS § 1760(31) (A). (32).	Prewritten software is taxable. No business exemption. Custom software is not taxed. 36 MRS §§ 1752(17) 1780(31). No tax on SaaS. Per Maine DOR, the sale of a digital copy of a publication is taxable provided the publication is downloadable to the purchaser's electronic device. ME Rev. Services - Reference Guide to the Sales and Use Tax Law, Dec. 2020. Mfg. inputs exemption covers inputs that become an ingredient or component part of or are consumed or destroyed directly and primarily in the production. 36 MRS § 1760(74).	Not a SSUTA member. MPF Law: (1) no exclusions for payment processors and advertisers (36 MRS § 1752(6-F)); (2) no waiver provisions; (3) MPF has the same rights and duties as other sellers (36 MRS § 1951-C); (4) no provision that allows liability to shift to a marketplace seller if it provides incorrect or insufficient information.	No local sales tax jurisdictions. Website has current and historical tax rates. www.maine.gov/revenue/sites/maine.gov/revenue/files/inline-files/Reference%20Guide%202020.pdf .	"Good faith" req'd imposed when accepting certs. under certain circumstances. MRS Instructional Bulletin No. 36(3)(A). No 120-day provision for sellers to obtain valid certs. on audit, but flexible on audit.	No advance payments. Credit not limited to use tax. 36 MRS § 1862. Credit applies to sales and use tax. Full credit for other states' state and local sales and use taxes.	No written policy for tax-payers to use sampling. No current contingent fee or private-contract auditing. Purchasers can obtain refunds from the state. Form APP-153 (11/17). No false claims act. Class action suits allowed <i>Hippo v. L.L. Bean, Inc.</i> , 898 A.2d 942 (Me. 2006).

Maryland					
Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/Credits
Fair Audits/Refunds Procedures					
B2B Sales Tax Percentage: 42%.	Not a SSUTA member.	No local sales tax jurisdictions.	"Good faith" req'd. imposed when accepting certs. MC, Tax-Gen. § 11-408(b); COMAR 03.06.01.14. Sellers allowed only 60 days to obtain valid certificates on audit. MC, Tax-Gen. § 11-408(b)(4)(ii); COMAR 03.06.01.14.F.	No advance payments. Credit not limited to use tax. Credit applies to sales and use tax. Does not provide credit for other states' local taxes. MC, Tax-Gen. § 11-221l.	No written policy for tax-payers to use sampling. No current contingent fee or private-contract auditing. Limited, purchasers can obtain refunds from the state w/out going through the seller if the refund is > \$1,000. COMAR 03.06.03.035B(2).
Mfg. equipment exemption covers TPP used directly and predominately in mfg. MC, Tax-Gen. § 11-201(b); COMAR 03.06.01.32-2.C.	MPF Law: (1) exclusions for advertisers and payment processors (MC, Tax-Gen. § 11-102/ 11-103. Custom software is not taxed. MC Tax-Gen. § 11-219(b); Business Tax Tip #29.	Website has current tax rates, but not historical tax rates (no tax rate change last 5 years).	Website has current tax rates, but not historical tax rates (no tax rate change last 5 years).	No accel. lease payments. No credit against other states' tax on accel. tax payments. COMAR 03.06.01.28.B.	False claims act does not apply to taxes. MC, Gen. Prov. § 8-101.
	SaaS is taxable by statute. Exemption for some business purchases. MD Comptroller's Office, Tax Tip No. 29; MD Comptroller's Office, List of Tangible Personal Property and Services Subject to Sales and Use Tax.	rights and duties as other sellers (MC, Tax-General § 11-101); (4) no provision that allows liability to shift to a marketplace seller if it provides incorrect or insufficient information.	Limited use of MTC and SSUTA exemption certs. MC, Tax-Gen. § 11-408(b)(1)(i); MCR 03.06.01.14.B.	Sellers must capture/ verify exemption account numbers. COMAR 03.06.01.22(D)(2).	Class action suits not allowed. Hooks v. Comptroller, 265 Md. 380, 383 (1972).
	Equip.: taxable. COMAR 03.06.01.01(B)(2). Wired services are not taxed. Wireless services are taxed. MC, Tax-Gen. § 11-101(m)(4); COMAR 03.06.01.01(B)(2).	MPFs are not required to collect other taxes. H.B. 1301 (2019); MC, Tax-Gen. § 11-403.1(a)(1); Tax Alert 09-19 Marketplace Facilitators.	Vendor comp: 1.2% on the first \$6,000 and 0.9% on the remainder (capped at \$500 per period). MC, Tax-Gen. § 11-105.	Direct pay limited to vendors who have entered into Eff. Rate Agreements w/Comptroller: MC, Tax-Gen. §§ 11-407 (a), (c)(2)(i).	No tax liability relief for sellers or purchasers relying on DOR guidance.
	Cable Service: Equip.: taxable. MC, Tax-Gen. § 11-210(d).	Sales tax applies to digital products. Tax-General Article § 11-101(h)(1)(iii)-(iv).	Threshold: \$100,000 or 200 transactions based on gross sales. MRC § 03.06.01.33.B(5); Sales and Use Tax: Wayfair Tax Alert.	Has MPU, Business Tax Tip #29; Sales and Use Tax List of TPP and Services.	
	Subscription services are not taxed but pay-per-view TV is taxed. MC, Tax-Gen. § 11-101(m).				
	Electric and Gas: Equip.: exempt. MC, Tax-Gen. § 11-101(f)(1)(ii). Services are taxed, except residential use. MC, Tax-Gen. §§ 11-101(k)(2)(iii), -207, -210(a)(2).				Retail Est.: electricity, POS & F&F; taxable.

Massachusetts					
Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/Credits
				Fair Audits/Refunds Procedures	
B2B Sales Tax Percentage: 48%. Mfg. equip. exemption limited to materials, tools, fuel, and mach. used directly and exclusively in "actual manufacture" of TPP. MGL c.64H, §§ 6(i), (s).	Prewritten software is taxable. No business exemption. MRC 830 CMR 64H.1.3(3)(a). Custom software is not taxed. MRC 830 CMR 64H.1.3(6)(a). SaaS is taxable. No business exemption. MRC 830CMR 64H.1.3(3)(a)	Not a SSUTA member. (2 points) MPF Law: (1) partial exclusion for payment processors (MGL c.64H, § 1); (2) MA has a waiver provision (MGL c.64H.1.9(6)); (3) MPF has the same rights and duties as other sellers (MGL c.64H, § 1; 830 CMR 64H.1.9(3)(b)); (4) provision allows liability to shift to a marketplace seller if it provides incorrect or insufficient information (MGL c.64H, § 34(h)(4)(i); see also 830 CMR 64H.1.9(8)).	No local sales tax jurisdictions. Website has current tax rates (no rate change in 5 years). https://www.mass.gov/service-details/learn-about-massachusetts-tax-rates . https://www.mass.gov/service-details/massachusetts-tax-rates .	"Good faith" req; imposed when accepting certs. 830 CMR 64H.8.1(4)(b). Sellers allowed only 60 days to obtain valid certificates on audit. 830 CMR 64H.8.1(4)(d) and (5)(d). No current contingent fee or private-contract auditing.	Vendors with > \$150,000 in tax liability in the previous calendar year must make an advance payment on the 25th of the month for the "tax collected," based on taxable gross receipts or total taxable sales from the 1st through the 21st of that same monthly filing period. MGL c. 62C, § 18b. Credit limited to use tax. MGL c.64I, § 7(c). Full credit for other states' state and local taxes. MA Technical Information Release TIR 03-1(III).
Mfg. inputs exemption limited to materials, tools, fuel, and machinery used directly and exclusively in "actual manufacture" of TPP to be sold. MGL c.64H, §§ 6(i), (s). Gas, electricity, steam are included in the definition of TPP. MGL c. 64H, § 1.	Data processing and info services are not taxable. Technical information Release No. 05-8 (July 14, 2005); MRC tit. 830, § 64H.1.3; technical Information Release No. 13-10 (July 25, 2013).	MPFs are not required to collect other taxes. 830 CMR 64H.1.9; Remote Retailers and MPFs; MA DOR Remote Seller and Marketplace Facilitator FAQs.	Direct pay allowed to purchasers with taxable purchases > \$1M per year. 830 CMR 64H.3.1(4)(a).	No accel. lease payments. No credit against other states' tax on accel. lease payments. MGL c.64I, § 7(c).	False claims act excludes taxes. MGL c.12, §5B(d). Class action suits not allowed. McGonagle v. The Home Depot U.S.A., Inc., 915 N.E.2d 1083; MGL c. 93A.
Wired and Wireless Equip.: taxable. Both services taxed at consumer level. 830 CMR 64H.1.6(4).	No tax imposed on digital products. Massachusetts Technical Information Release TIR 05-8, (VII)(B)(8) (7/05).	MPU allowed. 830 MCR 64H.1.3(15); TIR 13-10 (July 25, 2013).	Threshold: \$100,000 based on gross sales, unless exclusively making sales for resale. MRC 830 CMR 64H.1.9; Remote Seller and MPF FAQs.	No assessment unless such change in policy first is announced to taxpayers pursuant to the promulgation of a regulation or the issuance of a TIR, directive, administrative procedure or other similar public statement; MGL c. 62C, § 26(l)(1). Penalty and addition to tax relief based on erroneous written advice. MGL c. 62C, §§ 36B, 33. See AP 633, Section II, Ex. 5.	Bad debt provision does not apply to private-label credit cards. MGL c. 64H, § 33.
Cable Service: Equip.: exempt. MGL c.64H, §§ 6(s). See also DOR Directive 08-5. Services not taxed at consumer level. See 830 CMR 64H.1.6(2), (3).	Electric and Gas: Equip.: exempt. MGL c.64H, §§ 6(i), (s). Electric/gas taxed, except residential purposes or a small business. MGL c. 64H, §§ 1,6(i)(2), (3),6(qq).	Retail Est.: limited small business electricity exemption. POS & F&F: taxable. G.L. c.64H, § 6(aqq); 830 CMR 64H.6.11.			

Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Sales Tax Process	Reasonable Payment/Credits	Fair Audits/Refunds Procedures
B2B Sales Tax Percentage: 36%.	Prewritten software is taxable. No business exemption. MCL §§ 205.51(a)(r), (p), 205.52(1), 205.92(k), 205.92(b)(p), 205.93(1); Rev. Admin. Bulletin 1999-5. Mfg. equip. exemption covers TPP used or consumed in industrial processing, "industrial processing" is a broadly defined. MCL §§ 205.54(1), (7)(a), 205.94(1), 205.94(7)(q).	Full SSUTA member. MPF Law: (1) partial exclusion for advertisers (MCL § 205.95c); (2) no waiver provision; (3) MPF has the same rights and duties as other sellers (MCL § 205.95c § 205.52d); (4) provision allows liability to shift to a marketplace seller if it provides incorrect or insufficient information (MCL §§ 205.95c, 205.52a).	No local sales tax jurisdictions. Website had current and historical tax rates. https://www.michigan.gov/documents/treasury/SalesUse-TaxReport2012_432538_7.pdf .	Sellers must make an advance payment. MCL §§ 205.56(2)(b), 205.96(2)(b). Taxpayers with a tax liability > \$720,000 in the preceding calendar year must make advance payments remitting 75% of the preceding month's tax or 75% of the same month in the preceding calendar year.	No written policy for tax-payers to use sampling. No current contingent fee or private-contract auditing.
Mfg. inputs exemption broadly covers ingredients, components, fuels and energy used or consumed in industrial processing. MCL § 205.54(7)(q), 205.94(7)	SaaS not taxable. MCL §§ 205.51(a)(p), (l), 205.52(1), 205.92(k), 205.93(1); MI Treasury Notice to Taxpayers regarding Auto-Owners Insurance Company v. MI Treasury; MI Treasury, Sales and Use Tax Treatment of Software Products.	MPFs are not required to collect other taxes. MCL § 205.95c; MCL § 205.52d; MI Treasury, Sales and Use Tax Information for Remote Sellers; Marketplace Facilitator & Marketplace Seller Nexus.	Credit applies to sales and use tax. MCL § 205.94(1)(e). Credits other states' state and local taxes. MCL § 205.94(1)(e).	Credit against other states' tax on accel. lease payments. MCL § 205.94(1)(e).	False claims act does not apply to taxes. MCL § 400.601 et seq.
Wired and Wireless Equip.: partially taxable (10%). MCL § 205.54v; MAC r.205.11(0)(5), (6). Distribution equipment, including cable or wire facilities is taxable. MCL § 205.54v. Both services are taxed. I. MCL § 205.92b.	Data processing and info services are not taxable. MCL § 205.51.	Threshold: more than \$100,000 or 200 or more transactions based on gross sales. MCL § 205.52c; Sales and Use Tax Information; RAB 2018-16.	No tax imposed on digital products.	Vendor comp. based on 4% rather than actual 6% tax rate (2/3 ^{res}): Eff. 0.50% if pd by the 12 th of that month. 0.33% if pd by the 20 th of that month. \$20,000 cap each month. Taxpayers with a tax liability > \$720,000 in the preceding cy 0.33% (no cap). MCL §§ 205.54, 205.94f.	No known use of class action suits.
Cable Service: Equip.: taxable. MCL § 205.93b(9)(m)(vii). Services are not taxed. MCL § 205.93d(5)(s).	Electric and Gas Equip.: partially exempt. See MCL § 205.54t; Rev. Admin. Bulletin 2018-4; Electricity/gas sold to consumers taxed at 4%. MCL § 205.51(q)(q); MAC r.205.115(1).	Retail/Est: electricity, POS & F&F: taxable. MCL § 205.51(a)(n); MCL § 205.92(k).	Has a broad-based direct pay provision. MCL § 205.98, MI Bulletin 2000-3 (6/00).	Tax liability relief for sellers and purchasers relying on written guidance as provided by MCL § 205.6a and Rev. Admin. Bulletin.	

Minnesota					
Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/Credits
B2B Sales Tax Percentage: 4.7% Mfg. equip. exemption covers capital equip. used and essential to the industrial process. MNS § 297A.68(5) and MR 8130.5500. Mfg. inputs exemption covers materials (includes utilities) consumed in "industrial production," which is broadly defined. MNS § 297A.68(2) and MR 8130.5500. Wired and Wireless Equip.: Subd. 35a. Both services taxed. MNS §§ 297A.61, subd. 3(l), 297A.669. Cable Service: Equip.: exempt. MNS § 297A.68, subd. 35a. Cable services are taxed. MNS § 297A.61, subd. 3(l). Electric and Gas Equip.: exempt. MNS § 297A.68, subd. 5(c). Both products/services are taxed. MNS § 297A.67, subd. 15.	Prewritten software is taxable. No business exemption. MNS § 297A.61, Subd. 3(f); MR § 8130.9910; Computer Software and Digital Products; MN Sales Tax Fact Sheet No. 134. Custom software is not taxed. MR § 8130.9910, Subp.2(B). SaaS not taxable. https://www.revenue.state.mn.us/guide/computer-software-and-digital-products ; MN DOR Computer Software and Digital Products; MN DOR Sales Tax Fact Sheet 134. Data processing and info services are not taxable. Sales Tax Fact Sheet 134; MR § 8130.9700; MNS § 297A.61.	Full SSUTA member. MPF Law: (1) no exclusions for payment processors and advertisers; (2) waiver provision allows marketplace sellers to continue to collect based on mutual agreement; (3) MPF has the same rights and duties as other sellers; (4) provision allows liability to shift to a marketplace seller if it provides incorrect or insufficient information (MNS § 297A.66). MPFs are required to collect other taxes by statute. MNS §§ 403.161, 295.75; MN DOR Sales Tax Update for Marketplace Providers.	106 local sales tax jurisdictions; ratio of 53.800. Central administration of the local taxes. MNS § 297A.99(9)(a). Locals have the same tax base. MNS § 297A.99, subd. 4. SSUTA certificates may be used. MNS § 297A.72.	No 'good faith' req. imposed when accepting certs. MNS §§ 297A.665(b), 297A.72. Sellers allowed 120 days to obtain valid certificates on audit. MNS § 297A.665(b)(2)(i).	Sellers owing > \$250,000 previous year must make advance payments. MNS § 289A.20, subd. 4(b). Two business days before June 30 of calendar year 2022 and thereafter, the vendor must remit 84.5% or a reduced percentage as certified by the commissioner under sec. 16A.152(2)(a) (6). MNS § 289A.20, subd. 4(b).

Mississippi						
Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/ Credits	Fair Audits/Refunds Procedures
B2B Sales Tax Percentage: 3.6% Mfg. equipment for machinery used exclusively and directly in mfg., taxed at reduced rate of 1.5%. MC § 27-65-17(1)(e); MCR § 35-IV-7-03(100). Exemption is limited to "plant use." Mfg. inputs exemption limited to raw materials, catalysts, chemicals, and welding or other industrial gases (other than natural gas). MC § 27-65-101(1)(b); MCR § 35-IV-7-03(403);	Prewritten and custom software are taxable. No business exemption. MAC § 35-IV-5.06; FAQs. SaaS taxed based on DOR interpretation even though the DOR withdrew its draft regulation asserting taxability. No business exemption. MC § 27-65-23; MCR § 35-IV-5.07 Data processing and info services are not taxable. MAC § 35-IV-5.06. Tax imposed on digital products. MCA § 27 - 65-26.	Not a SSUTA member. MPF Law: (1) no exclusions for payment processors and advertisers; (2) has waiver provision (\$1 billion threshold); (3) MPF has the same rights and duties as other sellers; (4) provision allows liability to shift to a marketplace seller if it provides incorrect or insufficient information. MC §§ 27-67-3, 27-67-11. MPFs are not required to collect other taxes. & MS Dept. of Rev. Notice to MPFs (June 25, 2020).	2 local sales tax jurisdictions; ratio of 1,475,000. Central administration of the local taxes. MC § 27-65-24(15)(a). Tax base not the same. City of Jackson has a different tax base. MC § 27-65-24(12).	No exemption cert. process. Must rely on exemption ruling. (Wholesale) MAC § 35-IV-03.01(300). No 120-day provision for sellers to obtain valid certs. on audit.	No accel. Payments. H.B. 1139(2021). Credit limited to use tax. MC § 27-67-7(a). Full credit for other states' state and local taxes. MCR § 35-IV-1.06(100).	No written policy for tax-payers to use sampling. Recent legislation (SB 2973 (2017)) allows contingent fee auditing.

Missouri					
Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/Credits
Fair Audits/Refunds Procedures					
B2B Sales Tax Percentage: 39% Mfg. equip. exemption covers M&E directly used in "larger scale" mfg. of a product to be sold for final use or consumption. RSMO § 144.030.2(5). (4); <i>Fred Weber, Inc. v. Dir. Of Revenue</i> , 452 S.W.3d 628 (Mo. 2015).	Prewritten software is taxable but not if delivered electronically. No business exemption. MCR 12 §§ 109.050(1), 10-109.050(3) (A). Custom software not taxable. MCR 12 §§ 109.050(1), 10-109.050(3) (C). No tax on Sacs. MCR 12 § 10-109.050.	Not a SSUTA member. MPF Law (eff. 1/1/23): (1) exclusions for advertising services and payment processors; (2) allows waiver based on a mutual agreement; (3) MPF has the same rights and duties as other sellers; (4) no provision to shift liability to a marketplace seller if it provides incorrect or insufficient information. RSMO § 144.752.	"Good faith" req'd imposed when accepting certs. 12 CSR 10-107.100. No 120-day provision for sellers to obtain valid certs. on audit. DOR allows taxpayers to provide exemption certificates up until the administrative hearing. RSMO § 144.757 (3).	Sellers owing \$15,000 or more every 6 months must make 4 advance payments per month. RSMO § 144.081; 12 CSR 10- 104.030(3); 12 CSR 10- 104.030.	No written policy for tax-payers to use sampling. No current contingent fee or private-contract auditing. Purchaser can obtain an assignment of rights from the seller. Form 5440 and 5443 (12/14). False claims act excludes taxes. Class action suits are allowed.

Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/Credits	Fair Audits/Refunds Procedures
B2B Sales Tax Percentage: 4.4% Mfg. machinery and equip. exempt if purchased for use in mfg., but excludes items not used in guiding, controlling, operating, or measuring the mfg. process. NRS §§ 77-2704.22, 77-2701.47.	Prewritten and custom software are taxable. No business exemption. Reg-1-007.01H; Reg-1-088; NRS § 77-2701.16(3)(a). SaaS not taxable; NRS § 77-2701.16(3)(a); Reg-1-080, Computer Software. Data processing and info services are not taxable. NRS § 77-2701.16. NAR&R 316-1-080.	Full SSUTA member. MPF Law: (1) partial - exclusions for payment processors (NRS §§ 77-2701.32(2)(f), 77-2701.32(3)(e)); (2) no waiver provisions; (3) MPF has the same rights and duties as other sellers (NRS § 77-2701.32(2)(f)); (4) provision allows liability to shift to a marketplace seller if it provides incorrect or insufficient information (See NRS § 77-2708(1)(f)). Tax imposed on digital products by statute. NRS § 77-2701.16(9).	257 local sales tax jurisdictions; ratio of 7,600. Central administration of the local taxes. NRS §§ 77-27143, 13-2814, 13-324. Locals use the same tax base. NRS § 77-27142(1). NE has current and historical rates and boundary database. Sellers not required to verify exemption account numbers.	No 'good faith' req. imposed when accepting certs. 316 NAR&R 1-013.02A. Sellers allowed 120 days to obtain valid certificates on audit. 316 NAR&R 1-013.02A, MTC and SSUTA exemption certs. may be used.	No advance payments. Credit limited to use tax. NRS § 77-2704.31. Full credit for other state and local taxes. 316 NAR&R 1-071.	No written policy for tax-payers to use sampling. No current contingent fee or private-contract auditing.

Nevada					
Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/Credits
Fair Audits/Refunds Procedures					
B2B Sales Tax Percentage: 46%.	Prewritten software is taxable but not if electronically delivered. No business exemption. NAC § 372.880; NRS §§ 360B.420, 360B.470. Custom software not taxed. NRS § 360B.470; NAC §§ 372.875 372.023, 372.880.	Full SSUTA member. MPF Law: (1) partial – exclusion for advertising services (NRS § 372.748); (2) provision allows marketplace sellers to continue to collect based on a mutual agreement (NRS § 372.751); (3) MPF does not have the same rights and duties as other sellers; (4) provision allows liability to shift to a marketplace seller for incorrect or insufficient information (NRS §§ 372.752, 374.757).	17 local sales tax jurisdictions; ratio of 184,900. Central administration of the local taxes. NRS §§ 374.723, 374.380. Locals use the same tax base.	No 'good faith' req. imposed when accepting cents. Sellers allowed 120 days to obtain valid certificates on audit. NAC §§ 372.730, 372.735.	No advance payments. Credit limited to use tax. NAC 372.055. Full credit for other states' state and local taxes.
Mfg. equip. is taxable. Tax imposed on sale of TPP to persons who purchase it for use in mfg., producing, or processing TPP. NAC § 372.370(1).	SaaS is not taxable. NRS §§ 360B.420, 360B.485, 372.085.	Data processing and info services are not taxable. NRS §§ 372.105, 372.185.	Website has current and historical tax rates and a boundary database. http://tax.nv.gov/Publications/Sales_and_Use_Tax_Publications/ .	Sellers not required to verify exemption account numbers.	No credit against other states' tax on accel. lease payments.
Mfg. inputs exemption limited to TPP incorporated into manufactured articles to be sold. NAC § 372.370.	Both services are not taxed. NRS § 363C.	Digital products not taxed.	Vendor comp.: 0.25% of tax due. NRS §§ 372.370(1), 372.355.	Bad debt provision does not apply to private-label credit cards. NRS §§ 372.368(1), (4).	False claims act may apply to taxes. NRS § 357.010 et seq.
Wired and Wireless Equip.: taxable. NRS § 372.105.	Cable Service: Equip.: taxable. NRS § 372.105; NAC § 372.155(3). Services are not taxed. NRS §§ 363C, 372.734, 374.739.	MPFs are not required to collect other taxes. A.B. 445 (2019); NRS §§ 372.746 through NRS 372.754; NV Dept. of Taxation, Marketplace Facilitators and Marketplace Sellers; MPF/Seller FAQs.	Direct pay limited to purchasers who do not maintain a place of business in NV. NRS § 360B.260(1).	Tax liability relief for sellers and purchasers relying on DOT guidance. NRS § 360B.250.	Class action suits may be allowed.
Electric and Gas: Equip.: taxable. NRS § 372.105. Electricity/gas not taxed. NRS §§ 374.300, 372.295.	Retail/Est: electricity is exempt. NRS § 372.295. POs & F&F: taxable.	Threshold: \$100,000 or 200 transactions based on retail sales. Remote Sellers - Nev. Admin. Code § 372.856.			

New Jersey					
Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/Credits
Fair Audits/Refunds Procedures					
B2B Sales Tax Percentage: 43%. Mfg. equip. exemption limited to M&E for use directly and primarily in the production of IPP through mfg., assembling, or financing. NJS § 54:32B-8.13(a). Mfg. inputs exemption limited to IPP which will become part of the finished product. NJS § 54:32B-8.13(a); NJAC 18:24-4.4(a).	Prewritten software is taxable. However, prewritten software "delivered electronically and used directly and exclusively in the conduct of the purchaser's business" is exempt. NJS §§ 54:32B-2(g), 54:32B-3(a), 54:32B-8.56, TB-51R. Custom software is not taxed. NJAC 18:24-25.3, TB-51R.	Full SSUTA member. MPF Law: (1) no exclusions for advertisers and payment processors; (2) allows marketplace sellers to continue to collect based on a mutual agreement; (3) MPF has the same rights and duties as other sellers (NJS. § 54:32B-2); (4) provision allows liability to shift to a marketplace seller if it provides incorrect or insufficient information. NJS § 54:32B-3.6.	No local sales tax jurisdictions. Website has current and historical tax rates. http://www.state.nj.us/treasury/taxation/salestax.shtml .	Sellers that collect > \$30,000 during the preceding calendar year must make a payment for the first and second months of each calendar quarter if the amount of tax due for that month exceeds \$500. NJAC 18:24-1.2.	No written policy for tax-payers to use sampling. No current contingent fee or private-contract auditing. Purchasers can obtain refunds from the state w/out going through the seller. NJRS § 54:32B-20(a).
Wired and Wireless Equip.: exempt. NJS § 54:32B-8.13(c). Both taxed. NJS § 54:32B-3(f)(1).	Data processing services are not taxed. S&U-4 - New Jersey Sales Tax Guide. Info services are taxable. NJS 54:32B-3(b)(12). No business exemption. NJS 54:32B-3(b)(12). S&U-4, New Jersey Sales Tax Guide, Publication ANJ-29.	MPFs are required to collect other taxes by statute. NJS § 54:32F-1. NJS §§ 54:32B-24.1, 54:32B-3.6; New Jersey Division of Taxation, Sales Tax Information for Remote Sellers (P.L. 2018, c. 132); TB-83; Sales Through a Marketplace.	State accelerates certain lease payments. NJRS § 54:32B-7(c). Credit against other states' tax on accl. lease payments allowed.	Credit limited to use tax. Provides credit for other states' state & local taxes. NJRS § 54:32B-11(6).	False claims act excludes taxes. NJRS § 2A:32C-2. See also State of New Jersey ex rel. Campagna v. Post Integrations, Inc., 166 A.3d 1177 (N.J. Super. Ct. App. Div. 2017). Class action suits not allowed. NJS § 54:49-14(c); Avallone v. Sears Holding Corp., 000004-2010/2013 WL 150 450 (N.J. Tax Apr. 1, 2013).
Cable Service: Equip.: exempt. NJS § 54:32B-8.13(c). Cable television services are not taxed. NJS § 54:32B-2(cc)(13).	Tax imposed on specified digital products. NJS § 54:32B-2(z), -3(a)	Threshold: \$100,000 and 200 transactions based on gross sales. Sales Tax Information for Remote Sellers: NJRS. § 54:32B-3.5.	NJRS § 54:32B-14(g).		
Electric and Gas Equip.: exempt. NJS § 54:32B-8.13(b). Electricity/gas are taxed. NJS §§ 54:32B-2(g), -3(a), -8.11.	No MPU.				
Retail Est.: electricity, POS & F&F: taxable. NJS §§ 54:32B-2(g), -3(a).					

Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/Credits	Fair Audits/Refunds Procedures
B2B Sales Tax Percentage: 60%. Qual. equip., including machinery, equip., tools, computer hardware and software used directly in mfg. is deductible (eff. 1/1/22 - limited in scope). NMS § 7-9-46(C); NMS § 7-9-46(G)(3).	Prewritten and custom software are taxable. No business exemption. NMS §§ 7-9-31C), 7-9-3.5; NMAC §§ 3.2.1.7(G)(3), 3.2.1.15(J), 3.2.1.18(M).	Not a SSUTA member. MPF Law: (1) no exclusions for advertisers and payment processors (NMS § 7-9-31L); NMAC § 3.2.1.20(A); 7-9-3(K)(2), NMS 7-9-3(K)(1), (2) no waiver provision (NMS § 7-9-3.5(A)(2)(g); NMAC § 3.2.1.20(A)); (3) MPF does not have the same rights and duties as other sellers (NMS § 7-9-31(C), 7-9-3.5; NMAC §§ 3.2.1.7(G), 3.2.1.15(J), 3.2.1.27(B)). Data processing and info services are taxable. No business exemption. NMS §§ 7-9-31(R), 7-9-3.5; NMAC §§ 3.2.1.18(K), 3.2.1.29(A) (3).	234 local sales tax jurisdictions; ratio of 9,000. Central administration of the local taxes. NMS §§ 7-1-6.12, 7-1-6.13, 7-19D-7, 7-20E-7. Locals use the same tax base. NMS §§ 7-19D-4, 7-20E-4.	"Good faith" rec. imposed when accepting certs. NMS § 7-9-43(D); NMAC § 3.2.201.14. Sellers allowed only 60 days to obtain valid certificates on audit. NMAC § 3.2.201.8(A)(2).	No advance payments. NM permits a credit against gross receipts or compensating tax. NMS §§ 7-9-79(A), 7-9-79.1, 7-5-1. Full credit for other states' state and local taxes. NMAC § 3.2.301.8; NMS § 7-5-1, Art. V; NMAC § 3.2.301.8.	No written policy for taxpayers to use sampling, NMS § 7-1-11.1(B)(3). https://www.tax.newmexico.gov/wp-content/uploads/sites/4/2020/10/General_Audit_Manual_07.16.20.pdf . No current contingent fee or private-contract auditing.

New York					
Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/Credits
B2B Sales Tax Percentage: 42%.	Prewritten software is taxable. No business exemption. NYTL § 1101(b) (6); Tax Bulletin ST-128 [TB-ST-128]. Custom software is not taxable. NYTL § 1101(b) (6); Tax Bulletin ST-128 [TB-ST-128].	Not a SSUTA member. MPF Law: (1) no exclusions for advertisers and payment processors (NYTL § 1101(e)(1)); (2) no waiver provision; (3) MPF has the same rights and duties as other sellers (NYTL § 1131); (4) provision allows liability to shift to a marketplace seller if it provides incorrect or insufficient information (NYTL § 1133 (f)).	83 local sales tax jurisdictions; ratio of 239,000. Central admin. of the local taxes. Some locals do not use the same tax base as the state. NYS Office of the State Comptroller, "Understanding Local Government Sales Taxes in NY State: 2020 Update."	"Good faith" req'd. imposed when accepting certs. 20 NYCRR 532.4(b)(2). No 120-day provision for sellers to obtain valid certs. on audit. 20 NYCRR 532.4(b)(2).	Sellers owing > \$500,000 per year must make advance payments. NYTL § 10(b)-(c). Accl. sales tax payments are required 3 business days after the 22nd of each month.
Mfg. equip. directly and predominately used or consumed in the production of TPP, gas, electricity, refrigeration, or steam exempt. NYTL § 1115(a)(12), inputs exemption limited to materials sold as a physical component part. NYTL § 1101(b)(4). See NYTL §§ 1115(c)(1) (fuel used in mfg.), 1115 (a) (36), 1105-B(a)	Data processing services are not taxable. TSB-A-15(20)S (May 26, 2015), New York TSB-A-06(30)S (Dec. 8, 2006). Info services are taxable. NYTL §§ 1105(c) (1), 1110(g). No business exemption. NYTL § 1105(c); TSB-M-10(7)S (July 19, 2010).	No tax imposed on digital products. TSB-M-11(5)S (4/11).	State accelerates certain lease payments. Limited credit on accel. lease payments. NYTL § 1111(i); 20 NYCRR § 527.15(f); TSB-A-15(50)S.	Credit limited to use tax. NYTL § 1118(7) (a); TB-ST-765 . Full credit for other states' state and local taxes. NYTL § 1118(7).	Purchasers can obtain refunds from the state w/out going through the seller. TB-ST-350 (6/14).
Wired and Wireless Equip.: exempt. NYTL § 1115(a)(12-a). Both services are taxed on consumer level. NYTL §§ 186-e, 1105(b)(1)-(3).	Cable Service: Equip.: partially taxable (limited to equip. used in programming and transmission). NYTL §§ 1115(a)(38), (39). Services not taxed. NYTL §§ 1105(c)(9)(i), (ii), 186-e 2(b)(2).	Threshold: \$500,000 and 100 transactions based on gross receipts of TPP. NYTL § 1101(b)(8)(iv); Registration requirement for businesses with no physical presence in NY State.	Limits vendor comp.: 5% of taxes due (capped at \$200 per reporting period) for quarterly and annual filers. Sellers filing monthly returns or subject to PromptTax are not eligible for the comp. NYTL § 1137(f); TB-ST-925.	Class action lawsuits allowed for taxes. Estfer v. Dunkin Brands, Inc., 2016 WL 3086073 (S.D.N.Y.).	False claims act applies to certain taxes incl. sales taxes. NYFL § 187 et seq.; See e.g., People Schneiderman v. Sprint Nextel Corp., 26 N.Y.3d 98 (2015).
Electric and Gas: Equip.: exempt. NYTL §§ 1115(a) (12), (c)(1), (c)(2). Electricity/gas are taxed w/ exemptions. NYTL § 1105(b)(1).	Retail Est.: electricity, POS & F&E: taxable. N.Y. Tax Law § 1105(b)(1).	Allows MPU. Sales Tax Bulletin TB-ST-128 (August, 2014).	NY has a broad-based direct pay provision. NYTL § 1132(c)(2).	No tax liability relief for sellers and purchasers relying on DOTF guidance.	NY has a written sampling policy, w/ limitations during audits. Pub. 132 (10/01). https://www.tax.ny.gov/pdf/publications/sales/pub132.pdf .

Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/Credits	Fair Audits/Refunds Procedures
B2B Sales Tax Percentage: 41%.	Prewritten software is taxable. No business exemption. NCGS §§ 105-64.3, 105-164.4(a)(1). Custom software is not taxable. NCGS §§ 105-164.13(43), 105-164.3.	Full SSUTA member. MPF Law: (1) no exclusions for advertisers and payment processors; (2) no waiver provision; (3) a MPF has the same rights and duties as other sellers; (4) provision allows liability to shift to a marketplace seller if it provides incorrect information. NCGS § 105-164.4.	104 local sales tax jurisdictions; ratio of 101:500. Central admin. of the local taxes. NCGS §§ 105-469(q), 105-483, 105-498, 105-507.2, 105-509.1, 105-558. Locals use the same tax base.	No 'good faith' req. imposed when accepting certs. NCGS § 105-164.28(l). Sellers allowed 120 days to obtain valid certificates on audit. NCGS § 105-164-28(b).	Sellers owing \$20,000 or more per month must make advance payments w/prior month's return. NCGS § 105-164.16(b2). Credit limited to use tax. NCGS § 105-164.6(C).	No written policy for taxpayers to use sampling. Contingent fee and private-contract auditing prohibited. NCGS § 105-243.1(b1).
Limited exemption for mfg. equip. for machinery parts, and accessories used in the production process. NCGS §§ 105-187.51, 105-164.13, 105-164.13 (5ej)-(5m).	SaaS not taxable. North Carolina Dept. of Revenue, Private Letter Ruling No. SUPLR 2018-0005; North Carolina Dept. of Revenue, SUB 19; Sales and Use Tax Bulletins No. 19-3.	MPFs are required to collect other taxes by statute. See also NCGS §§ 153A-154.1, 105-187.5, 105-187.16, 105-187.21, 105-187.31, 143B-1403, § 105-164.4; NC DOR MPF and Marketplace Sellers Frequently Asked Questions; SUTB 59 MPF and Sellers.	Website has current and historical tax rates, and a boundary database. https://www.ncdot.gov/taxes/forms/sales-and-use-tax/streamlined-sales-and-use-tax/sales-tax-boundary-databases .	Bad debt provision generally does not apply to private-label credit cards. NCGS § 105-164.13(15); Home Dep't of U.S.A., Inc. v. N.C. Dep't of Revenue.	False claims act excludes taxes. NCGS § 105-164.11(Ab)(2); Sales and Use Tax Technical Bulletin 79-7.	
Mfg. inputs exemption limited to sales of TPP that enter into or become an ingredient or part, including some consumables. NCGS § 105-164.13(8). Exemption for fuel, electricity, and gas connected with of a mfg. (w/conditions). NCGS. § 105-164.13(57).	Data processing services are not taxable. NC Sales and Use Tax Bulletin (SUTB) No. 19; SUTB 48. Tax is imposed on some info services ("digital reports, or another publication") w/o clear statutory authority. No business exemption. NCGS §§ 105-164.4(a)(1)b, 105-164.3(5) & (33). SUPLR 2021-0019 SUTB No. 48; NCGS 105-164.3(103).	Threshold: \$100,000 or 200 transactions based on gross sales. NCGS §§ 105-164.8(b)(9), -164.8(b)(10).	Direct pay limited to applicants with at least \$5M in annual TPP purchases. NCGS § 105-164.27A(a). North Carolina Sales and Use Tax Bulletins No. 24-4.	Some class action suits allowed. NCGS §§ 105-241.18; 105-164.4(j)(f).		
Wired and Wireless Equip.: exempt. NCGS § 105-164.3(1), NC Sales and Use Tax Bulletins No 80-4 and 80-5. Both taxed. NCGS § 105-164.4C.	Cable Service: Equip.: exempt. NCGS § 105-164.3(1). Services taxed. NCGS § 105-164.4(a)(8).	Tax imposed on digital products. NCGS § 105-164.4(d)(1)(b).	Tax liability relief for sellers and purchasers relying on DOR guidance. NCGS §§ 105-164.42L, 105-264.	No MUU.	Retail Est: electricity, POS & F&F: taxable. NCGS §§ 105-164.4(a)(9), 105-164.4(g)(1)a.	

Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/Credits	Fair Audits/Refunds Procedures	
<p>B2B Sales Tax Percentage: 48%.</p> <p>Mfg. equip. exemption covers M&E used directly in mfg. of TPP and must be used in a new mfg. plant or in a physical or economic expansion of an existing mfg. plant. NDCC § 57-39.2-04.3(1).</p> <p>Mfg. inputs exemption limited to inputs that enter or become ingredients/ components of TPP. NDCC §§ 57-39.2-01(21).</p> <p>Wired and Wireless equip.: taxable. NDCC § 57-39.2-04.3(3). Both services taxed (sales or excise tax). NDCC §§ 57-39.2-04.3(3), 57-39.2-01(17), 57-34-03.</p> <p>Cable Service. Equip.: taxable. NDCC § 57-39.2-02.1. Services not taxed. NDAC §§ 81-04.1-04-41.1(6)(p)(7); radio & tv prog. excluded from "telecom. service" def.</p> <p>Electric and Gas: Equip.: taxable. See NDCC § 57-39.2-04.3(6)(e). Electricity and gas not taxed. NDCC §§ 57-39.2-04(27). (49). (53).</p> <p>Retail Est.: Electricity is not taxable. NDCC § 57-39.2-04(27). PCS & F&F: taxable.</p>	<p>Prewritten software is taxable. No business exemption. NDAC § 81-04.1-03-11(5); Sales Tax - Computers; Sales Tax Newsletter; NDCC § 57-39.2-02.1(1)(g). Custom software not taxable. NDAC § 81-04.1-03-11(1); Sales Tax - Computers; Sales Tax - Computers; Sales Tax Newsletter; NDCC § 57-39.2-02.1(1)(g).</p> <p>SaaS is not taxed.</p> <p>Data processing and info services are not taxable.</p>	<p>Full SSUTA member.</p> <p>MPF Law: (1) partial - exclusions for payment processors (NDCC § 57-39.2-02.3); (2) no waiver provision; (3) a MPF has the same rights and duties as other sellers (NDCC § 57-39.2-02.3); (4) provision allows liability to shift to a marketplace seller if it provides incorrect or insufficient information (NDCC § 57-40.2-02.4(4)(b), 57-39.2-02.3(4)(b)).</p> <p>MPFs are required to collect other taxes by statute. ND Guideline (September 2006); NDCC § 57-39.2-02.1; NDAC § 81-04.1-03-11.</p> <p>No tax imposed on digital products. NDCC § 57-39.2-04(54).</p> <p>No MPU.</p>	<p>MPF Law: (1) partial - exclusions for payment processors (NDCC § 57-39.2-02.3); (2) no waiver provision; (3) a MPF has the same rights and duties as other sellers (NDCC § 57-39.2-02.3); (4) provision allows liability to shift to a marketplace seller if it provides incorrect or insufficient information (NDCC § 57-40.2-02.4(4)(b), 57-39.2-02.3(4)(b)).</p> <p>MPFs are required to collect other taxes by statute. ND Guideline (September 2006); NDCC § 57-39.2-02.1; NDAC § 81-04.1-03-11.</p> <p>No tax imposed on digital products. NDCC § 57-39.2-04(54).</p> <p>No MPU.</p>	<p>157 local sales tax jurisdictions; ratio of 4,900.</p> <p>Central admin. of local taxes. NDCC §§ 11-09.1-05(5)(d), 40-05.1-06(5)(d), 57-01-02.1(1). Locals use the same tax base. NDCC §§ 11-09.1-05(5)(a), 40-05.1-06(5)(a).</p> <p>Website has current and historical tax rates and a boundary data-base, https://www.tax.nd.gov/business/sales-and-use-tax/local-taxes-city-and-county-taxes/.</p>	<p>No 'good faith' req. imposed when accepting certs. NDCC § 57-39.2-10. Sellers allowed 120 days to obtain valid certs. on audit. NDCC § 57-39.4-18(4)</p> <p>SSUTA and MTC exemption certs. may be used.</p> <p>Sellers not required to verify exemption account numbers.</p> <p>Vendor comp.: 1.5% of tax due (capped at \$110 per return). NDCC § 57-39.2-12.1(1).</p>	<p>No advance payments.</p> <p>Credit limited to use tax. Full credit for other state and local taxes. NDCC § 57-40.2-11.</p> <p>State accelerates certain lease payments. Credit against other states' tax on accelerated lease payments. NDCC § 57-40.2-11.</p> <p>Bad debt provision does not apply to private-label credit cards. NDCC § 57-39.2-05.</p>	<p>No published policy for taxpayers to use sampling.</p> <p>No current contingent fee or private-contract auditing.</p> <p>State has limited written process allowing purchasers to obtain refunds from the state on local taxes w/out going through the seller. https://www.nd.gov/tax/data/uploads/media/claim-for-refund.pdf.</p> <p>False claims act excludes taxes.</p>

Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/Credits	Fair Audits/Refunds Procedures
B2B Sales Tax Percentage: 41%.	Prewritten software is taxable. No business exemption. ORC §§ 5739.01(B) (1). (NY: Custom software is not taxable. ORC §§ 5739.01(B)(1), (WW), (BBB); OH Tax Info Release No. ST 2003-06.	Full SSUTA member. MPF Law: (1) partial - exclusions for advertisers; (2) has a waiver provision; (3) MPF has the same rights and duties as other sellers; (4) provision allows liability to shift to a marketplace seller if it provides incorrect or insufficient information. ORC §§ 5741.01, 5741.11, 5741.07.	93 local sales tax jurisdictions; ratio of 126,700. Central admin. of local taxes. ORC §§ 5739.05(A), 5741.06. Locals use the same tax base. ORC §§. 5739.02(A), .026(A); 5741.02(A)(2), .023(A)(2).	No 'good faith' req. imposed when accepting certs. ORC § 5739.03(B)(4). Sellers allowed 120 days on to obtain valid certs. on audit. ORC § 5739.03(B).	Sellers > \$75K per year must make monthly advance payments w/ prior month's return. ORC § 5739.122. Credit limited to use tax. ORC § 5741.02(C) (5).	No written policy for tax-payers to use sampling. No current contingent fee or private contract auditing.
Mfg. equip. exemption limited to M&E primarily used in mfg. ORC §§ 5739.02(B) (42)(g), .011.	SaaS is taxed, but only to business purchases. Based on Dept's interpretation of ORC §§ 5739.01(B)(3) (c) & (Y).	Data processing and info services are taxable only to business purchasers. ORC § 5739.01; OAC § 5703-9-46; Sales and Use - Applying the Tax.	Website has current and historical tax rates, and a boundary database. http://www.tax.ohio.gov/sales_and_use/rate_changes.aspx .	Sellers not required to verify exemption account numbers.	Full credit for other states' state and local taxes.	Purchasers can obtain refunds from the state w/o going through the seller. ORC § 5739.07.
Mfg. inputs exemption limited to materials primarily used in mfg., and materials used to manufacture mfg. equipment and to test raw materials, in-process products and finished goods. ORC §§ 5739.01(B), (D).	MPFs are not required to collect other taxes. ORC §§ 5741.01, 5741.04, 5741.05, 5741.07, 5741.071, 5741.11, 5741.13, and 5741.17; Ohio Dept. of Taxation, Marketplace Facilitators: Substantial Nexus and Marketplace Facilitator Changes.	Tax imposed on digital products. ORC § 5739.01(B)(12).	Vendor comp.: 0.75% of tax due per return. ORC § 5739.12(B)(1).	State accelerates certain lease payments. Credit against other states' tax on accr. lease payments. ORC § 5741.02(C) (5).	Class action suits generally not allowed. Volbers-Klarch v. Middletown Mgr. Inc., 929 N.E.2d 434 (Ohio 2010).	No false claims act for taxes.
Wired and Wireless Equip.: exempt. ORC § 5739.02(B) (34). Both services taxed at consumer level. ORC § 5739.01.	MPU allowed. ORC § 5739.03(D).	Threshold: \$100,000 or 200 transactions based on retail sales. ORC § 5741.01(l) (2); Substantial Nexus and MPF Changes; Sales & Use Tax: Out-of-State Sellers; Ohio DOT FAQs (Q15).	Tax liability relief for sellers and purchasers relying on DOT guidance. OAC § 5703-9-51.	Tax on ADP/EIS only applying to business purchases (and not end-use consumption) is contrary to the intent of sales taxes. Ohio already has a gross receipts tax (CAT) with pyramiding issues, and this sales tax solely on business inputs makes matters worse.	Other Issue	Tax on ADP/EIS only applying to business purchases (and not end-use consumption) is contrary to the intent of sales taxes. Ohio already has a gross receipts tax (CAT) with pyramiding issues, and this sales tax solely on business inputs makes matters worse.
Cable Service; Equip.: exempt. ORC § 5739.02(B) (53). Services are not taxed at consumer level. ORC § 5739.01(B)(3)(p).	Electric and Gas: Equip.: exempt. ORC § 5739.02(B) (42)(g). Electricity/gas is subject to utility or sales taxes. ORC § 5739.02(B)(7).	Retail Est: electricity - exempt. ORC § 5739.02(B)(7). POS & F&F: taxable.				

Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/Credits	Fair Audits/Refunds Procedures
B2B Sales Tax Percentage: 4.7%. Mfg. equip. exemption covers the sales of goods, wares, merchandise, TPP, M&E to a manufacturer for use in a mfg. operation. 68 OS § 1359(1). Exemption covers the entire mfg. operation beginning at materials entering the mfg. site and ending at the point where finished products leave the mfg. site. 68 OS § 1352(15).	Prewritten software is taxable but not if delivered electronically. No business exemption. 68 OS § 1352(24); OAC § 710:65-19-52(c). Custom software is not taxable. OAC § 710:65-19-52(g). SaaS not taxed. 68 OS §§ 1354(A), § 1357(32). Data processing and info services are not taxable. OAC § 710:65-19-86; 68 OS § 1354(A). Mfg. inputs exemption applies to all TPP, including energy, for use in mfg. operation. 68 OS §§ 1359(1), 1359.2.	Full SSUTA member. MPF Law: (1) no exclusions for advertisers and payment processors (68 OS § 1391); (2) no waiver provision; (3) MPF that elects to collect and remit the tax has the same rights and duties as other sellers (68 OS § 1392(B)); (4) provision allows liability to shift to a marketplace seller if it provides incorrect or insufficient information. 68 O.S. § 1396 (D).	601 local sales tax jurisdictions; ratio of 6,600. Central admin. of the local taxes. 68 OS § 281. Locals generally have the same tax base. However, sales of gas and electricity for residential use are exempt from state levies but not local levies. 68 OS § 1357(8). Website has current and historical tax rates, and a boundary database. https://www.ok.gov/tax/Tax_Types/Business_Sales_Tax/Sales_Use-Lodging_Tax_Rate_Charts/ .	No 'good faith' req. imposed when accepting certs. 68 OS § 1361(A)(3), OAC § 710:65-7-6. Sellers allowed 120 days to obtain valid certs. on audit. 68 OS § 361(A)(3). MTC and SSUTA exemption certs. may be used. Sellers not required to verify exemption account numbers. No vendor comp.. MPFs are not required to collect other taxes. 68 OS §§ 1391 - 1394; OK Tax Commission, FAQ.	Every person owing \$2,500 or more per month (\$30,000 or more per year) in sales taxes in the previous fiscal year must participate in the Tax Commission's electronic funds transfer and electronic data interchange program. For sales from the 1st through the 15th of the month, the tax is due on the 20th day of such month. For sales from the 16th through the end of each month, the tax is due on the 20th day of the following month. 68 OS § 1355(D). Direct pay allowed to persons who purchase \$800,000 or more annually in taxable items and purchasers of drugs and medical equipment. 68 OS § 1364.1(B).	No written policy for tax-payers to use sampling. Contingent fee auditing is specifically prohibited. 68 OS §§ 120, 262. However, OIC may use private-contract auditing. Purchasers can obtain refunds directly from the state w/out going through the seller. 68 OS § 1354.2(A); OAC § 710:65-11-1.

Pennsylvania					
Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/Credits
Fair Audits/Refunds Procedures					
B2B Sales Tax Percentage: 42%.	Not a SSUTA member. MPF Law: (1) no exclusions for advertisers and payment processors (72 PS § 7213); (2) no waiver provision; (3) MPF has the same rights and duties as other sellers (72 PS § 7201); (4) provision allows liability to shift to a marketplace seller if it provides incorrect or insufficient information (72 PS § 7213.5; § 7230).	2 local sales tax jurisdictions; ratio of 6,482,000. Central admin. of the local taxes. 53 PS §§ 12720-501, .506(2); 16 PS §§ 6152-B(c). Locals use the same tax base. 53 PS § 12720.503; 16 PS §§ 6152-B(q). (b).	"Good faith" req'd imposed when accepting certs. 72 PS § 7237(c); 61 PC § 32.2(b). Sellers allowed only 60 days to obtain valid certificates on audit. 61 PC § 322(b)(2)(iii).	Sellers remitting \$25,000 or more for third quarter of preceding year must make advance payments. 72 PS §§ 7217(a), 7246, 7247. 20 th day of each month. 72 PS § 7217(a).	No written policy for taxpayers to use sampling. Contingent fee auditing is prohibited. 72 PS § 209(lb). No current private-contract auditing.
Mfg. equip., exemption limited to TPP directly and predominately used in mfg. or processing. 72 PS § 7201(k)(8)(A), (D).	SaaS is taxed. No business exemption. 72 PS § 7201(m)(2); PA DOR Sales and Use Tax Ruling No. SUT-12-001.	Website has current and historical tax rates but no boundary database. http://www.revenue.pa.gov/GeneralTaxInformation/News%20and%20Statistics/Pages/Reports%20and%20Statistics/TaxCompendium.aspx .	Sellers not required to verify exemption account numbers.	Credit limited to use tax (unless state where tax paid also credits both sales and use tax). 72 PS § 7206(a); 61 PC § 31.7(b).	Purchasers can obtain refunds from the state w/ out going through the seller. 61 PC § 33.3(b).
Mfg. inputs that are used or consumed in the mfg. process qualify for the mfg. exemption provided the items are directly and predominately used in the mfg. process. 72 PS § 7201(c), (k)(8).	Data processing services are not required to collect other taxes. PA DOR Sales and Use Tax Bulletin 2019-01; Online Retailers Selling Goods and Services to PA Customers.	MPFs are not required to collect other taxes. PA DOR Sales and Use Tax Bulletin 2019-01; Online Retailers Selling Goods and Services to PA Customers.	Vendor comp.: 1% of tax due (capped at \$25 for monthly filers, \$75 for quarterly filers, and \$150 for semiannual filers). 72 PS § 7227.	Full credit for other states' state and local taxes. 61 PC § 60.16(l).	Other Issues No false claims act for taxes. Class action suits not directly allowed, but litigation pending that may allow it under PA's consumer protection law: Garcia v. American Eagle Outfitters in Allegheny City.
Wired and Wireless: Wired equip.; partially taxable. Wireless equip.: exempt. Wireless 72 PS §§ 7201(d)(17), (k)(8)(C); 61 PC § 60.20(h). Both services taxed except for sub. line charges and basic res. local tel. service; 72 PS. §§ 7201(m)(1), (rr), 7204(5).	Tax imposed on digital products. 72 PS § 7201(m)(2); 61 PC § 60.19.	Threshold: \$100,000 based on gross sales. 72 PS § 7201(b); Online Retailers Selling Goods and Services to Pennsylvania Customers; Sales and Use Tax Bulletin 2019-01.	Bad debt provision applies to private-label credit cards. 72 PS §§ 7247.1(a.1)-(a.3).	Direct pay allowed to taxpayers that show it is impossible to determine taxability at the time of sale. 72 PS § 7237(d); 61 PC § 34.4(q).	No tax liability relief for sellers and purchasers relying on DOR guidance.
Cable Service: Equip.: exempt. 72 PS §§ 7201(d)(12), (m). Premium cable services are taxed. 72 PS §§ 7201(m)(1), (ll).	MPU allowed. Pa. Letter Ruling No. SUT-12-001 (May 31, 2012).				
Electric and Gas: Equip.: exempt. 72 PS §§ 7201(k)(8)(A), (C); 61 PC §§ 32.32(d), 32.34(a). Both services are taxable, w/exemption forres. and mfg. 72 PS §§ 7201(m), 7204(5); 61 PC § 31.1.	Retail Est.: electricity, POS & F&F; taxable. 72 PS § 7201(m).				

Rhode Island					
Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/Credits
B2B Sales Tax Percentage: 3.6%.	Prewritten software is taxable. No business exemption. RIGL §§ 44-18-7(14)-44-18-16; Regulation 280-RICR-20-70-46. Custom software is not taxed. 280-RICR-20-70-46.	Full SSUTA member. MPF Law: (1) no exclusions for advertisers and payment processors (RIGL § 44-18-2-2); (2) no waiver provision; (3) a MPF has the same rights and duties as other sellers (RIGL § 44-18-2-3); (4) provision allows liability to shift to a marketplace seller if it provides incorrect or insufficient information (RIGL § 44-18-2-3).	No local sales tax jurisdictions. Website has current tax rates but no historical tax rates (no rate change w/ past 5 years). http://www.tax.ri.gov/help/faqs.php .	No "good faith" req. imposed when accepting certs. RIGL § 44-18-1-18(C) (1). Sellers allowed 120 days to obtain valid certs. on audit. RIGL § 44-18-18(C)(1).	No advance payments. Credit limited to use tax. Does not provide a full credit for other states' local taxes. RIGL § 44-18-30.A.
Mfg. equip., exemption limited to use in an industrial plant in connection with actual manufacture. RIGL § 44-18-30(22)(i).	SaaS is taxed. No business exemption. RIGL § 44-18-7.1(g)(vii); Rhode Island Dept. of Revenue, Advisory No. 20-18-38.	Data processing and info services are not taxable. RIGL §§ 44-18-7(16) & 44-18-7; Ruling Request No. 2011-01 (March 4, 2011).	SSUTA exemption certs. may be used.	No acce. lease payments. No credit against other states' tax on accel. lease payments.	Contingent fee auditing prohibited; RIGL § 44-1-36. No current private-contract auditing.
Wired and Wireless Equip.: taxable. RIGL § 44-18-30(45). Both services taxed. RIGL §§ 44-18-7(9), -12.1.	Cable Service: Equip. taxable. Services are taxed. RIGL § 44-18-7(10).	MPFs are not required to collect other taxes. RIGL § 44-18-2-2; Rhode Island Division of Taxation, Remote Sellers, Marketplace Facilitators, and Referrers; ADV 2019-1.1.	Sellers not required to verify exemption account numbers.	Bad debt provision does not apply to private-label credit cards. 280-RICR-20-70-22; RIGL § 44-18-1-21.	Purchaser must request refund from vendor.
Electric and Gas: Equip.; exempt. RIGL § 44-18-30(7). Electricity/gas not taxed. RIGL § 44-18-30(21).	Retail Est.: Electricity -exempt. RIGL § 44-18-30 (21). POS & F&F: not exempt.	Digital products are taxed. RIGL § 44-18-7.1(x); Division of Taxation Advisory 2019-22.	Tax liability relief for sellers and purchasers relying on Division of Taxation guidance. RIGL § 44-18-1-7.	False claims act does not exclude taxes; there is a specific exception for personal income taxes. RIGL § 9-1-1-3(c).	Lawsuit filed against MPFs; RIGL § 44-18-2-3(1)(iv). <i>Long v. Dell, Inc.</i> , 984 A.2d 1074 (R.I. 2009).
		No MPU.	Threshold: \$100,000 or 200 transactions; based on gross sales. RIGL § 44-18-2-3; Remote sellers, marketplace facilitators, and referrers; FAQs; Advisory 2019-11.		

Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/Credits	Fair Audits/Refunds Procedures
B2B Sales Tax Percentage: 37%.	Prewritten and custom software are taxable but not if delivered electronically. No business exemption limited to machines used in mfg., processing, agricultural packaging, recycling, compounding, mining, or quarrying. SCC § 12-36-21(20)(1). Equip. must be integral and necessary to mfg. SCR 117-302.5.	Not a SSUTA member. MPF Law: (1) no exclusions for advertisers and payment processors. SCC § 12-36-910(B)(3), 12-36-1310(B)(3); SC Regulation 117-329.4(k); SC DOR, Rev. Ruling No. 17-2 (March 10, 2017); SC DOR Revenue Ruling #12-1.	261 local sales tax jurisdictions; ratio of 19,900. Central admin. of the local taxes. SCC §§ 4-10-9(A), -12-36-71; (2) no waiver provision (SC Rev. Rul. #19-6); (3) MPF has the same rights and duties as other sellers (SCC § 12-36-70); (4) no provision that allows liability to shift to a marketplace seller if it provides incorrect or insufficient information. MPFs are required to collect other taxes by statute. SCC § 12-36-70.	No 'good faith' req. imposed when accepting certs. SCC § 12-36-2510. No 20-day provision for sellers to obtain valid certs. on audit. SCC § 12-36-2510(B).	No advance payments. Credit limited to use tax. SCC § 12-36-1310(C). Full credit for other states' state and local taxes. SC Rev. Rul. 06-4, 05-19-2006.	No written policy for tax-payers to use sampling. No known contingent fee or private-contract auditing for sales tax.
	Exempt mfg. inputs include ingredients or components of TPP or comes into direct contact with and brings about a chemical or physical change; fuel, electricity, handling systems and construction materials (if inv. req. met). SCC §§ 12-36-120; 12-36-90(1)[c], -110(1)[c]; -21(20)(9), (17), (19), (51), (67).	SCC §§ 12-36-60; 12-36-910(B)(3), 12-36-1310(B)(3); SC Regulation 117-329.4(K); SC DOR Ruling No. 17-2; SC DOR Ruling #12-1.	Threshold: \$100,000 based on gross sales SCC § 12-36-70; Remote Seller; SC Revenue Ruling # 18-14. (1 point)	Website has current tax rates but does not have historical rates or a boundary data base. Form ST427. https://dorsc.gov/tax/sales/forms.	Bad debt provision does not apply to private-label credit cards. SCC §§ 12-36-90(2)(h), -130.	False claims act excludes taxes. Class action suits not allowed. SCC § 12-60-80(C).
	Wired and Wireless Equip.: taxable. Both services are taxed. SCC §§ 12-36-910(B)(3), -1310(B)(3).	Data processing services not taxable. SCC § 12-36-910(C). Info services are taxable w/out clear statutory authority. No business purchase exemption. SCC §§ 12-36-910(B)(3), 12-1310(B)(3). Rev. Ruling #17-2.	Tax imposed on certain digital products w/out clear statutory authority as a communication service. SCR 117-329. See also SC Rev. Rul. 03-5; SC Rev. Rul. 12-1.	No tax liability relief for sellers or purchasers relying on DOR guidance.	Other Issues	Amazon Services, LLC v. South Carolina Department of Revenue. Retrospective attempt to impose MPF law.
	Cable Service: Equip. generally taxable. SCC § 12-36-21(20)(6). Services are taxed. SCC §§ 12-36-910, 1310.	Tax imposed on certain digital products w/out clear statutory authority as a communication service. SCR 117-329. See also SC Rev. Rul. 03-5; SC Rev. Rul. 12-1.	No MPU.			Retail Est.: electricity, POS & F&F; taxable. SCC §§ 12-36-60, 12-36-910(A), (66), (79).

South Dakota					
Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/ Credits
B2B Sales Tax Percentage: 58%.	Prewritten and custom software are taxable. No business exemption. SDAR §§ 64:06:02:78, 64:06:02:79, 64:06:02:80; SDCL §§ 10-45-2, 10-45-1[(14), 10-45-2, 10-46-2, 10-46-2, 10-45-4, 10-45-5, 2, 10-46-9, ARSD 64:06:03:23; 64:06:03:24.	Full SSUTA member. MPF Law (1) no exclusions for advertisers and payment processors (SDCL § 10-45-3); (2) no waiver provision; (3) MPF has the same rights and duties as other sellers (SDCL §§ 10-65-1, 10-45-1; SDCL chs. 10-45, 10-46, 10-65); (4) provision allows liability to shift to a marketplace seller if it provides incorrect or insufficient information. SDCL § 10-65-7 (subject to a cap).	257 local sales tax jurisdictions; ratio of 3.500.	No "good faith" req. imposed when accepting certs. SDCL § 10-45-61. Sellers allowed 120 days to obtain valid certs. on audit. SDCL § 10-45-61.1.	No advance payments. Credit limited to use tax. Full credit for other states' state, local and similar taxes. SDCL § 10-46-6.1, -34.1.
No mfg. equip. exemption for M&E used in mfg. SDCL §§ 10-45-2, 10-45-2.4, 10-45-6.1, 10-46-2, 10-46-2.2, 10-46-9, ARSD 64:06:03:23; 64:06:03:24.	SaaS is taxable. No business exemption. SDCL §§ 10-45-4, 10-45-4.1, 10-45-5; ARSD 64:06:02:78, 64:06:02:79, 64:06:02:80; SD DOR Products Transferred Electronically.	Data processing and info services are taxable. No business exemption. SDCL §§ 10-45-5, 10-45-4, 10-45-4.1.	Website has current and historical tax rates, and a boundary database. Historical Rates: https://dor.sd.gov/businesses/taxes/municipal-tax/ Boundary Database: https://dor.sd.gov/businesses/taxes/sales-use-tax/#project .	Sellers not required to capture/verify exemption account numbers.	Bad debt provision does not apply to private-label credit cards. SDCL § 10-45-30.
Mfg. inputs exemption limited to TPP that becomes an integral part of other TPP sold at retail. SDCL § 10-46-9; ARSD 64:06:03:25.	Wired and Wireless Equip.: taxable. Both services are taxed. SDCL §§ 10-45-4, 10-45-4.1, 10-45-5, 10-45-6.1, 10-45-6.2, 10-46-2.1.	Cable Service: Equip.: taxable. Services are not taxed. SDCL §§ 10-45-4, -4.1, -5, -5.2, 10-46-2.1.	MPUs are not required to collect other taxes. SDCL chs. 10-45 and 10-52. DOR requests other taxes be collected and remitted, e.g., Tourism Tax, Wireless GRT, Motor Vehicle Leasing Tax, 911 Surcharge, Pre-paid Wireless Surcharge. SD DOR Marketplace.	Direct pay limited to retailers with at least \$3 million in annual purchases. SDCL § 10-46-6.7; ARSD 64:01:01:33, 64:01:01:34.	Tax liability relief for sellers and purchasers relying on written DOR guidance. SDCL § 10-59-27.
Electric and Gas: Equip.: taxable. Services taxed. SDCL §§ 10-45-2, 10-45-4, 10-45-4.1, 10-45-5, 2, 10-45-6; ARSD 64:06:03:13.	Retail Est.: electricity, POS & F&F: taxable. SDCL § 10-45-6.		Threshold: \$100,000 or 200 transactions based on Gross sales. SDCL § 10-64:2; Remote Sellers: Remote Seller Bulletin.		

Tennessee						
Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/Credits	
B2B Sales Tax Percentage: 40%. Mfg. equip. exemption for machinery necessary to, and primarily for, fabrication and processing of TPI, includes pol. control and R&D equip. TC § 67-206(a) and (b). Mfg. inputs exemption limited to materials directly contact manufactured products and consumed w/25 days of processing. Repairs & parts for equip. are exempt; energy and water used in mfg. taxed at reduced rates (fuels 1.5% state rate and water 1% plus 5% state and local rates). TC § 67-6-329; TCR&R ch. 1320-05-01-.40(1), (2). Wired and Wireless Equip.: taxable. Both services taxed. TC § 67-6-205(c)(3). Cable Service: Equip.: exempt. TC § 67-6-329(c)(15). Services taxed when the charge is > \$15 for state sales tax and > \$27.50 for local sales tax. TC § 67-6-226, 67-6-714.	Prewritten and custom software are taxable. No business exemption. TC §§ 67-6-231(a); (b), 67-6-102(74), 67-6-702(a), 67-6-208, 67-6-102(18), 67-6-102(24). SaaS is taxable. TC § 67-6-231. No business exemption. TC § 67-6-231; Tennessee Dept. of Revenue, Sales and Use Tax Guide; TN DOR, Important Notice No. 15-14. Data processing and info services are not taxable. TC § 67-6-205; Tennessee Notice No. 05-20 (Oct. 27, 2005). Tax imposed on digital products by statute. TC § 67-6-233. MPU limited to SaaS. TC § 67-6-231; Sales and Use Tax Notice No. 15-24 (Dec. 2015).	Associate SSUTA member. MPF Law: (1) exclusions for advertisers and payment processors [TC §§ 67-6-102(56), 67-6-501(f)]; (2) allows marketplace sellers to continue to collect based on a mutual agreement [TC §§ 67-6-702(a) & (3)]; (3) MPF has the same rights and duties as other sellers [TC §§ 67-6-102(23) (N); (56)]; (4) liability shifts to a marketplace seller if it provides incorrect or insufficient information [TC § 67-6-515(d)]. MPFs are not required to collect other taxes. TC §§ 67-6-501(h), 67-6-102(56); TN Sales and Use Tax Guide; Marketplace Sellers, Marketplace Facilitators & Out-of-State Dealers; Notice # 20-15.	441 local sales tax jurisdictions; ratio of 15,800. Central admin. of the local taxes. TC §§ 67-6-702(a)(1), -710(a)(1). Locals use the same tax base; however, there are local option caps of \$1,600 per article of TPP. TC § 67-6-702(a)(1). A state option tax also applies to the amount of purchase price between \$1,601 to \$3,200 for each single article. TC § 67-6-202(a). Website has current tax rates but does not have historical tax rates or a boundary database. https://tnmap.tn.gov/ revenue.	No "good faith" req. imposed when accepting certs. for resale. TCR&R §§ 1320-5-1-.78, -.88, 1320-5-1-68(4). Sellers allowed 120 days to obtain valid exemption certs. MTC and SSUTA exemption certs. may be used. Sellers not required to capture/verify exemption account numbers. No vendor comp., except a limited compensation for out-of-state sellers. TC § 67-6-509.	No advance payments. Credit limited to use tax. TC §§ 67-6-507, 67-6-313(f); TCR&R § 1320-05-01-.91; Tennessee Dept. of Revenue Sales and Use Tax Guide Pages – Tax Credits. Full credit for other states' state, local and similar taxes.	No published written policy for taxpayers to use sampling.

Texas					
Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/Credits
Fair Audits/Refunds Procedures					
B2B Sales Tax Percentage: 52%. Mfg. equip. exemption limited to M&E directly used or consumed in or during the actual mfg. and directly makes or causes a physical or chemical change. TIC §§ 151.318(a), (b). Mfg. inputs exemption allowed for TPP sold and TPP used or consumed during actual mfg. and that directly makes or causes a change. TIC §§ 151.318(a) (1), (2), 151.318(b). Electricity and gas used for certain purposes in mfg. also exempt. TIC §§ 151.318(a); (b); 151.317.	Prewritten and custom software are taxable. No business exemption. TIC § 151.009; TAC § 3.308. SaaS is taxable as data processing services w/out clear statutory authority. See STAR Accession No. 202003061L (March 3, 2020). No business exemption. TIC §§ 151.0035; 151.0101 (a)(12); 151.351. Data processing and info services are taxable (exemption for 20 percent of the value of data processing and info services). No business exemption. TIC § 151.351. Tax imposed on digital products w/out clear statutory authority as an information service. TIC §§ 151.010 151.009, 151.0101 (g) (10).	Not a SSUTA member. MPF Law: (1) no exclusions for advertisers and payment processors (TIC § 151.0242); (2) has a waiver provision (TAC § 3.286(b)(3) (F)); (3) MPF has the same rights and duties as other sellers (TIC § 151.0242); (4) provision allows liability to shift to a marketplace seller if it provides incorrect or insufficient information (TIC § 151.0242). MPFs are required to collect other taxes by statute. S.B. 477; THSC §§ 261.138, 771.0712; TIC § 151.0242; H.B. 1525 (2019); Remote Sellers and Marketplace FAQ.	1,808 local sales tax jurisdictions; ratio of 16,300. Central admin. of the local taxes. TIC § 323.301. Locals generally use the same tax base w/exemptions. TIC §§ 321.207, 321.208, 323.207. Website has current tax rates but does not have historical tax rates nor a boundary database. https://mycpa.cptax.state.tx.us/citj/ .	"Good faith" req'd-imposed when accepting certs. TIC § 151.054(b); 34 TAC §§ 3.285(c)(3)(B), 3.287(d) (2). Sellers allowed only 90 days to obtain valid certs. on audit. TIC § 151.054(e). MTC exemption certs. may be used. 34 TAC §§ 3.285(h); 3.287(h)	No advance payment requirement, except for additional vendor comp. discount. Credit limited to use tax. TIC § 151.303(c); 34 TAC § 3.61. Full credit for other states' state and local taxes. 34 TAC § 3.338(b), No accel. lease payments. Credits other states' tax on accel. lease payments. 34 TAC § 3.338(b).

Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/Credits	Fair Audits/Refunds Procedures
B2B Sales Tax Percentage: 37%. Mfg. equip. exemption includes all materials used in the mfg. process to manufacture TPP for sale. UAC § 59-12-104(14). Mfg. inputs exemption limited to raw materials that become an ingredient or component part of a manufactured product; applies to industrial use of energy. UC §§ 59-12-104(25), 59-12-104(39). Wired and Wireless Equip.: exempt. UC § 59-12-104(1). Both services taxed. UC § 59-12-103(1)(b). Cable Service: Equip.: partially taxable. UC §§ 59-12-104(61), -102(129). Services are taxed. UC §§ 59-26-103(2)(a), -104(5)(1). Electric and Gas: Equip.: taxable. Electricity/gas taxed, w/residential taxed at a lower rate. UC §§ 59-12-103(1)(c), (d). Retail Est.: electricity, POS & F&F; taxable. UC § 59-12-103(1)(c).	Prewritten software is taxable. No business exemption. UC §§ 59-12-102(98), 59-12-103(1), 59-12-102(130). Custom software is not taxable. UC § 59-12-102(98); Sales Tax Information for Computer Service Providers; R865-19S-92. SaaS taxable by statute. No business exemption. Utah State Tax Commission, Informational Publication No. 64. Data processing and info services are not taxable. UC §§ 59-12-103, 59-12-104. Tax imposed on digital products by express statutory reference. UC § 59-12-103(1)(m).	Full SSUTA member. MPF law: (1) partial exclusions for payment providers (UC § 59-12-102); (2) no waiver provision; (3) MPF has the same rights and duties as other sellers (UC § 59-12-102); (4) provision allows liability to shift to a marketplace seller if it provides incorrect or insufficient information (UC § 59-12-107.6). MPFs are required to collect other taxes by statute. UC § 59-12-107.6; Utah Tax Comm., Marketplace Facilitators and Sellers, Publication 25; Transient Room Tax 59-12-302(1); Tourism, Recreation, Cultural, Convention, and Airport Facilities Tax 59-12-603(7); Motor Vehicle Tax 59-12-101(4).	369 local sales tax jurisdictions; ratio of 9,000. Central admin. of the local taxes. UC §§ 59-12-118(1), -202, -403(4), -703(4). Locals use the same tax base. UC §§ 59-12-204(6), -401, -703(1)(a). Website has current and historical tax rates, and a boundary database.	No 'good faith' req. imposed when accepting certs. UAC r865-19S-23. Sellers allowed at least 120 days to obtain valid certs. on audit. UC § 59-12-106(3). MTC and SSUTA exemption certs. may be used. Sellers not required to capture/verify exemption account numbers.	No advance payments. Credit not limited to use tax. Credit applies to sales and use tax. Full credit for other states' state and local taxes. UC § 59-12-104(26). No accel. lease payments. No credit against other states' tax on accel. lease payments. UC § 59-12-104(26).	No written policy for taxpayers to use sampling. No current contingent fee or private-contact auditing. Purchasers can obtain refunds from the state w/out going through the seller. False claims act excludes taxes. UC § 26-20-1 et seq. Class action suits allowed with limitations. UC § 59-1-304.; Bluh v. Utah State Tax Commn., 54 P.3d 1147 (Utah 2002).

Vermont					
Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/ Credits
Fair Audits/Refunds Procedures					
B2B Sales Tax Percentage: 51%. Mfg. equip. exemption limited to M&E used or consumed, directly and exclusively, in mfg. 32 VS § 9741(14); VCR 1.9741(14)-4. Mfg. inputs exemption applies to TPI that becomes an ingredient or component part or consumed in mfg. Fuel used in mfg. also exempt. 32 VS § 9741(14); VCR 1.9741(14)-3, 1.9741(34). Wired and Wireless Equip.: taxable. Both services are taxed. 32 VS §§ 9701(9)(H), (19), 9771(5), 9773; VCR 1.9771(5)-1.	Prewritten software is taxable. No business exemption. Custom software is not taxable. Vermont Formal Ruling No. 93-08; 32 VS §§ 9701(7), 9771(1). SaaS not taxable. Vt. Dept. of Taxes. Pub. FS-1213. Pre-written Software Accessed Remotely (2019) Data processing and info services are not taxable. VS § 9701(19); 32 VS § 9771; Vt. Dept. of Taxes, Formal Ruling No. 1995-20.	Full SSUTA member. MPF Law: (1) no exclusions for advertisers and payment processors (32 VS § 9701); (2) no waiver provision ; (3) MPF has the same rights and duties as other sellers (32 VS § 9701); (4) allows liability to shift to a marketplace seller if it provides incorrect or insufficient information (32 VS § 9713). MPFs are required to collect other taxes by statute. H.B. 954 (2020); Vermont Dept. of Taxes, Marketplace Facilitators; 32 VS §§ 9713, 7521(e).	29 local sales tax jurisdictions; ratio of 22:300. Central administration of the local taxes. Locals use the same tax base. 24 VS § 138(c). website has current tax rates and a boundary database but does not have historical rates. http://tax.vermont.gov/business-and-corp/sales-and-user-tax .	No 'good faith' req. imposed when accepting certs. 32 VS § 9745(a); VCR 1.9745-1. Sellers allowed 120 days to obtain valid certificates on audit. VCR 1.9745-1(C). State accelerates certain lease payments. Credits other states' tax on accel. lease payments. 32 VS § 9744(a)(3); Formal Ruling 00-01 (1/5/2009). Bad debt provision does not apply to private-label credit cards. 32 VS § 9780; VCR 1.9780(C). No vendor comp.	No advance payments. Credit limited to use tax. Full credit for other states' state and local taxes. 32 VS § 9744(a)(3). Purchasers can obtain refunds from the state w/out going through the seller. 32 VS § 9781; VT Form 620. False claims act excludes taxes. 32 VS § 631(d). Class action suits not allowed.

Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Sales Tax Process	Reasonable Payment/Credits	Fair Audits/Refunds Procedures
B2B Sales Tax Percentage: 40%.	Not a SSUTA member.	"Good faith" req- imposed when accepting certs. VC § 58.1-623(A); 23 VAC § 10-210-280(A), (B). No 10-day provision for sellers to obtain valid certs. on audit. Field Audit Guidelines; Certs. of Exemption, pg. 4.	HB 29 (2022) eliminated advance payment req. VC § 58.1-615.	No written policy for tax-payers to use sampling.	
Mfg. equip. exemption applies to TPP (includes machinery) used directly in mfg. from the handling of raw materials to the packaging of finished products. VC § 58.1-609.3(2)(iii); 23 VAC § 10-210-920(A)(3).	MPF Law: (1) exclusions for advertisers and payment processors (VC § 58.1-612.1); (2) has a waiver provision (VC § 58.1-612.1(D)(3)); (3)	Central admin. of the local taxes. VC §§ 58.1-605(D), 606(C).	Credit limited to use tax. VC § 58.1-611. Full credit for other states' state and local taxes.	Contingent fee and private-contract auditing prohibited. See Clinchfield Coal Co. v. Robbins, 541 S.E.2d 289 (Va. 2001).	
Mfg. inputs exemption allowed for raw materials or other components that become a component part of the manufactured product. VC §§ 58.1-609.3(2)(i); 23 VAC § 10-210-4040.	MPF has the same rights and duties as other sellers (VC §§ 58.1-612.1, 612.1(E) and (I)); (4) provision allows inability to shift to a marketplace seller if it provides incorrect or insufficient information (VC §§ 58.1-612.1(E), -625, -635).	Locals generally use the same tax base, except food for home consumption and essential personal hygiene products are subject to local option taxes and taxed at a reduced rate by the State. VC §§ 58.1-605(B), 605.1(D)-606(D), 611.1(A), (B). Also, at local option, fuels exempt from the state tax may be subject to local taxes. VC § 58.1-609.13.	No accel. lease payments. Credits other states' tax on accel. lease payments. 23 VAC § 10-210-840; VC § 58.1-611.	Purchasers can obtain refunds from the state w/out going through the seller. Retail Sales and Use Refund Procedures Guidelines (7/17).	
Wired and Wireless Equip.: taxable. Both subject to a separate communications sales tax. VC § 58.1-648(A).	No tax imposed on digital products. VC §§ 58.1-609.5(1), -648(C) (viii).	Website has current tax rates but does not have historical tax rates or a boundary database. http://www.tax.virginia.gov/content/sales-and-use-tax and https://www.tax.virginia.gov/sales-tax-rate-and-locality-lookup.	Bad debt provision does not apply to private-label credit cards. VC § 58.1-621.	False claims act excludes tax claims. VC § 8.01-216.3[D].	
Cable Service: Equip.: exempt. VC § 58.1-609.6(2). Services are subject to a separate communications sales tax. VC § 58.1-648(A).	No MPU necessary.	Direct pay limited to mfg., mine operators and public service corps. VC § 58.1-624(A).	Vendor comp.: Very limited vendor comp. which does not apply to sellers w/ \$240,000 in yearly liability. See VC § 58.1-622 and 23 VAC 10-210-485.	Tax liability relief for sellers and purchasers relying on written guidance.	
Electric and Gas: Equip.: taxable. VC § 58.1-609.3(2)(v). Utility services generally subject to separate energy taxes. VC § 58.1-2900-2907.	Retail Est.: Electricity: subject to separate elec. excise tax. VC § 58.1-609.1(3); POS & F&F: taxable.				

Washington						
Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/ Credits	Fair Audits/Refunds Procedures
B2B Sales Tax Percentage: 37%.	Prewritten software is taxable. No business exemption. RCW §§ 2.04.050(1) (a)(i), §§ 82.04.215, 82.04.050(6), 82.08.020. Custom software is not taxed. RCW §§ 82.04.215, 82.04.050(6).	Full SSUTA member. MPF Law: (1) partial - exclusions for advertisers (WRC § 82.08.010(15)(b)); (2) no waiver provision; (3) MPF has the same rights and duties as other sellers (WRC §§ 82.08.010(2), 82.08.0531); (4) allows liability to shift to a marketplace seller if it provides incorrect information (WRC § 82.08.0531).	356 local sales tax jurisdictions; ratio of 21,700. Central admin. of the local taxes. RCW §§ 82.14.050(1), 82.14.050(2). Locals use the same tax base, except for gas. RCW § 82.14.070; WRC § 82.14.230	No 'good faith' req, imposed when accepting certs. RCW § 82.08.050(7) (b). Sellers allowed 120 days to obtain valid certs. on audit. RCW § 82.08.050(7)(b).	No advance payments. Credit limited to use tax. Full credit for other state's state and local taxes. RCW § 82.12.035.	Taxpayer can contact the DOR to obtain the Department's approval of a sampling plan. WAC § 458-20-229 [5].
Mfg. equip. exemption limited to M&E with a useful life of at least 1 year and used directly in mfg., R&D, or testing. RCW § 82.08.025(1).	SaaS is taxable by statute. No business exemption WRC §§ 82.04.050(6) (c)(i), (8), 82.08.020(1) (b), 82.04.050(6)(b), 82.08.0208(2), (3)(a), 82.04.192(6)(c), 82.04.060, 82.04.192. WA DOR, Digital Products including Digital Goods.	MPFs are required to collect other taxes/ fees by statute. WRC §§ 70A.15.3620, 70A.205.405, .46.37.4427; 82.02.260, 82.08.0531; Washington Dept. of Revenue, Marketplace Facilitators.	Website has current and historical tax rates, and a boundary database. https://dot.wa.gov/tax-rates/sales-tax-jurisdiction-boundaries .	Threshold: \$100,000 based on gross receipts. WRC § 82.04.067(2)(a). This includes apportionable income and all other income.	No accel. lease payments. No credit against other states' tax on accel. lease payments. RCW § 82.12.035.	A purchaser who has not received a refund from the seller can follow the procedure set forth in WAC § 458-20-229 (4)(b) to obtain a refund from DOR.
Mfg. inputs exemption limited to property that becomes an ingredient, component, or chemical used in processing. Chemicals must directly contact ingredients. RCW § 82.04.050(1)(a)(iii); WAC 458-20-113.	Data processing services are not taxable. WRC § 82.04.192(3)(b)(xv) (data processing excluded from digital automated services); WAC § 15503(303)(o). Info services are taxable as digital automated services. No business exemption. WRC § 82.08.020	Yes – WA has liability relief, but in practice it can be very limited. See RCW § 82.32A.020(2) and case law thereunder.	Tax imposed on digital products by statute. RCW §§ 82.04.050(8), (a), 82.04.192, 82.08.020, 82.04.200(7).	MPU allowed. WRC § 82.08.0208(4), 82.12.0208(7).	False claims act does not apply to taxes.	Class action suits may be allowed but only after required notice. RCW § 82.32.525.
Wired and Wireless Equip.: taxable w/ certain exemptions. RCW § 82.08.986. Both services taxed. RCW § 82.04.050(5).	Cable Service: Equip.: generally taxable w/ certain exemptions. RCW §§ 82.08.986. Some cable services taxed. RCW §§ 82.04.280, 290, 257, 192(11); 82.08.010(10), 0208(1).	Tax imposed on digital products by statute. RCW §§ 82.04.050(8), (a), 82.04.192, 82.08.020, 82.04.200(7).	MPU allowed. WRC § 82.08.0208(4), 82.12.0208(7).	Retail Est.: Electricity not taxable. RCW §§ 82.08.950, 82.12.950, POS & F&F: taxable. RCW §§ 82.04.050, 82.08.020.		

Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/Credits	Fair Audits/Refunds Procedures
B2B Sales Tax Percentage: 4.4%. Mfg. equip. exemption limited to sales of TPP or services directly used or consumed in mfg. WVC § 11-15-9(b)(2).	Prewritten and custom software are taxable. No business exemption. WVC §§ 11-15-3, -6, -9n, 11-15B-2(b)(42), 11-15B-2(b)(11); Code of State Rules § 110-15-9.3.11.1; matrix.	Full SSUTA member. MPF LAW: (1) partial - exclusions for payment processors (WVC § 11-15A-1); (2) no waiver provision; (3) MPF has the same rights and duties as other sellers (WVC § 11-15A-db); (4) no provision that allows liability to shift to a marketplace seller if it provides incorrect or insufficient information.	87 local sales tax jurisdictions; ratio of 20,500. Central admin. of the local taxes. WVC §§ 7-22-12(c), -11(d), 8-13C-4(e). Locals use the same tax base. WVC §§ 8-13C-4(c)(1).	No 'good faith' req. imposed when accepting certs. WVC § 11-15-6. Sellers allowed at least 120 days to obtain valid certs. on audit. WVC § 11-15B-24(d).	No advance payments. Credit limited to use tax. WVC § 11-15A-10(a).	No written policy for tax-payers to use sampling. No current contingent fee or private-contract auditing.
Mfg. inputs exemption covers sales of TPP or services directly used or consumed in mfg. WVC § 11-15-9(b)(2).	Wired and Wireless Equip.: exempt, but must first pay tax and apply for refund. WVC § 11-15-9(b)(2); Some entities can apply for a direct pay. See WVC § 11-15-9d and Form CST-250. Both services not taxed. WVC § 11-15-2(b)(8). Prepaid wireless services subject to tax. WVC § 11-15-9(b)(13).	WVC § 11-15-9(a)(21) (B); WVCR § 110-15-76.1.2. Data processing services are not taxable in West Virginia. West Virginia Publication TSD-300. Info services are taxable. No business exemption. WVC § 11-15-8.	MPFs are required to collect other taxes by statute. S.B. 270 (2021). WV DOR, Marketplace Facilitators and WV Sales and Use Tax Admin. Notice 2019-21; TSD-442 MPF.	Sellers not required to verify exemption account numbers. No vendor comp.	No accel. lease payments. No credit against other states' tax on accel. lease payments. WVC § 11-15A-10(a); WVCR §§ 110-15-43.1, -129.1, -129.7.3.	No known use of class action suits.
Cable Service; Equip.: exempt. WVCR § 110-15-9(4.1). Services are not taxed. WVC § 11-15-8.	DOR asserts that certain digital products are taxable as general services w/out clear statutory authority. West Virginia State Taxability Matrix version 2021.1.	Electric and Gas: Equip.: partially taxable.	Threshold: \$100,000 or 200 gross sales. Remote Sellers and WV Sales and Use Tax; Administrative Notice 2018-18 TSD-406A.	Tax liability relief for sellers and purchasers relying on DOT guidance. WVC § 11-15B-36(q).	Bad debt provision does not apply to private-label credit cards. WVC § 11-15B-27(c).	
Retail Est: Electricity exempt. WVC § 11-15-9 (a)(1). POS & F&F taxable.	NO MPU.	Electricity/Gas not taxed. WVCR §§ 110-15-9(9.2.1), (9.2.2).				

Wisconsin					
Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/Credits
Fair Audits/Refunds Procedures					
B2B Sales Tax Percentage: 42%.	Prewritten software is taxable. No business exemption. WS §§ 77.51(20), (1p), (10i., 77.52(1)(a). Custom software is not taxable. WAC § Tax 11.71(3)(b).	MPF Law: (1) no exclusions for advertisers and payment processors. WS § 77.51 (7i); (2) WI has a waiver provision (WS §§ 77.52(3m)(b), (c)); (3) MPF has the same rights and duties as other sellers (WS § 77.585); (4) provision allows liability to shift to a marketplace seller if it provides incorrect or insufficient information (WS § 77.523(4))	75 local sales tax jurisdictions; ratio of 78,600. Central admin. of the taxes. WS §§ 77.65(4)(i), 77.76(1), (2). Locals generally use the same tax base. WS §§ 77.65(4)(h), 77.71(1), (4), 77.79.	No 'good faith' req. imposed when accepting certs. WAC § Tax 11.14(4) (b). Sellers allowed 120 days to obtain valid certs. on audit. WAC § Tax 11.14(4)(b).	No advance payments. Credit limited to use tax. Exception for certain construction contractors. WS § 77.53(16). Full credit for other states' state and local taxes.
Mfg. equip. exemption covers M&E used exclusively and directly by a manufacturer in mfg. WS §§ 77.54(2), (2m).	Data processing services are not taxable. WAC § Tax 11.71 (3)(a). Info services are taxable as digital goods. No business exemption. WS §§ 77.51(1)(a) (a), 77.52(1)(d).	Website has current tax rates and a boundary database but does not have historic rates. https://www.revenue.wi.gov/Pages/FAQS/pcs-taxrates.aspx#taxrate11 and https://www.revenue.wi.gov/Pages/SSTP/ratebound.aspx .	Sellers not required to verify exemption account numbers.	Bad debt provision applies to private-label credit cards. WS § 77.585(1).	No false claims act.
Wired and Wireless Equip.: taxable. WS §§ 77.52(1)(a), 77.54(46m). Both services taxed. WS § 77.52(2)(a)(5) (am).	Tax imposed on digital products by statute. WS §§ 77.52(1)(d), § 77.51(17x), 77.51(1a.).	MPFs are required to collect other taxes by statute. WS §§ 77.523, 77.79, 77.98(2), 77.99(1)(2), 77.994(4), 77.995(1)(2), 66.0615(1)m(f) and (g) 2019 Wis. Act 10, S.B. 198 (2021).	Threshold: \$100,000 based on gross sales. WS § 77.51 (13gm)(a); Remote Sellers.	Vendor comp.: 0.5% of liability (capped at \$1,000 per reporting period). WS § 77.61(4)(c).	Class action suits not allowed. WS § 803.08(14).
Cable Service: Equip.: taxable. Services are taxed. WS § 77.52(2)(a)(12).	Electric and Gas: Equip.: generally taxable, w/ mfg. exemption.	Direct pay allowed when "enough purchases are taxable ... to justify the expense of regular audits by the department". WS § 77.52(17m)(b)(3).	Tax liability relief for sellers and purchasers relying on DOR guidance. WS §§ 73.16(2), (3), 77.59(9n)(a), (b), (c).		
Electricity/gas taxed w/ exceptions. WS §§ 77.51(20), 77.54(30)(a).	Retail Est.: electricity, POS & F&E; taxable. WS § 77.51(20).				

Wyoming					
Exemption for Business Inputs	Software and Digital Products	Simplification and Uniformity	Central Administration	Sales Tax Process	Reasonable Payment/Credits
Fair Audits/Refunds Procedures					
B2B Sales Tax Percentage: 58%.	Prewritten software is taxable. No business exemption. Wyo. Rules Dept. Rev. Chapter 2 § 13(d)(i); WS §§ 39-15-103(a)(ii)(A). Custom software is not taxable. Wyo. Rules Dept. Rev. Chapter 2 § 13(d)(ii)(A).	Full SSUTA member. MPF Law: (1) exclusions for advertisers and payment processors. (WS § 39-15-502); (2) no waiver provision; (3) MPF has the same rights and duties as other sellers (WS §§ 39-15-502, 39-15-101); (4) provision allows liability to shift to a marketplace seller if it provides incorrect or insufficient information, with cap. WS § 39-15-502.	23 local sales tax jurisdictions; ratio of 25,200. Central admin. of the local taxes. WS §§ 39-15-202(a), (c), 39-16-203(a). Locals use the same tax base. WS §§ 39-15-103, -105, -202(a), -203(a)(i)(E), 205, 39-16-103, -203(a)(i)(E).	No 'good faith' req. imposed when accepting certs. Sellers allowed 120 days on to obtain valid certs. on audit. WDRR ch. 2 § 7(b)(iii).	No advance payments. Credit for both sales and use tax. WS § 77.53(1)(6). Full credit for other states' state and local taxes.
Mfg. equip. exemption limited to machinery used directly and predominantly in mfg. WS §§ 39-15-105(a)(viii)(O), 39-16-105(a)(viii)(D).	SaaS not taxed. Wyoming Dept. of Rev., Computer Sales and Services.	Data processing and info services are not taxable. WS § 39-15-103; Computer Sales and Services.	Website has current and historical tax rates, and a boundary database. https://revenue.wyo.gov/divisions/excise-tax/excise-tax-publications/excise-tax-rate-charts .	Vendor comp.: 1.95% of the first \$6,250 and 1% of the remainder (capped at \$500 per month). WS § 39-15-107(b)(xi).	No false claims act.
Mfg. inputs exemption encompasses ingredients and components of TPP being manufactured. WS §§ 39-15-105(a)(iii)(A), 39-16-105(a)(iii)(A). And power and fuel when consumed directly in mfg. WS § 39-15-105(a)(iii)(D); WDRR ch 2 § 7(g)(i).	Wired and Wireless Equip.: taxable. Both services are taxed. WS § 39-15-103(a)(i)(c).	Tax imposed on digital products by statute. WS § 39-15-103(a)(i)(P).	Threshold: \$100,000 or 200 transactions based on gross sales. WS § 39-15-501; Remote Sellers.	Direct pay limited to applicants who make taxable purchases in the state totaling > \$5M per year. WDRR ch. 2 § 6(q).	No known use of class action suits.
Cable Service: Equip.: taxable. Services not taxed. WS §§ 39-15-103(a)(i)(A), (B).	Electric and Gas: Equip.: taxable. Electricity/gas are taxed. WS § 39-15-103(a)(i)(E).	Retail Est.: electricity, POS & F&F; taxable. WS § 39-15-103(a)(i)(E).	Tax liability relief for sellers and purchasers relying on DOR guidance. WS § 39-15-104(g).		



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